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St. Paul District

Information Systems Plan April 1985





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DEPARTMENT OF THE ARMY ST. PAUL DISTRICT, CORPS OF ENGINEERS 1135 U. S. POST OFFICE & CUSTOM HOUSE ST. PAUL, MINNESOTA 55101-1479

ATTENTION OF:

NCSPD-ES

13 May 1985

St. Paul District Information Systems Plan

This document is hereby approved as the St. Paul District's Information Systems Plan. It will serve as a basis for implementation of future information management activities.

This Information Systems Plan is unique in its evaluation and integration of three diverse and unequally defined aspects of the Corps of Engineers (organizational theory, resource discipline, and information architecture). The effort has resulted in a framework for the cost effective management of information, consistent with the established St. Paul District matrix organization, and suited to eliminating compound overhead, while providing high quality, cost effective products and services to the public.

The strength of this report lies with the disciplined examination of information management. Particular emphasis has been placed on the cost effectiveness of automation activities. Future automation activities in the St. Paul District will continue to receive the same careful scrutiny as have past efforts.

Each Division and Office is directed to follow the recommendations and action plan outlined in this report. Effective immediately, each Division, Office, and Branch Chief will be held accountable for the cost effective management of information.

EDWARD G. RAPP Colonel, Corps of Engineers District Engineer



ST. PAUL DISTRICT, CORPS OF ENGINEERS

INFORMATION SYSTEMS PLAN

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TABLE OF CONTENTS

	Page
SECTION 1 - INTRODUCTION	1
Background	1
Purpose	2
Scope	2
Study Process	3
SECTION 2 - MISSION AND ORGANIZATION	4
Mission	4
Organization	5
SECTION 3 - PROCESS AND DATA SET IDENTIFICATION	8
SECTION 4 - INFORMATION MANAGEMENT COSTS	9
SECTION 5 - INFORMATION MATRICES	13
SECTION 6 - PROBLEM IDENTIFICATION	15
SECTION 7 - ANALYSIS AND DISCUSSION	18
SECTION 8 - FINDINGS AND CONCLUSIONS	22
SECTION 9 - RECOMMENDATIONS AND ACTION PLAN	28
Discussion	28
Recommendations and Action Items	28

TABLES

Number		Page
1	FY 84 ESTIMATE OF PROCESS COSTS	10
	FIGURES	
1	ISP STUDY PROCESS	3
2	ST. PAUL DISTRICT MAP	4
3	NCS ORGANIZATIONAL MATRIX	6
4	INFORMATION FLOW	7
5	DISTRICT SUMMARY - IDENTIFIED INFORMATION MANAGEMENT COSTS	11
6	DATA SET MANAGEMENT COSTS	12
7	RESOURCE FLOW	19
8	INFORMATION ARCHITECTURE	21
	APPENDIXES	
1	PROCESS IDENTIFICATION AND COSTS	
2	MATRICES	
3	ORGANIZATION CHART	



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SECTION 1-INTRODUCTION

Background

Information is a valuable organizational resource, and planning for its development and use is as important as planning for the development and use of other resources of the organization. Accurate, complete, and relevant information provided to key decision-makers at the right time and in the right format is critical to the decision-making process and organizational success. The volatility of doing business today does not permit any resource management waste or abuse. The rapidly changing technology of the 1980's is ushering in an "information era" with the emphasis on automating timely, useable information. Our goal is to make use of information management opportunities while reducing the cost of doing business.

During fiscal year 1984, the St. Paul District spent approximately \$5.9 million in support of information management. In addition, individual staff time exceeding 120 full time equivalent persons (FTE's) was committed to this effort. Although large volumes of reports and data are produced, key managers are not sure that they consistently receive improved product benefit. There is a certain amount of frustration with the current approach to information management. In view of the large annual outlay of dollars and the continuing dissatisfaction with information management, Colonel Edward G. Rapp, St. Paul District Commander, authorized an in-depth Information Systems Planning study.

St. Paul is a full service District with strong programs in all functional areas. As a full service District, St. Paul has a great need to implement the most effective measures available, in terms of cost and manpower, to handle the vast amounts of data required to accomplish its assigned missions and to provide quality, cost effective products responsive to public need. It is believed that automation procedures tested by the District would be applicable to all types of Districts within North Central Division and elsewhere.



Control (Control (Statement)

St. Paul District is a District in transition. Our organization is changing from line to matrix and our information systems from mainframe to network. While St. Paul District uses the Harris 500 minicomputer as a base, other equipment is accessed and used regularly. In addition, recent microcomputer acquisitions are rapidly eliminating past problems associated with small applications on the Harris. It is also true that during this transitional period new problems will surface at the same time that "old" ones disappear.

Purpose

The purpose of the study was to analyze what information the St. Paul District uses, who needs to share data, what are the costs of information management, and who should be responsible for information management. The specific output of the study is an action plan for the District. The St. Paul District is on an accelerated schedule for acquiring equipment and software and implementing information management as a result of its selection as the "Super Automated District" in North Central Division. This pilot project authorizes the District to demonstrate the feasibility of automated approaches to Corps of Engineers missions through the acquisition and use of high technology equipment. This effort is intended to help the District achieve a greater level of discipline in managing information, thereby enhancing product efficiencies for the publics we serve.

Scope

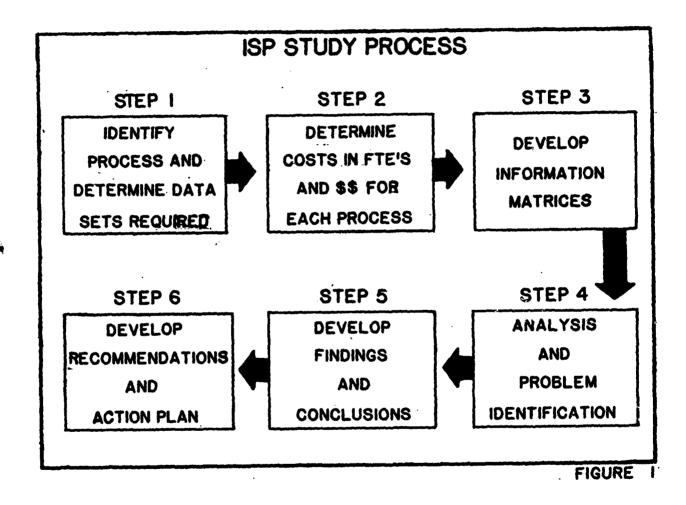
The Information Systems Planning study looked at the District mission and organization to define what is done and how it is done. The definition of what the District does was accomplished through the identification of 55 processes which cover the broad spectrum of the Corps mission. The next step involved identification of information required to support each process. The study then analyzed who uses the information and the cost of managing the information, in terms of dollars and FTE's. The office element which should be responsible for



managing various information systems was identified. The study concludes with development of an action plan for information management in the St. Paul District.

Study Process

The study involved six steps, as shown in figure 1.



SECTION 2-MISSION AND ORGANIZATION

Mission

The District is first and foremost a Department of the Army engineering agency focused on support of defense missions. The Federal engineering mission assigned to the Corps of Engineers is the development, management, and regulation of the waters of the United States. The St. Paul District performs this mission under the direction of the North Central Division in Chicago and the Office, Chief of Engineers in Washington, D.C.

The District's civil works activities involve the planning, design, construction, operation, and maintenance of navigation, flood control, water supply, recreation, and erosion control projects in the area drained by the Upper Mississippi River and Souris-Red-Rainy River basins. These basins cover about 151,000 square miles and include parts of Minnesota, Wisconsin, North Dakota, South Dakota, Montana, and Iowa (see figure 2).

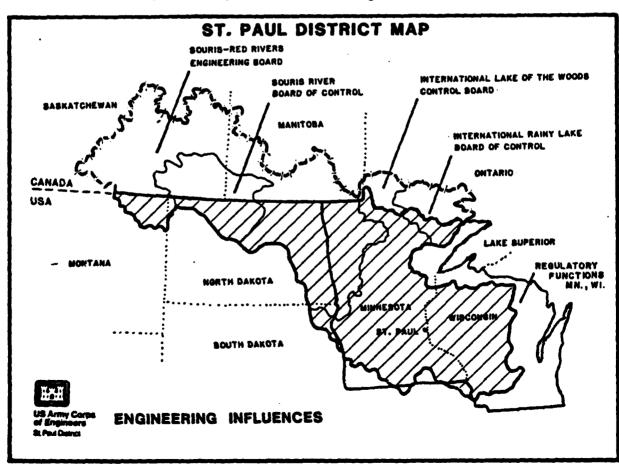


FIGURE 2

Acting as a regulatory arm of the Federal Government, the District exercises jurisdiction over construction in navigable waters and discharge of dredged or fill materials into waters of the United States, which includes most wetlands. The District program covers the States of Minnesota and Wisconsin, and includes information dissemination, permit evaluation, decision, and enforcement.

The District also provides field support to the Army, the Federal Emergency Management Agency, the Environmental Protection Agency, and a number of other Federal agencies.

On the international level, the District participates in activities of the International Joint Commission (IJC), a joint United States-Canadian commission that oversees matters concerning the boundary waters of the two countries. The District Engineer is a member of the International Souris-Red Rivers Engineering Board, an IJC engineering advisory board that has studied numerous projects in both countries and the effects that they would have along both sides of the boundary waters. The District Engineer is also a member of three IJC control boards: International Lake of the Woods Control Board, International Rainy Lake Board of Control, and International Souris River Board of Control. The control boards are responsible for establishing outflow procedures for the control structures associated with these drainage basins. Figure 2 shows the extent of the District's engineering influence in Canada.

Organization

The St. Paul District is staffed by approximately 800 civilians and 7 military officers. To carry out its mission, the District is organized along functional lines. The major functional divisions in the District office are Engineering, Planning, Construction-Operations, and Emergency Management. These Divisions operationally manage most of the information, dollars, and manpower necessary to execute the District's diverse missions. They are referred to hereafter as the Management Group. The Executive plus the Management Group make up the District's Corporate Management Group - the principal problem solving body. The formal organizational structure of the District is provided in Appendix 3.

Although Appendix 3 describes the "official" organizational structure, the District actually operates as a matrix organization, as shown on figure 3.

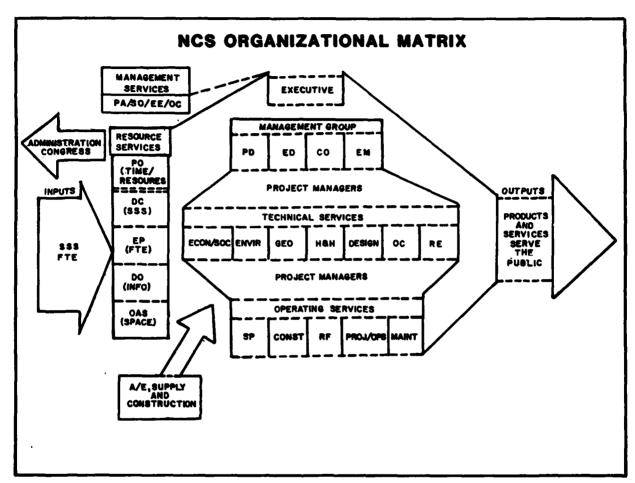


FIGURE 3

Through this matrix structure, the District manages its programs. The District views itself as product oriented. Its management objective is to maximize the width of the output arrow for a given input level. That means maximizing efficiency of the matrix through disciplined resource management including information resource management. In addition, an understanding of how St. Paul fits into the broader flow of information is necessary to effectively evaluate internal information management practices. Figure 4 displays that broader flow of information.

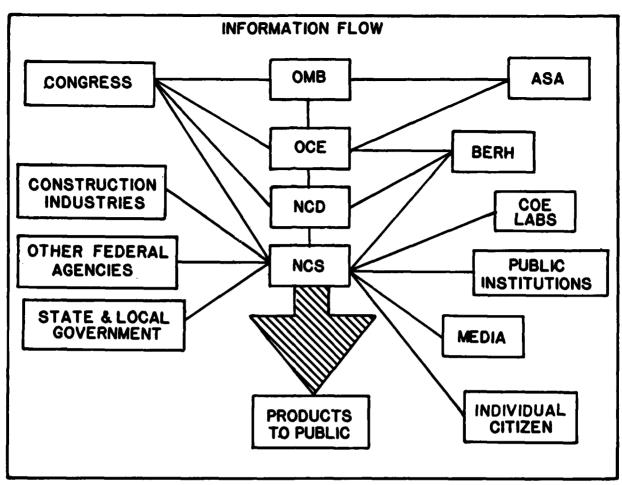


FIGURE 4

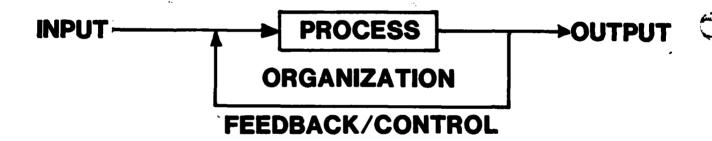
The key operating elements of the District are the project managers. They form informal teams to carry a project through all necessary steps from formulation to operations. The key problem is to establish a method by which project managers can reasonably forecast workload demands on technical and operating services so that workloads can be balanced and the need for contracting out can be identified with sufficient lead time so as not to delay the product. The key technical problem is to make cost efficient use of analytical and information display capabilities available with current computer technology so that assigned missions are accomplished in a cost-effective manner.

The District believes that a disciplined, cost conscious organizational approach to information management can allow further improvements in efficiency without an increase in the cost of doing business. Hence, in this study, the District deviated from the classical Information Systems Plan guidelines to cost the existing information processes and data sets that are managed. This gives the baseline costs of doing business from which further matrix organization and information management proposals can be measured for effectiveness.

SECTION 3-PROCESS AND DATA SET IDENTIFICATION

A primary factor of the study was the concern of top management that information management be directed toward areas where increased productivity could be made. Accordingly, a detailed inventory was undertaken to identify and describe the business processes that are the essence of the District missions. A process was defined as a group of logically related decisions and activities required to manage resources through their life cycle. Process identification and definition was considered to be the most basic activity of the study. A total of 55 processes were identified, reviewed, and revised by functional area experts (see Appendix 1).

Each of the 55 processes was defined and developed in a systems context. Inputs, outputs, feedback/control cycles, and offices involved were determined and a system model for each process was developed in the following format.



Every system has these five elements in common: input, process, output, organizations involved, and feedback/control. Each input is defined as a data set. Each output is either a data set needed in another process or a product or service for the public. The District has defined 49 data sets. A data set is defined as an artificial grouping of related information. Definitions of each data set are found in Appendix 1. Taken as a whole, the 55 processes constitute a model of the District office, and they provided the foundation for the remainder of the study.

SECTION 4-INFORMATION MANAGEMENT COSTS

The District believes that it is important to understand the distribution of costs attributable to each process and the associated costs of managing information related to each process. Table 1 outlines the approximated costs in FTE's and dollars of accomplishing each process during fiscal year 1984.

A follow-on step was to identify the costs associated with managing information to support each process (figure 5) and the costs associated with managing each data set (figure 6). Individual process summaries are contained in Appendix 1. It should be noted that the FTE total is comprised of small time segments of many employees. There are very few FTE's whose sole responsibility is the management of information.

If information is to be truly managed and disciplined as a resource, the interrelationships between information and other resources managed - dollars, manpower, and time - must be known and quantified. Since information is like other resources, it can be traced, modeled, and audited.

TABLE 1 ESTIMATE OF FY-84 PROCESS COSTS

######################################		*******	An
PROCESS	PFTE	PCST	131
1 FORMULATE STRATEGIC DIRECTION			B
2 ESTABLISH POLICY AND OBJECTIVES	4.42	216.3	
3 ORGANIZE/DEVELOP WORKFORCE 4 PLAN FOR HOBILIZATION	11.88	667.8 307.6	
1 FORHULATE STRATEGIC DIRECTION 2 ESTABLISH POLICY AND OBJECTIVES 3 ORGANIZE/DEVELOP WORKFORCE 4 PLAN FOR MOBILIZATION 5 MILITARY PROGRAM MANAGEMENT/EXECUTION	1.18 4.42 11.88 6.28 2.26	110.5	
6 CIVIL PROGRAM MANAGEMENT	9.92	485.4	•
7 FORMULATE CIVIL WORKS BUDGET	8.54	434.8	
8 EXECUTE CIVIL WORKS PROGRAM 9 CONDUCT CIVIL WORKS PLANNING STUDIES	8.93	437.3 4068 1	
10 CONDUCT IJC ACTIVITIES	0.98	485.4 434.8 437.3 4068.1 66.4	
			-
12 PERFORM TECHNICAL ENGINEERING	59.11	8053.2	
14 CONDUCT LAND USE AND RECREATION PLANNING ACTIVITIES	4.52	313.6	
11 PREPARE A/E SELECTIONS 12 PERFORM TECHNICAL ENGINEERING 13 CONDUCT ECONONIC AND SOCIAL ANALYSES 14 CONDUCT LAND USE AND RECREATION PLANNING ACTIVITIES 15 CONDUCT ENVIRONMENTAL ANALYSES 16 DREPARE LOCAL COORDENATION ACRESMENTS	13.16	892.8	_
16 PREPARE LOCAL COOPERATION AGREEMENTS	1.87	91.3	_
17 COURDINATE REAL ESTATE ACQUISITION BY LOCAL SPONSORS 18 DEDECOR PEAL ESTATE ACQUISITION	0.98 1.47	51.2 71.1	
19 MANAGE OUTGRANTS	2.85	176.7	
16 PREPARE LOCAL COOPERATION AGREEMENTS 17 COORDINATE REAL ESTATE ACQUISITION BY LOCAL SPONSORS 18 PERFORM REAL ESTATE ACQUISITION 19 MANAGE OUTGRANTS 20 DISPOSAL OF REAL PROPERTY	1.28	70.6	
21 CONSTRUCT CIVIL WORKS PROJECTS	23.07	14658.6	
22 REVIEW CLAIRS, APPEALS AND HUDIPICATIONS 23 CONDUCT PROJECT OPERATIONS AND HAINTENANCE ACTIVITIES	299.76	233.3 18544.4	
24 PERFORM REGULATION OF RESERVOIRS	15.41	1048.0	
21 CONSTRUCT CIVIL WORKS PROJECTS 22 REVIEW CLAIMS, APPEALS AND MODIFICATIONS 23 CONDUCT PROJECT OPERATIONS AND MAINTENANCE ACTIVITIES 24 PERFORM REGULATION OF RESERVOIRS 25 MANAGE COMMERCIAL ACTIVITIES PROGRAM	1.96	86.4 	
26 MANAGE EEO PROGRAM	2.65	128.0 71.0 70.7 158.7 1318.0	يم
28 MANAGE SECURITY PROGRAM & LAW ENFORCEMENT	1.57	70.7	
29 CONDUCT PUBLIC AFFAIRS PROGRAM	3.53	158.7	
26 HANAGE EEU PROGRAM 27 HANAGE SAFETY PROGRAM 28 HANAGE SECURITY PROGRAM & LAW ENFORCEMENT 29 COMDUCT PUBLIC AFFAIRS PROGRAM 30 INPLEMENT REGULATORY PROGRAM	31.03	1310.0	-
31 MANAGE VALUE ENGINEERING PROGRAM 32 ADMINISTER PERSONNEL PROGRAM	2.75	134.0	
33 NANAGE PROCURENENT/SUPPLY PROGRAM	6.19	293.9	
34 HANAGE SADBU PROGRAM	0.79	32.1	
31 MANAGE VALUE ENGINEERING PROGRAM 32 ADMINISTER PERSONNEL PROGRAM 33 MANAGE PROCUREMENT/SUPPLY PROGRAM 34 MANAGE SADBU PROGRAM 35 MANAGE MANPOWER MANAGEMENT PROGRAM 36 MANAGE PLANT REPLACEMENT AND IMPROVEMENT PROGRAM 37 MANAGE ENERGHOLY MANAGEMENT PROGRAM 38 CONDUCT RELOCATION ASSISTANCE PROGRAM 39 MANAGE ADP PROGRAM 40 MANAGE ENERGY CONSERVATION PROGRAM	1.6/		-
36 HANAGE PLANT REPLACEMENT AND IMPROVEMENT PROGRAM 37 HANAGE EMERGENCY HANAGEMENT PROGRAM 38 CONDUCT RELOCATION ASSISTANCE PROGRAM 39 HANAGE ADP PROGRAM 40 HANAGE EMERGY COMSERVATION PROGRAM	0.69	48.1	
38 CONDUCT RELOCATION ASSISTANCE PROGRAM	0.98	48.1	
39 HANAGE ADP PROGRAM	12.76	1139.0	
			-
41 NAMAGE NOTOR VEHICLE PROGRAM 42 OVERSIGHT NAMAGEMENT OF EPA CONSTRUCTION GRANT PROGRAM	1.08 21.31	52.9 981.4	
43 HANAGE FINANCE AND ACCOUNTING	25.92	870.0	
44 PROVIDE LEGAL SUPPORT	0.29 0.59	70.6	
45 PROVIDE REVIEW AND AUDIT			-
46 CONDUCT REVIEW AND ANALYSIS 47 DEVELOP CONHUNITY RELATIONS	1.57 5.50	91.4 238.8	
AA DOGUTDE BEAADDA WAMACEMENT			
49 PROVIDE RECURS RANGEHENT 49 PROVIDE PUBLICATIONS/FORMS SERVICES 50 PROVIDE FACILITIES HAINTENANCE	3.53 1.96 2.21	102.2 153.4	
51 PROVIDE LIBRARY SERVICES			• '
52 PROVIDE TRAVEL SERVICES	1.96 1.96	102.2	
	1.72	96.1	
53 PROVIDE AUDIO-VISUAL SERVICES 54 PROVIDE REPROGRAPHIC SERVICES 55 PROVIDE CONHUNICATION SERVICES 55 PROVIDE CONHUNICATION SERVICES	2.85	151.2	83
	703.00	60000.0	1.7%

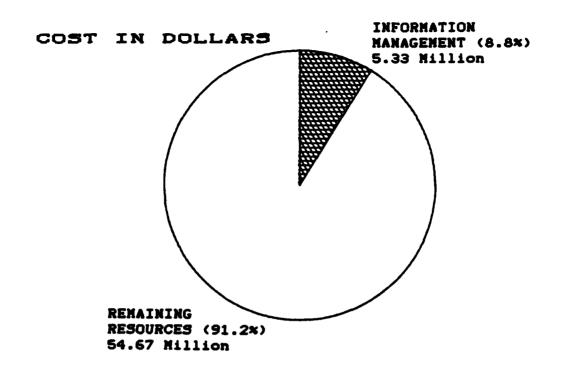
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PFTE = PROCESS COSTS EXPRESSED IN FTE'S PCST = PROCESS COSTS EXPRESSED IN DOLLARS (1000's)

FIGURE 5

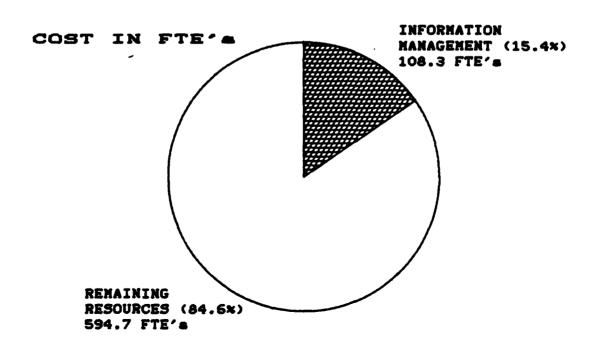
DISTRICT SUMMARY

IDENTIFIED INFORMATION MANAGEMENT COSTS

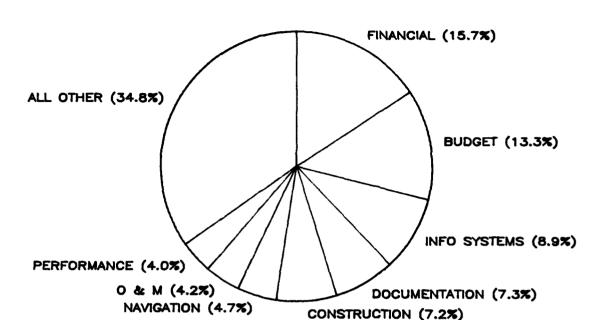


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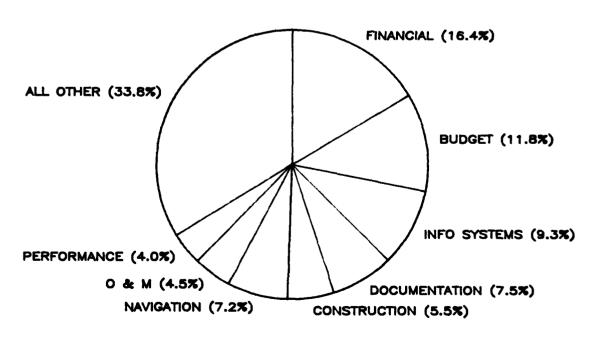
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DATA SET MANAGEMENT COSTS
DOLLAR PERCENTAGE



FTE PERCENTAGE





SECTION 5-INFORMATION MATRICES

The third major step of the methodology was information matrix generation, which looks at the previously developed processes from a number of dimensions. The purposes of this step were to show: (1) the offices involved in each process; (2) the automated information systems that support each process; (3) the automated information systems supported by each office; (4) data sets and which processes they support; (5) data sets and the information systems they relate to; (6) data sets and the organizations that use them; and (7) the resulting information architecture of the St. Paul District. Seven matrices were generated by the working group and are included as Appendix 2.

Matrix 1 is titled "Process/Organization." Its purposes were: (1) to determine which offices are involved in which processes and (2) to show the matrix nature of involvement of organizational elements in processes and vice versa.



Matrix 2 is titled "Process/Information System." Its purposes were to: (1) determine which automated information systems support each process; and (2) help identify potential overlap and underlap of information systems support. Generation of this matrix required the development of a list of all information systems utilized by the District.

Matrix 3 is titled "Information System/Organization." Its purpose was to determine which information systems are currently used by each office.

Matrix 4 is titled "Process/Data Sets." The purposes of this matrix are to: (1) show which processes are supported by which data set; and (2) determine which processes share data sets.

Matrix 5 is titled "Data Sets/Information Systems." Its purpose is to show the relationship between information systems and data sets. It also highlights the need to consider how similar information is used in different ways, thereby suggesting the need for networking data bases among organizational elements.



Matrix 6 is titled "Data Sets/Organization." The purpose of this matrix is to identify current organizational use of data, commonality of use, and which organizational element should be designated as responsible for a specific data set.

Matrix 7 is titled "Information Architecture." This matrix shows the relationship between data sets and processes and the present matrix organization (figure 2) of the District: corporate management, management services, program management, technical services, resource services, and operating services. Its purpose is to reconcile information management to the organization theory the District believes in.



Throughout the St. Paul District automation process and information systems plan evaluation process (1984), a list of problems relating to automation and information management was developed, and it is presented below in rank order.

<u>Problem 1 - Lack of Information Resource Discipline:</u> The cost relating to information management is not accounted for and is not oriented toward product efficiency.

Problem 2 - Lack of Usefulness: Some information systems provide information in quantity or format that is either not desired or not useful in the decision process. Data collected too often amounts to a "gee whiz" drill in that it is not germane to decisions or product effectiveness/efficiency. Users are not generally able to manipulate or select data from Corps of Engineers standard systems in a manner specific to their needs. Since these systems do not satisfy the District's needs, there is a continual need to supplement them with locally developed programs. Examples are the COEMIS financial and COEMIS personnel systems.

<u>Problem 3 - Data Stovepiping</u>: Current systems have often been developed for a single staff function and have not been integrated. There is incompatibility throughout these "stovepipe" systems which results in inconsistency, redundancy, and unreliable and outdated data (basically waste and abuse of information). Such systems have a tendency to circumvent normal command channels, often creating process oriented activities that have staffs and lives of their own but which do not produce a product or product efficiencies.

<u>Problem 4 - Insufficient Automatic Data Processing Support</u>: Insufficient administrative, technical, and logistical Automatic Data Processing support. Current organizational structure supports outmoded (batch) processing approaches to information resource management and is not yet fully responsive to the technological support requirements of a matrix organization in close proximity to and producing services and products directly to the public.

Problem 5 - Inadequate Lateral Linkages to Adjacent Data Bases: Today, who you know or what you know may be less important than with whom you are connected. There are sufficient linkages upward but not to lateral agencies -- local, State, and Federal data bases. A typical example is the need for establishing formal linkages with Image Processing/GIS capabilities of non-Federal offices such as the Land Management Information Center (LMIC), State of Minnesota.

<u>Problem 6 - Lack of Highly Skilled Personnel</u>: The District has experienced problems in attracting and keeping highly skilled technical information systems planning and support personnel. These technical personnel often leave the District for higher salaries and greater opportunities elsewhere.

Problem 7 - Sharing of Data: There is an inability to effectively share common data needed by several offices. There is a lack of adequate data communication and telecommunications links at the District level. This situation can impact on the ability to meet critical suspense dates, coordination of actions, and may hinder the submission of data to Corps information systems. Specifically, there is a hardware void and a general lack of understanding as to what information can and should be shared and what information is subject to administrative restraint.

<u>Problem 8 - Lack of Knowledge by Management of Available Data Systems</u>: District managers are not fully informed about the data systems at hand or the capabilities of those systems.

<u>Problem 9 - Inadequate Hardware/Software Documentation</u>: Existing hardware is not adequately documented at present. Microcomputer users need to document new programs as they are developed.

Problem 10 - Training Opportunities: While there are several technical areas that require the development of additional training opportunities, there are, for the most part, sufficient training opportunities for users of general software packages (i.e., Wordstar, d Base II, Lotus 1-2-3); however, specialized training for individual office applications is not readily available. In addition, there is difficulty in training managers to understand the limitations and capabilities of automation equipment.

SECTION 7-ANALYSIS AND DISCUSSION

USACE appears to have no formal definition of information needs. Data requests often result in gathering of far more information than is actually used. That which is gathered and transmitted appears to have little impact on decisions, product efficiency or effectiveness. Basically, information is undisciplined and stovepiped.

The costs associated with information acquisition, storage, retrieval, and manipulation can be documented and understood. The St. Paul District in this study has evaluated FY 84 information management costs by developing figures for each process and data set. These costs are measured in FTE's and dollars (see Appendix 1, tables A-1 and A-2).

Knowing the costs related to managing information has provided immediate benefits in that the District could now compare the current method of information management with automation proposals and quickly determine if the new method would be a cost improvement and more product efficient. For instance, this analysis was used to determine if the St. Paul District should buy into a near real time system developed by the Rock Island District for managing information concerning navigation traffic on the Upper Mississippi River. The District's analysis indicated that the proposed system would increase District overhead while not producing a commensurate increase in efficiency or effectiveness.

Figure 7 shows that information management is a huge part of our enterprise. The dollars consumed in managing information are about equal to all other overhead costs and are five times more costly in FTE's. In viewing figure 7, the reader should note that St. Paul District is a very efficient District. The District should operate at 803 FTE's based on the Corps norms for Districts with comparable workload. That is to say, 100 FTE's normally flowing to the District have been siphoned elsewhere to pay for others' regional and local inefficiencies. Therefore, the following analysis of overhead losses is even more applicable to others.

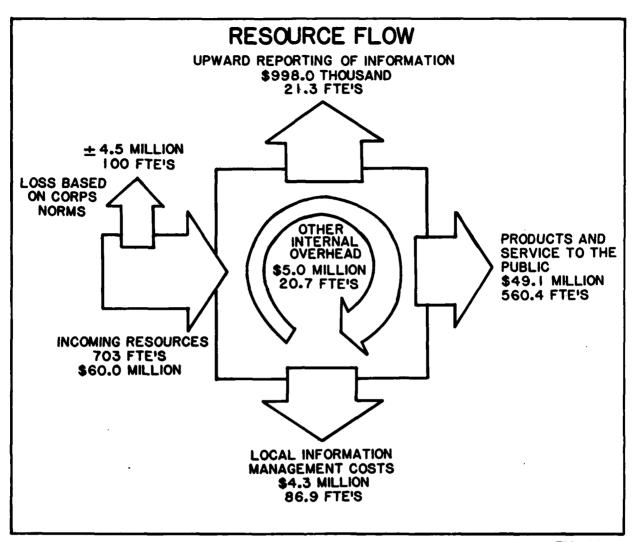


FIGURE 7

The study also shows significant overhead losses in efficiency because of stovepiping information in upward reporting systems having no apparent product return. In FY 1984, approximately 21.3 FTE's and \$998,000 were devoted to supplying information to higher headquarters through upward reporting. Of that figure, approximately 42% was used to supply information of little apparent utility. Specifically, the utility of certain financial and performance data appears questionable, even from a standpoint of historical data. CEPMS is a prime example. Other data exported upward is redundant to data transmitted in a parallel stovepiped system. It appears as if each stovepipe functional staff is using the same data in different formats not for product efficiency but to justify their existence, often "in case the General asks."

The above discussion indicates that information is big business but is not being disciplined as a resource or being handled in a cost effective and professional manner. To accomplish this internally, the District must clearly fix the responsibility for management of individual data sets within the organization. That responsibility will normally be fixed at the lowest possible level within the organization having whole purview of the data set. In order to discipline stovepiping, offices two management levels above the responsible office are only entitled to synthesized data on a routine basis. Matrix 6 identifies offices responsible for managing identified data sets. A similar discipline for levels above us needs to be applied; however, that is beyond the scope of this ISP.

In taking this approach, the St. Paul District finds it can easily align its information architecture with its organizational structure (see figure 8 and matrix 7). Such an alignment fosters efficiencies and helps to attain the prime District goal of maximizing products and services to the public.

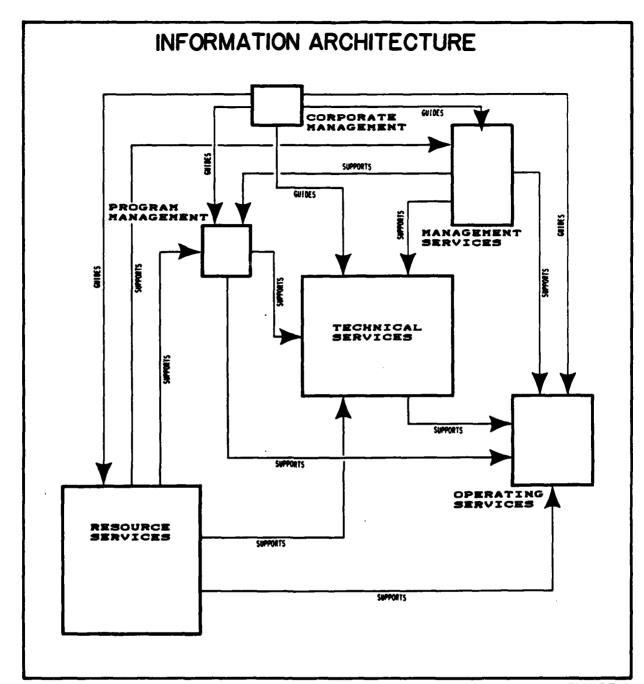


FIGURE 8

SECTION 8-FINDINGS AND CONCLUSIONS

Based on previous automation efforts and the results of discussions and information obtained during development of this report, the following findings and conclusions are presented. They are organized to reflect the sequence of problems identified and discussed in section 3.

Problem 1 - Lack of Information Resource Discipline

- District managers and supervisors have a thorough knowledge of the missions and functions of the organization. However, information management has grown topsy turvy. Up to this point, no resource discipline has been imposed on information management, thus causing an increase in the cost of business without a commensurate increase in product efficiency.
- The District does not have a mechanism to manage information as a resource in order to maintain and improve efficiency of operations. Specifically, a disciplined review (in terms of FTE's and dollars) to effectively evaluate proposed modifications to existing information management procedures does not exist.
- Managers are not held accountable for managing information as a resource. For instance, the Chief of the Engineering Division has not in the past been held accountable for his use of information just as he is now accountable for the dollars and FTE's. Each business process needs to be assigned to a lead manager.

Problem 2 - Lack of Usefulness

 Managers have not fully defined operational voids; hence, data managed does not necessarily support the decision processes or product efficiency.
 They have overrelied on "automation experts" to define what should or should not be automated and to what degree.



- There is a need to eliminate unnecessary and redundant data by systematically reviewing information systems and reports to streamline those that support ongoing business processes. Such an action should foster increased flexibility of existing systems and should occur even though major replacements of systems are planned at OCE.
- The District should develop a corporate management system. More effective information is necessary less detail, more summary information and trend analysis data in order to better forecast and adjust the workload.
- The District needs to increase the usefulness of existing and proposed systems by:
 - a. Giving priority to the needs of those who must ultimately use the data, i.e., the end-user, by:
 - 1. Providing systems which are understandable, simple to operate, and which communicate effectively with users.
 - 2. Providing online instruction, menus, and other aids to assist users. Include bypass capabilities for more experienced users.
 - 3. Providing capability for users to access data bases and manipulate selected data into desired output format.
 - b. Developing new systems and applications as they relate to the defined processes only when justified and determined to be effective and efficient. Common standards for data base design by business process will help eliminate fragmentation of information along functional lines and help ensure effective communication among related data sets. Data sets are now developed along narrow functional channels that tend to limit their usefulness.

The stewardship of data has not been fixed within the organization. In order to increase and assure data reliability, the District should assign stewardship of data sets to specific organizational elements. When organizations are allowed to develop data in pursuit of their needs, the likelihood of reliable data increases significantly. There should be little difficulty in incorporating the needs of higher authority.

Problem 3 - Data Stovepiping

The information transfer capabilities of computer-based information/communication systems produce a temptation by higher authority to run the District's business through stovepipe channels. stovepipes do not see or understand all of the ramifications of the problem or the relationship of our matrix organization problem solving process. The stovepipe does not produce a public product and often contributes to District overhead without a commensurate contribution to product development or District efficiency. But because it is usually a staff member of a higher headquarters, it demands and usually gets information it does not always use or occasionally uses improperly. USACE should not be organized and managed like the Defense Intelligence Agency (centralized) whose mission is to stovepipe raw data and synthesize it into a product at the Washington, D.C level. Rather, it should be organized along the concept of Sears (decentralized) whose diverse products and distribution are tailored and sized for the demand of customers in the field. If one holds to the philosophy of decentralized execution, then offices two management levels above the responsible office should only be entitled to synthesized data on a routine basis. OCE has no real justification for accessing raw data at the District level, nor do Divisions have real justification for accessing raw data at area and project level.

Problem 4 - Insufficient Automatic Data Processing Support

- Organization and operations have not kept pace with automation advances of the 1975-1984 era. The existing organizational structure cannot adequately respond to appropriate information needs.
- The District does not have a staff officer responsible for information management. Such an office would be similar to the Comptroller for fiscal discipline and the Personnel Office for personnel and manpower matters.
- The District had not evaluated its current organizational structure to insure that information is properly managed as a valuable resource.
- The District should incorporate the function of the Information Resource Management Committee into the Corporate Management Group.

Problem 5 - Inadequate Lateral Linkages to Adjacent Data Bases

- The District has not fully developed access into adjacent (other than Corps) information systems/data sets such as the University of Wisconsin, the Land Management Information Center, North Dakota State University, U.S. Geological Survey, National Weather Service, etc.
- A specific analysis of the cost effectiveness of Image Processing/GIS equipment needs to be established.

Problem 6 - Lack of Highly Skilled Personnel

 The District needs to explore administrative alternatives for attracting and keeping highly skilled technical personnel in the area of information resource management. Specifically, areas that should be examined are job design, grade structure (use of technical career paths), use of incentive awards, and training and developmental opportunities.

Problem 7 - Sharing of Data

- The District needs to link existing hardware in order to facilitate electronic sharing of common information. Such an action would allow organizational elements which have a need to share common data sets the ability to do so.
- The matrices contained in this report indicate which offices need to share data in order to effectively accomplish assigned missions. Such data sharing must be on a need to know, not a "nice to know" basis.

Problem 8 - Lack of Knowledge by Management of Available Data Systems

- An abundance of data and reports are available that could contribute to and support the many existing processes. However, the data are not always readily available, and managers are not always aware of the data or how to obtain it.
- The District should increase the access of District managers and supervisors to automated information systems so that they may become more familiar with the capabilities and known limitations of available data systems.

Problem 9 - Inadequate Hardware/Software Documentation

- The District needs to initiate a comprehensive survey of all existing automation hardware and develop documentation for its proper use and care.
- All computer users need to fully document applications they develop. A
 formulated plan must be established which outlines how all users can share
 the knowledge developed by others. Procedures must be established to
 permit access to software documentation on an as needed basis.

Problem 10 - Training Opportunities

- The District has not identified fully the technical training needs and formal training program to further develop and maintain acceptable levels of computer literacy throughout the District.
- The District should develop a program to orient and expose managers to automated technology so that they will have realistic expectations regarding equipment capability and staff productivity. A study has been completed (April 1985) which examined the problems of training managers in microcomputer technology, and it identified several methods for dealing with knowledge voids.

SECTION 9-RECOMMENDATIONS AND ACTION PLAN

Discussion

The District entered the first phase of its automation plan by bringing in 54 microcomputers. First year savings attributable to implementation of the automation plan are estimated to be \$228,700 in cost avoidance and cost savings. Although it is desirable to achieve as much early benefit as possible, the main thrust of the study recommendations is to assure that a disciplined approach is adopted for information management. Specifically, some organizational adjustments are required to place information management activities in the same light as the management of funds and personnel.

The action plan provides the framework for implementing the recommendations. It identifies what actions should be taken, who should be assigned the lead role, who must be coordinated with, and when the action is to be completed. The actual implementation will require the application of an implementation procedure. With its total organizational and geographic approach, this procedure will result in a specific plan for carrying out the recommendations contained in this Information Systems Plan.

Recommendations and Action Items

Problem 1 - Lack of Information Resource Discipline

Recommendation

o Hold lead offices accountable for the cost effective management of the process assigned to them (matrix 1). Specifically, process managers must be held accountable for information just as they are held accountable for dollars and manpower.



- Hold data set managers accountable for the accuracy, completeness, and accessibility of the data sets assigned to them (matrix 6).
- Impose the discipline that data set users must use the data within that set as is. They may not update or change the data without approval of the data set manager.

Action Items

- Action Item 1. Task lead offices identified to be responsible for the costeffective management of each process and data set managers for the accuracy, completeness, and useability of each data set. (DE lead - May 1985)
- Action Item 2. Define a methodology to measure the cost effectiveness of information management activities and assign responsibilities for measurement. (DO lead, coordinate with ED, PD, CO, EM, and others as needed - Complete by September 1985)
- Action Item 3. Use defined methodology to determine the effectiveness of information management activities. (ED, PD, CO, EM, and others as required -Begin October 1985)

Problem 2 - Lack of Usefulness

Recommendations

- Examine existing information systems and subsystems to insure that they
 are needed and cost effective.
- Develop new systems only when it can be demonstrated that the proposed system is needed and cost effective.

Action Items

- Action Item 4. Conduct a systematic review and evaluation of major existing systems with the intent of identifying and eliminating unnecessary components and streamlining the remaining portions. (DO lead, DD assignment of reviews. To be accomplished by individual offices Ongoing)(DO prepare survey schedule by 1 June 1985)
- Action Item 5. Prepare written justifications prior to the development of new systems. Such justifications will be prepared by the process manager and coordinated with each affected data set manager. Each system is subject to being monitored to accurately display its cost effective nature. (Lead as needed by operational process manager - Ongoing)

Problem 3 - Data Stovepiping

Recommendation

Evaluate the cost effectiveness of stovepiped upward reporting systems.

- Action Item 6. Conduct an inventory of stovepipe data systems and identify those that support District missions and those that are suspect. (DO lead, coordinate with other offices as needed - July 1985)
- Action Item 7. Challenge unnecessary or questionable stovepipe data systems through NCD to OCE. Consider the Model District concept as a test bed, where applicable. Deny routine access to raw data from any manager two levels or higher above the assigned process manager. (DO lead, coordinate with other offices as needed - September 1985)

Problem 4 - Insufficient Automatic Data Processing Support

Recommendations

- Establish an IRMO to assume staff responsibility for the development and implementation of an information resource management discipline.
- Evaluate remaining organizational structure to insure that organizational structure provides for managing information as a valuable resource. (EP lead, coordinate as needed Complete by September 1985)

Action Items

- Action Item 8. Initiate action to establish an IRMO within the St. Paul District. (DE lead - May 1985)
- Action Item 9. Prepare a decision document that evaluates the entire organizational structure and makes recommendations concerning changes necessary to insure a more responsive and disciplined information architecture. (EP lead, coordinate as needed - Complete by September 1985)

Problem 5 - Inadequate Lateral Linkages to Adjacent Data Bases

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Recommendation

• Establish lateral data linkages with other information systems and evaluate the cost effectiveness of an image processing/GIS system.

Action Items

 Action Item 10. Identify and establish needed lateral data linkages with other agencies and institutions through the development of formal memorandums of agreement. (ED, PD, CO, EM, and others lead; Technical support - DO; Coordination/DC-M; Ongoing) • Action Item 11. Conduct an interdisciplinary analysis of the cost effectiveness of developing an image processing/GIS capability in St. Paul. (CO lead, PD, EM, and others as needed - October 1985)

Problem 6 - Lack of Highly Skilled Personnel

Recommendation

 Maximize the District use of existing individual capabilities, provide maximum developmental opportunities, insure program visibility, and reward individual achievements.

Action Item

 Action Item 12. Create user groups. Reward leaders and contributors that emerge. (DO lead, Corporate Management Group support - May 1985)

Problem 7 - Sharing of Data Lacking

Recommendation

• Establish a local area network (LAN) so that organizational elements may share commonly needed data (internal and external).

- Action Item 13. Develop performance specifications for a LAN. (DO lead, coordinate with other office elements, as needed - June 1985)
- Action Item 14. Award a contract for the installation of the required LAN.
 (SP lead, coordinate with DO August 1985)

Problem 8 - Lack of Knowledge by Management of Available Data Systems

Recommendation

 Develop a method to assist managers in becoming familiar with existing data systems.

Action Item

 Action Item 15. Prepare a catalog which describes the capabilities and known limitations of data systems currently available to the District. Cause handson actions to occur among managers. (DO lead - July 1985)

Problem 9 - Inadequate Hardware/Software Documentation

Recommendations

- Conduct an in-depth inventory of all existing documentation for hardware/software.
- Reinforce the benefits of properly documenting software applications developed by District staff. Hold appropriate managers responsible for such documentation.

- Action Item 16. Complete an inventory of existing documentation. (DO lead -September 1985)
- Action Item 17. Incorporate microcomputer software documentation requirements into the standard documentation procedures for District software. (DO lead -Ongoing)

Problem 10 - Training Opportunities

Recommendations

- Update annually the District training plan and training catalog to maximize opportunities for understanding computer systems and software applications (to include office specific applications).
- Implement study recommendations outlined in the discussion of problem 10, page 26.

- Action Item 18. Update training plan and course catalog. (EP lead September 1985)
- Action Item 19. Conduct an orientation course designed specifically for managers. (EP lead June 1985)
- Action Item 20. Offer monthly seminars on microcomputer applications. (DO lead, coordinate with EP - Ongoing)

INFORMATION SYSTEMS PLAN

APPENDIX 1

PROCESS IDENTIFICATION AND COSTS

APPENDIX 1 PROCESS IDENTIFICATION AND COSTS

TABLE OF CONTENTS

ITEM		PAGE
ESTIMAT	Y OF THE RELATIVE COSTS OF INFORMATION MANAGEMENT TE OF FY-84 DATA SET MANAGEMENT COSTS	A-2
DATA SE	ET DEFINITIONS	A-3
Distric	ct Processes and Costs	
1 - FC	ORMULATE STRATEGIC DIRECTION	A-7
2 - ES	STABLISH POLICY AND OBJECTIVES	A-9
3 - OF	RGANIZE/DEVELOP WORKFORCE	A-11
4 - PI	AN FOR MOBILIZATION	A-13
5 - MI	LITARY PROGRAM MANAGEMENT/EXECUTION	A-15
6 - CI	IVIL PROGRAM MANAGEMENT	A-17
7 - FC	DRMULATE CIVIL WORKS BUDGET	A-20
	KECUTE CIVIL WORKS PROGRAM	A-22
9 - CC	ONDUCT CIVIL WORKS PLANNING STUDIES	A-25
10 - CC	ONDUCT IJC ACTIVITIES	A-29
11 - PF	REPARE A/E SELECTIONS	A-31
12 - PE	RFORM TECHNICAL ENGINEERING	A-33
13 - CC	ONDUCT ECONOMIC AND SOCIAL ANALYSES	A-39
14 - CC	ONDUCT LAND USE AND RECREATION PLANNING ACTIVITIES	A-43
		A-46
16 - PF	REPARE LOCAL COOPERATION AGREEMENTS	A-50
17 - CC	OORDINATE REAL ESTATE ACQUISITION BY LOCAL SPONSOR	A-52
	REFORM REAL ESTATE ACQUISITION	A-54
19 - MA	ANAGE OUTGRANTS	A-56
20 - DI	SPOSAL OF REAL PROPERTY	A-58
21 - CC	DNSTRUCT CIVIL WORKS PROJECTS	A-60
22 - RE	EVIEW CLAIMS, APPEALS AND MODIFICATIONS	A-66
23 - CC	ONDUCT PROJECT OPERATIONS AND MAINTENANCE ACTIVITIES	A-68
24 - PE	ERFORM REGULATION OF RESERVOIRS	A-76
25 - MA	NAGE COMMERCIAL ACTIVITIES PROGRAM	A-78
26 - MA	NAGE EEO PROGRAM	A-80
27 - MA	NAGE SAFETY PROGRAM	A-82
28 - MA	ANAGE SAFETY PROGRAM ANAGE SECURITY PROGRAM AND LAW ENFORCEMENT ONDUCT PUBLIC AFFAIRS PROGRAM	A-84
29 - CC	ONDUCT PUBLIC AFFAIRS PROGRAM	A-86
30 - IN	1PLEMENT REGULATORY PROGRAM	A-89
31 - MA	ANAGE VALUE ENGINEERING PROGRAM	A-97
32 - AI	OMINISTER PERSONNEL PROGRAM	A-99
33 - MA	ANAGE PROCUREMENT/SUPPLY PROGRAM	A-102
34 - MA	NNAGE SADBU PROGRAM	A-105
35 - MA	ANAGE MANPOWER MANAGEMENT PROGRAM	A-107
36 - MA	NAGE PLANT REPLACEMENT AND IMPROVEMENT PROGRAM	A-109
37 - MA	NAGE EMERGENCY MANAGEMENT PROGRAM	A-111
38 - CC	ONDUCT RELOCATION ASSISTANCE PROGRAM	A-113

TABLE OF CONTENTS (CONT)

ITEM	PAGE
39 - MANAGE ADP PROGRAM	A-115
40 - MANAGE ENERGY CONSERVATION PROGRAM	A-117
41 - MANAGE MOTOR VEHICLE PROGRAM	A-119
42 - OVERSIGHT MANAGEMENT OF EPA CONSTRUCTION GRANT PROGRA	
43 - MANAGE FINANCE AND ACCOUNTING	A-127
44 - PROVIDE LEGAL SUPPORT	A-129
45 - PROVIDE REVIEW AND AUDIT	A-131
46 - CONDUCT REVIEW AND ANALYSIS	A-133
47 - DEVELOP COMMUNITY RELATIONS	A-135
48 - PROVIDE RECORDS MANAGEMENT	A-137
49 - PROVIDE PUBLICATIONS/FORMS SERVICES	A-140
50 - PROVIDE FACILITIES MAINTENANCE	A-142
51 - PROVIDE LIBRARY SERVICES	A-147
52 - PROVIDE TRAVEL SERVICES	A-150
53 - PROVIDE AUDIO-VISUAL SERVICES	A-152
54 - PROVIDE REPROGRAPHIC SERVICES	A-155
55 - PROVIDE COMMUNICATION SERVICES	A-158

TABLE A-1 SUMMARY OF THE RELATIVE COSTS OF INFORMATION MANAGEMENT

PROCESS	PFTE	IFTE	RFTE	PCST	ICST	RCST
1 FORMULATE STRATEGIC DIRECTION	1.18	0.02	1.16	62.7	1.0	61.7
2 ESTABLISH POLICY AND OBJECTIVES	4.42	0.03	4.39	62.7 216.3 667.8 307.6 110.5	1.4	214.9
3 ORGANIZE/DEVELOP WORKFORCE	11.88	0.13	11.75	667.8	6.1	661.7
4 PLAN FOR MOBILIZATION	6.28	0.25	6.03	307.6	11.8	295.8
S NILITARY PROGRAM MANAGEMENT/EXECUTION	2.26	0.20	2.06	110.5	9.4	101.1
6 CIVIL PROGRAM MANAGEMENT	9.92	2.95	6.97	485.4	147.5	337.9
7 FORMULATE CIVIL WORKS BUDGET	8,54	4.20	4.34	434.8	198.0	236.8
8 EXECUTE CIVIL WORKS PROGRAM		5.20	3.73	437.3	244.8	192.5
9 CONDUCT CIVIL WORKS PLANNING STUDIES	44.08	1.50	42.58	4068.1	70.5	3 99 7.6
10 CONDUCT IJC ACTIVITIES	0.98	0.15	0.83	66.4 129.9	7.1	59.3
11 PREPARE A/E SELECTIONS 12 PERFORM TECHNICAL ENGINEERING	2.65	0.05	2.60	129.9	2.5	127.4
12 PERFORM TECHNICAL ENGINEERING 13 CONDUCT ECONOMIC AND SOCIAL ANALYSES	59.11	5.25	53.86	8053.2 473.4 313.6 892.8	284.2	7769.0
13 CORDUCT REUNIURIC AND SOCIAL ARREITSES 14 CONDUCT LAND DEC AND DECREATION DIAMNING ACTIVITIES	8.99 4.50	1.24	7.20	473.4	56.9	406.5
14 CONDUCT LAND USE AND RECREATION PLANNING ACTIVITIES	13.16	4.63	3.8/	313.6	33.0	280.6
15 CONDUCT ENVIRONMENTAL ANALYSES 16 PREPARE LOCAL COOPERATION AGREEMENTS 17 COOPERATE ANALYSES 18 PROPERTY OF A PARTY OF	1.87	7.63	1.64	972.8	233.4	333.4
17 COORDINATE REAL ESTATE ACQUISITION BY LOCAL SPONSORS	0.98	0.03	0.84	51.3 51.2	2.J E 0	45 2
18 PERFORM REAL ESTATE ACQUISITION	1.47	0.30	1.17	71.1	18.3	52 A
19 MANACE PEAL DRODERTY	2.85	0.90	1.95	176.7	44.5	132.2
20 DISPOSAL OF REAL PROPERTY	1.28	0.18	1.10	91.3 51.2 71.1 176.7 70.6	A.4	62.2
21 CONSTRUCT CIVIL WORKS PROJECTS 22 REVIEW CLAIMS, APPEALS AND MODIFICATIONS 23 CONDUCT PROJECT OPERATIONS AND MAINTENANCE ACTIVITIES 24 PERFORM REGULATION OF RESERVOIRS 25 NAMAGE COMMERCIAL ACTIVITIES PROCESAN	23.07	6.50	16.57	14658.6	413.8	14244.8
22 REVIEW CLAIMS, APPEALS AND MODIFICATIONS	4.81	0.10	4.71	235.5	4.7	230.8
23 CONDUCT PROJECT OPERATIONS AND MAINTENANCE ACTIVITIES	299.76	20.60	279.16	18544.4	945.5	17598.9
24 PERFORM REGULATION OF RESERVOIRS	15.41	1.50	13.91	1048.0	71.6	976.4
12 HANGE COUNTROLLY MOITATILES PRODUCE	1.30	1.90	0.56	A6.6	PD - 8	20.5
26 NAMAGE EEO PROGRAM	2.65	0.66	1.99	128.0	31.0	97.0
27 MANAGE SAFETY PROGRAM	1.77	0.29	1.48	71.0	12.4	58.6
28 NAMAGE SECURITY PROGRAM & LAW ENFORCEMENT	1.57	0.50	1.07	128.0 71.0 70.7 158.7 1318.0	23.5	47.2
29 CONDUCT PUBLIC AFFAIRS PROGRAM	3.53	0.11	3.42	158.7	5.3	153.4
30 IMPLEMENT REGULATORY PROGRAM	31.03	7.10	23.93	1318.0	333.7	964.3
31 MANAGE VALUE ENGINEERING PROGRAM	2.75	0.10	2.65	134.0	4.7	129.3
32 ADMINISTER PERSONNEL PROGRAM	17.87 6.19 0.79 1.67 0.69 4.03 0.98 12.76 0.39 1.08 21.31 25.92 0.29	1.05	16.82	899.2	49.3	849.9
33 NAMAGE PROCURENENT/SUPPLY PROGRAM 34 NAMAGE SADBU PROGRAM	6.19	0.36	5.83	293.9	16.9	277.0
35 NAMAGE MANPOWER MANAGEMENT PROGRAM	0.79	0.50	0.29	32.1	27.4	4.7
36 MANAGE PLANT REPLACEMENT AND IMPROVEMENT PROGRAM	1.67	0.03	1.64	80.8	1.5	79.3
37 MANAGE EMERGENCY NANAGEMENT PROGRAM	0.69	0.20	0.49	48.1	10.0	38,1
38 CONDUCT RELOCATION ASSISTANCE PROGRAM	4.03	0.25	3.74	491.3	7.9	483.4
39 NANAGE ADP PROGRAM	12.76	10.47	0.21	1130 0	30.0	18.1
40 NAMAGE ENERGY CONSERVATION PROGRAM	0.39	0.10	0.29	199.0	470.0	14.3
41 MANAGE NOTOR VEHICLE PROGRAM	1.08	0.10	0.23	52.9	4.7	40.3
42 OVERSIGHT MANAGEMENT OF EPA CONSTRUCTION GRANT PROGRAM	21.31	2.42	18.89	961 4	114 6	46. 6
43 MANAGE FINANCE AND ACCOUNTING	25.92	17.50	A.42	A70.0	A22.5	47.5
44 PROVIDE LEGAL SUPPORT	0.29	0.10	0.19	70.6 26.4 91.4 238.8	4.7	65.9
45 PROVIDE REVIEW AND AUDIT	0.59	0.20	0.39	26.4	9.4	17.0
46 CONDUCT REVIEW AND ANALYSIS	1.57	0.30	1.27	91.4	14.1	77.3
47 DEVELOP CONNUNITY RELATIONS	5.50	0.10	5.40	238.8	4.7	234.1
48 PROVIDE RECORDS NANAGEMENT	3.53	0.40	3.13	179.5 102.2	18.8	160.7
49 PROVIDE PUBLICATIONS/FORMS SERVICES	1.96	0.60	1.36	102.2	28.2	74.0
50 PROVIDE FACILITIES MAINTENANCE	2.21	2.00	0.21	153.4 96.3 102.2 96.1 102.2 151.2	94.0	59.4
51 PROVIDE LIBRARY SERVICES	1.96	0.80	1.16	96.3	37.6	58.7
52 PROVIDE TRAVEL SERVICES	1.96	0.90	1.06	102.2	50.7	51.5
53 PROVIDE AUDIO-VISUAL SERVICES	1.72	0.25	1.47	96.1	11.8	84.3
54 PROVIDE REPROGRAPHIC SERVICES 55 PROVIDE COMMUNICATION SERVICES	2.06	1.60	0.46	102.2	75.2	27.0
55 PROVIDE CONNUNICATION SERVICES	2.85	1.20	1.65	151.2	56.4	94.8

703.00 108.25 594.76 60000.0 5334.3 54665.7

60

5.3

54.7

594.8

108.2

PFTE = PROCESS COST IN FTE'S
IFTE = INFO COST IN FTE'S
RFTE = REHAINING PROCESS COSTS IN FTE'S
PCST = PROCESS COST IN DOLLARS
ICST = INFO COST IN DOLLARS
RCSY = REHAINING PROCESS COST IN DOLLARS

TABLE A-2 ESTIMATE OF FY-84 DATA SET MANAGEMENT COSTS

*******************	=========	==========	========
NO. DATA SET		FTE'S	COST
NAME 			\$1000,s
1 AUDIT/REVIEW	*********	0.50	23.6
2 BUDGET	•	12.78	708.7
3 CONNERICAL ACTIVITY		1.40 5.98 0.67	66.1
4 CONSTRUCTION		5.98	382.0
5 CONTRACT		0.67	35.8
6 CONTRACTOR		0.17	8.0
7 COOPERATIVE AGREEMENT		0.03	2.3
8 COST ESTIMATE 9 CULTURAL		0.17 0.03 0.20 2.23	10.0 105.1
10 CUSTONER		0.25	14.8
11 DESIGN ENGINEERING		0.26 0.75	37.7
12 DOCUMENTATION		8.11	388.0
13 ECONOMIC		0.19	19.3
14 ENVIRONMENT		2.00	100.5
15 EQUIPHENT		1.10	52.8
16 FACILITY		0.10	4.7
17 FINANCIAL		17.70	836.4
18 FORM 19 FURNITURE		1.00 0.10	47.2 4.7
20 GENERAL ENGINEERING		1.00	47.2
21 GEOTECHNICAL		0.30	14.2
22 HYDRAULICS		0.30	43.7
23 HYDROLOGY		2.55	191.9
24 INFORMATION SYSTEM		10.10	476.9
25 INTEREST GROUP		0.10	4.7
26 LEGAL		0.10	4.7
27 LIBRARY		0.75 2.09 1.33 0.10	35.5 98.9
28 HANAGEMENT 29 HANPOWER		1 22	63.8
30 MEDIA		0.10	4.7
31 NATURAL RESOURCE		0.38	14.9
32 NAVIGATION		0.38 7.77	249.7
33 OPERATIONS & MAINTENANCE		4.90	224.9
34 ORGANIZATION		0.03	1.4
35 PERFORMANCE		4.31	212.4
36 PERSONNEL		1.48	54.3
37 PLANNING 38 PLANT		0.95 0.30	44.9 14.8
39 POLICY		0.25	12.5
40 POSITION/SPACE		ŏ.1ŏ	4.7
41 REAL ESTATE	•	1.95	107.6
42 REGULATION		0.30	14.2
43 REGULATORY		3.80	179.4
44 REPRODUCTION		1.60	75.6
45 SAFETY		0.29	12.5
46 SECURITY		0.50	14.2
47 SOCIAL 48 SPECIFICATIONS		0.20 0.70	10.0 67.8
49 SUPPLY		1.18	51.8
50 SURVEYS & MAPPING		0.20	9.4
51 TRAVEL		0.90	50.9
52 VALUE ENGINEERING		0.10	4.7
53 WORKLOAD		1.35	67.8
**********************			マングラン マンス フング フング フング フング
	TOTALS	108.2	5334.3

DATA SET DEFINITIONS

- l. AUDIT/REVIEW This data set contains information relating to support of internal/external audits, audit compliance, internal review, and internal control programs.
- 2. BUDGET This data set contains information relating to budget formulation and justification.
- 3. COMMERCIAL ACTIVITY This data set contains information which supports the accomplishment of the commercial activities program of the St. Paul District.
- 4. CONSTRUCTION This data set contains information on construction of projects in the St. Paul District.
- 5. CONTRACT This data set contains information which supports decisions relating to the development of contracts required to accomplish NCS missions.
- 6. CONTRACTOR This data set contains information relating to the availability and capabilities of contractors which may be called upon to provide services to the St. Paul District.
- 7. COOP AGREEMENT This data set contains information relating to the orderly development of necessary Cooperative Agreements between NCS and other entities.
- 8. COST ESTIMATES This data set contains information relating to the development of cost estimates necessary to accomplish assigned missions.
- 9. CULTURAL This data set contains information relating to cultural resources found within the St. Paul District.
- 10. CUSTOMER This data set contains information relating to the identified customers of the St. Paul District.
- 11. DESIGN ENGINEERING This data set contains information which supports the design mission of the St. Paul District.
- 12. DOCUMENTATION This data set refers to any information which supports the disciplined documentation of District actions, accomplishments or positions.
- 13. ECONOMIC This data set contains information which supports all forms of economic analysis within the St. Paul District.
- 14. ENVIRONMENT This data set contains information which supports all forms of environmental analysis within the St. Paul District.

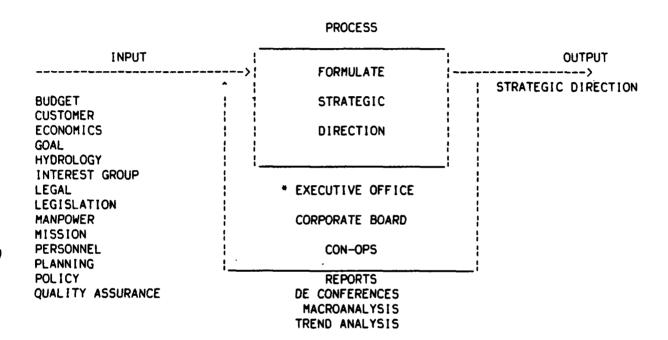
- 15. EQUIPMENT This data set contains information relating to all equipment necessary to accomplish assigned missions within the St. Paul District.
- 16. FACILITY This data set contains information relating to the land, buildings, or structures owned or leased by the St. Paul District.
- 17. FINANCIAL This data set contains information which supports the receiving and allocating of funds, timekeeping/payroll, certification of funds, recording commitments and expenditures, and maintaining all accounts both receivable and payable.
- 18. FORM This data set contains information relating to paperwork management.
- 19. FURNITURE This data set contains information relating to the physical equipment used to support the workforce.
- 20. GENERAL ENGINEERING This data set contains information used in support of the general engineering function of the St. Paul District.
- 21. GEOTECHNICAL This data set contains information used in support of geotechnical activities of the St. Paul District.
- 22. HYDRAULICS This data set contains information used in support of hydraulic design and analysis.
- 23. HYDROLOGY This data set contains information used in support of hydrologic analysis within the St. Paul District.
- 24. INFORMATION SYSTEM This data set contains information relating to the support of all data systems used within the St. Paul District.
- 25. INTEREST GROUP This data set contains information relating to identified interest groups whose concerns and policy influence the accomplishment of St. Paul District missions.
- 26. LEGAL This data set contains information required in support of the NCS Office of Counsel.
- 27. LIBRARY This data set contains information on library services and reference material.
- 28. MANAGEMENT This data set contains information relating to activities which support management actions of the St. Paul District.
- 29. MANPOWER This data set contains information which supports activities relating to manpower requirements, allocations, utilization, and standards.
- 30. MEDIA This data set contains information which relates to supporting St. Paul District involvement with the media.

- 31. NATURAL RESOURCE This data set contains information on natural resource management activities of the District.
- 32. NAVIGATION This data set contains information on navigation activities in the St. Paul District.
- 33. OPERATIONS AND MAINTENANCE This data set contains information regarding operation and maintenance of projects within the St. Paul District.
- 34. ORGANIZATION This data set contains information regarding missions, function and structure, which is required to support District organizational structure.
- 35. PERFORMANCE This data set contains information which supports the monitoring and analysis of mission performance within the St. Paul District.
- 36. PERSONNEL This data set contains information which directs, guides, and describes critical data concerning past, current, and potential employees within the St. Paul District.
- 37. PLANNING This data set contains information which supports the water resource planning mission of the St. Paul District.
- 38. PLANT This data set contains information relating to the physical plant required for accomplishing assigned missions within the St. Paul District.
- 39. POLICY This data set contains information relating to policy promulgated by the Executive Branch, other governmental agencies, Congress, OSA, DA, and OCE.
- 40. POSITION/SPACE This data set contains information relating to the identification, justification and allocation of manpower within the St. Paul District.
- 41. REAL ESTATE This data set contains all information in support of the real estate mission within NCS.
- 42. REGULATION This data set contains all information relating to the development, background, and content of existing and proposed regulations which affect the accomplishment of assigned missions within the St. Paul District.
- 43. REGULATORY This data set contains all information on historic permit and enforcement actions.
- 44. REPRODUCTION This data set contains information on reproduction of documents in the District.

- 45. SAFETY This data set contains information in support of the safety program within the St. Paul District.
- 46. SECURITY This data set contains information which supports all District security programs, policy and procedures.
- 47. SOCIAL This data set contains information which supports the social analysis programs of the St. Paul District.
- 48. SPECIFICATIONS This data set contains information which supports the development of construction specifications.
- 49. SUPPLY This data set contains information which supports the procurement and supply activities of the St. Paul District.
- 50. SURVEY/MAPPING This data set contains information which supports the ongoing surveying and mapping activities of the St. Paul District.
- 51. TRAVEL This data set contains information which supports the travel activities of the District.
- 52. VALUE ENGINEERING This data set contains information which supports the District's Value Engineering program.
- 53. WORKLOAD This data set contains information which helps to define, assign, and level the varied workload of the St. Paul District.

1 FORMULATE STRATEGIC DIRECTION

Formulate long range direction for the St. Paul District based on guidance and direction from higher levels together with an understanding of the regional, political, environmental, economic, military and social conditions that provide the basis for a comprehensive program responsive to customer needs.



PROCESS: 1 - Formulate Strategic Direction

DATA SET: Policy (Basin Strategies)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Identification of strategic direction.

FREQUENCY THAT DATA SET IS USED: Annual

CURRENT METHOD OF INFORMATION MANAGEMENT: Manual File - Printed booklet.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.02 FTE's \$1,000

2 ESTABLISH POLICY AND OBJECTIVES

Translate strategic direction into policy and objectives for the administration and execution of assigned missions.

PROCESS INPUT OUTPUT ESTABLISH POLICY POLICY AND OBJECTIVES BUDGET AND OBJECTIVES **CUSTOMER GOAL** INTEREST GROUP LEGISLATION * EXECUTIVE OFFICE MANPOWER REGULATION CORPORATE BOARD STRATEGIC DIRECTION DIVISIONS/OFFICES

REVIEW AND ANALYSIS STAFF MEETINGS DE CONFERENCES REPORTS BRIEFINGS RMR

PROCESS: 2 - Establish Policy and Objectives

DATA SET: Policy (Goals and Objectives)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Policy formulation.

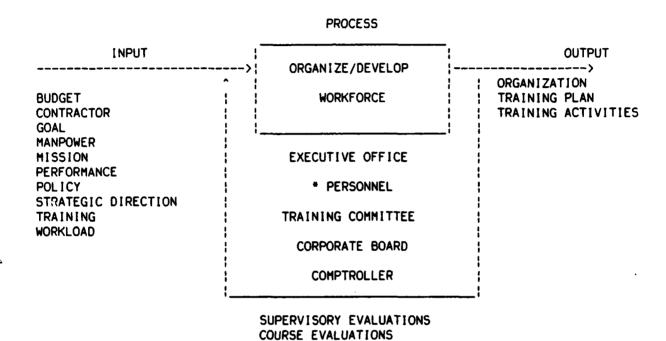
FREQUENCY THAT DATA SET IS USED: Variable

CURRENT METHOD OF
INFORMATION MANAGEMENT: Manual

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.03 FTE's \$1,400

3 ORGANIZE/DEVELOP WORKFORCE

Provide organization and professional development to enhance the capability and versatility of the St. Paul District workforce for accomplishing current and future missions.



TRAINING COMMITTEE REVIEW

PROCESS: 3 - Organize/Develop Workforce

DATA SET: Organization (Charts)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Provide direction.

FREQUENCY THAT DATA SET IS USED: Variable

CURRENT METHOD OF
INFORMATION MANAGEMENT: Manual

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.03 FTE's \$1,400

DATA SET: Personnel (Training)

VINTAGE REQUIREMENT
OF DATA SET: Weekly

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Tracks training program

FREQUENCY THAT DATA SET IS USED: Weekly

CURRENT METHOD OF
INFORMATION MANAGEMENT: Manual

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.1 FTE's \$4,700

4 PLAN FOR MOBILIZATION

Formulate plans to assure District readiness for mobilization conditions.

PROCESS

INPUT PLAN FOR COMMUNICATION COORD WITH DS DISTRICT **MOBILIZATION** EXERCISES **FACILITY** GOAL **LEGISLATION** EXECUTIVE OFFICE MANPOWER MISSION * EMERGENCY MANAGEMENT **OBJECTIVE** DIVISIONS/OFFICES REPORTS STAFF COMMENTS STRATEGIC DIRECTION PERSONNEL OFFICE TRAINING

MOBILIZATION PLAN
CONTINUITY OF
OPERATIONS PLAN
MOBTDA
LONG RANGE
TRAINING PLAN
MACROANALYSIS
RADEF PLAN
IMA PROGRAM HANDBOOK
INSTALLATION SUPPORT BOOKS
MOBILIZATION MASTER PLANS
MEMORANDUMS OF UNDERSTANDING
DISTRICT AFTER ACTION REPORTS
PROGRAM GUIDANCE AND CHANGES

OUTPUT

DE COMMENTS
NCD COMMENTS
USACE COMMENTS
USER COMMENTS
OTHER AGENCY COMMENTS
COMMAND/AIG INSPECTIONS
COMMAND INSPECTIONS

PROCESS: 4 - Plan for Mobilization

DATA SET: Contractor (Engineering Resources - Design and Construction)

VINTAGE REQUIREMENT
OF DATA SET: Annual

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Ability of private contract construction industry to meet the District's perceived mobilization construction demands.

FREQUENCY THAT DATA SET IS USED: As needed

CURRENT METHOD OF

INFORMATION MANAGEMENT: Incomplete manual tabulation of data from survey forms completed by construction contractors on a sporadic basis.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.05 FTE's \$2,350

DATA SET: Management (Daily Staff Journal)

VINTAGE REQUIREMENT

OF DATA SET: Real time

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Direct appropriate implementation of District's MOBPLAN in the event of mobilization or during mobilization exercises; monitor and track messages concerning the event/exercise.

FREQUENCY THAT DATA SET IS USED: Constant during event

CURRENT METHOD OF

INFORMATION MANAGEMENT: Experimenting with automated message log on micro. Previously utilized handwritten entries to master journal.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.2 FTE's \$9,400

5 HILITARY PROGRAM MANAGEMENT/EXECUTION

Manage military program activities by translating program objectives into specific plans; schedules and performance requirements; evaluating accomplishments; making program changes; and execution and planning for post commanders.

PROCESS

INPUT	-> MILITARY	OUTPUT
CUSTOMER	İ	PLANS & SPECIFICATIONS
GENERAL ENGINEERING ; GEOTECHNICAL ;	PROGRAM	
GOAL :	MANAGEMENT/EXECUTION	MMP ISB
LEGISLATION :	EXECUTIVE OFFICE	CONSTRUCTED FACILITIES
MILITARY BUDGET		
MISSION PERFORMANCE	* ENGINEERING	
POLICY ;	CON OPS	
SPECIFICATIONS STRATEGIC DIRECTION	REAL ESTATE	
SUBSURFACE EXPLORATION SURVEYS/MAPPING	COMPTROLLER	

DE COMMENTS
USACE COMMENTS
AIG INSPECTIONS
COMMAND INSPECTIONS
NCD COMMENTS
USING SERVICE COMMENTS
DIRECT SUPPORT DISTRICT
COMMENTS

PROCESS: 5 - Military Program Management/Execution

DATA SET: Management (Schedules, Budgets, Project Data)

VINTAGE REQUIREMENT
OF DATA SET: Variable

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: FTE's justified by military work, milestone reporting, project scheduling and modification.

FREQUENCY THAT DATA SET IS USED: Variable

CURRENT METHOD OF INFORMATION MANAGEMENT: By hand computation, reporting and updating.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.2 FTE's \$9,400

6 CIVIL PROGRAM MANAGEMENT

Manage civil works activities by translating program objectives into specific plans, schedules and performance requirements; evaluating accomplishments; workload projections and program change decisions.

PROCESS

INPUT OUTPUT CIVIL PROGRAM BUDGET **PLANS** CUSTOMER **SCHEDULES** MANAGEMENT DOCUMENTATION PERFORMANCE REQUIREMENTS FINANCIAL **POLICY GOAL EXECUTIVE OFFICE GUIDANCE** INFORMATION SYSTEM REPORTS **LEGISLATION PLANNING** MANPOWER **PERFORMANCE** ENGINEERING **POLICY PROJECT** CON OPS REGULATION **REPORTS** * PROGRAM DEVELOPMENT REAL ESTATE COMPTROLLER

DE COMMENTS
USACE COMMENTS
AIG INSPECTIONS
COMMAND INSPECTIONS
NCD COMMENTS
INTERNAL MANAGEMENT
MEETING FEEDBACK
RMR

PROCESS: 6 - Civil Program Management

DATA SET: Manpower (FORCON)

VINTAGE REQUIREMENT
OF DATA SET: 3 months

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Provides data needed to make decisions on A/E contracting and FTE's for fiscal year.

FREQUENCY THAT DATA SET IS USED: Variable

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manual process involves inputting data on large sheets and revising as needed by hand.

CURRENT YEARLY COST OF INFORMATION MANAGEMENT: 0.1 FTE's \$5,000

DATA SET: Workload (Division and Branch Workload Shortfall)

VINTAGE REQUIREMENT

OF DATA SET: Quarterly

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Information provides management tool for determining needed A/E contracting, manpower shortages, manpower excesses, ability to meet schedules, overtime required, etc.

FREQUENCY THAT DATA SET IS USED: Quarterly

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manual process and manual graphs.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.1 FTE's \$5,000

DATA SET: Workload (FY Manpower and In-house A/E Spreadsheet)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: (1) FTE requirements, (2) A/E contracting requirements, (3) Project funding requirements, (4) Workload and personnel distribution within the branch, (5) Project priorities.

FREQUENCY THAT DATA SET IS USED: Bi-monthly

CURRENT METHOD OF

INFORMATION MANAGEMENT: (1) Data generated by branch chiefs, (2) Data tabulated using typed tables and drafted graphs, (3) Tables and graphs are reviewed, updated and republished approximately bi-monthly.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 1.25 FTE's \$62,500

DATA SET: Documentation (Preparation of Draft Letters and MFRs and In-House Memos)

VINTAGE REQUIREMENT
OF DATA SET: Variable

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: The letters, in-house memos, and MFRs support the PD-PF branch and all other branches that interact with PD-PF.

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF

INFORMATION MANAGEMENT: Project managers prepare handwritten drafts. These are then edited (at times) and then typed.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 1.5 FTE's \$75,000

7 FORMULATE CIVIL WORKS BUDGET

Formulate civil works budget by developing and implementing policy guidance and instructions; consolidating and evaluating program requirements and justifications; and preparing program data for budgetary submissions and testimony. This includes general investigations, construction general, operations and maintenance.

PROCESS INPUT **OUTPUT FORMULATE** BUDGET BUDGET SUBMISSIONS **CONGRESS** CIVIL WORKS BUDGET TESTIMONY COST ESTIMATE CUSTOMER BUDGET **DOCUMENTATION ECONOMIC EXECUTIVE OFFICE** FINANCIAL **GOAL** INFORMATION SYSTEM * PROGRAM DEVELOPMENT **JUSTIFICATION LEGISLATION PLANNING** MANAGEMENT MANPOWER **ENGINEERING PERFORMANCE PLANS** CON OPS **POLICY** REGULATION COMPTROLLER

CONGRESSIONAL COMMENTS
OMB COMMENTS
ARMY COMMENTS
USACE COMMENTS
DE COMMENTS
NCD COMMENTS
SPONSOR COMMENTS
RMR

NOTE: CONSTRUCTION OPERATIONS DIVISION IS THE LEAD OFFICE FOR FORMULATING THE O&M BUDGET

PROCESS: 7 - Formulate Civil Works Budget

DATA SET: Budget (GI, CG, and O&M Budget)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Funding for Civil Works activities and budget testimony.

FREQUENCY THAT DATA SET IS USED: Continuous

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manual and semi-automated assembly of information to document budget year program.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 3.0 FTE's \$141,000

DATA SET: Manpower (Forcon)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: FTE distribution, A/E contracting rate, and funds utilization.

FREQUENCY THAT DATA SET IS USED: Varied

CURRENT METHOD OF

INFORMATION MANAGEMENT: Actual FTE's used and A/E contracting rates are monitored primarily through FB reports. Funds utilization is monitored through COEMIS reports and 2101's.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 1.2 FTE's \$57,000

8 EXECUTE CIVIL WORKS PROGRAM

Execute civil works program by allocating appropriated funds, reviewing obligations and expenditures, evaluating trends and making changes.

PROCESS

INPUT **OUTPUT EXECUTE** BUDGET **SCHEDULES** CONTRACT CIVIL WORKS PERFORMANCE REQUIREMENTS COOPERATIVE AGREEMENT **ALLOCATIONS PROGRAM** COST ESTIMATE **REPORTS CUSTOMER** MAINTENANCE ACTIVITIES **DOCUMENTATION** FINANCE **EXECUTIVE OFFICE** LEGISLATION **PERFORMANCE** * PROGRAM DEVELOPMENT REAL ESTATE REGULATION CON OPS **REPORTS** ENGINEERING **PLANNING** REAL ESTATE **RMO**

DE COMMENTS
USACE COMMENTS
AIG INSPECTIONS
EIG INSPECTIONS
COMMAND INSPECTIONS
NCD COMMENTS
RMR

PROCESS: 8 - Execute Civil Works Program

DATA SET: Performance (2101)

VINTAGE REQUIREMENT
OF DATA SET: Variable

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Study/project progress, apportionment requirements, funding requirements (including transfers), CEPMS data.

FREQUENCY THAT DATA SET IS USED: Monthly

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manual preparation of forms by project managers, punch cards for batch data entry, written justifications for large deviations from schedule.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.5 FTE's \$23,500

DATA SET: Performance (Obligations and Expenditures)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Monitor obligations and expenditures to insure target goals are met.

FREQUENCY THAT DATA SET IS USED: Monthly/Quarterly

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manual and semiautomated review of milestone information, study/project schedules, and labor usage.

CURRENT YEARLY COST OF INFORMATION MANAGEMENT: 2.4 FTE's \$112,800

DATA SET: Management (Preparation/Updating of Intensive Management Status)

VINTAGE REQUIREMENT

OF DATA SET: Monthly - Variable

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Used to brief DE, Office, Division, and Branch Chiefs on project status. Used by project managers for each project on about a monthly basis.

FREQUENCY THAT DATA SET IS USED: Monthly

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manual preparation of forms by project managers.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.05 FTE's \$2,500

DATA SET: Budget (Obligations and Expenditures)

VINTAGE REQUIREMENT
OF DATA SET: Monthly

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Management tool to monitor program funds and identify potential budget problems.

FREQUENCY THAT DATA SET IS USED: Biweekly

CURRENT METHOD OF

INFORMATION MANAGEMENT: Printouts of past month's expenditures are received on a monthly basis.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 2.25 FTE's \$106,000

9 CONDUCT CIVIL WORKS PLANNING STUDIES

STUDY MANAGEMENT

SURVEYS/MAPPING

Conduct studies and prepare plans for solving water resource problems in compliance with laws, policies, regulations, and technical requirements. Provide technical and planning assistance to State, Federal, public, and private entities.

INPUT **OUTPUT** CONDUCT COOPERATIVE AGREEMENTS CIVIL WORKS REPORTS COST ESTIMATE **PLANNING** PUBLIC NOTICES CUSTOMER STUDIES **PLANS** DESIGN **CORRESPONDENCE ECONOMICS ASSISTANCE** ENVIRONMENTAL PLANNING & ENGINEERING DATA GENERAL ENGINEERING EXECUTIVE OFFICE COORDINATION **GEOTECHNICAL REPORTS** * PLANNING **HYDRAULICS PLANS HYDROLOGY LEGISLATION ENGINEERING** POL I CY REAL ESTATE CON OPS REGULATION SOCIAL

PROCESS

NCD COMMENTS
OCE COMMENTS
BERH COMMENTS
SPONSOR COMMENTS
PUBLIC COMMENTS
AGENCY COMMENTS
PROBLEM REDEFINITION
TECHNICAL EVALUATION
PLAN FORMULATION ACTIVITIES
TECHNICAL EVALUATION
IMPACT ASSESSMENT OF EVALUATION

PROCESS: 9 - Conduct Civil Works Planning Studies

DATA SET: Planning (Project Data and Reports)

VINTAGE REQUIREMENT
OF DATA SET: Variable

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Study management tool to facilitate timely completion of projects and meeting of milestones.

FREQUENCY THAT DATA SET IS USED: Variable

CURRENT METHOD OF

INFORMATION MANAGEMENT: Information concerning individual projects is maintained in official files, informal (often personal) records, and mental recollection.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.2 FTE's \$9,400

DATA SET: Management (Branch Workload, Scheduled Training and Leave)

VINTAGE REQUIREMENT
OF DATA SET: By fiscal year

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Information is maintained for use as a management tool for monitoring schedules, milestones, and manpower needs.

FREQUENCY THAT DATA SET IS USED: Biweekly

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manual process using official forms and informal records.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.2 FTE's \$9,400

DATA SET: Documentation (Letters and Reports)

VINTAGE REQUIREMENT

OF DATA SET: Variable

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Intraagency and interagency coordination and reconnaissance, general design memorandum, feature design memorandum, small project, Section 22, and floodplain information reports.

FREQUENCY THAT DATA SET IS USED: Continual

CURRENT METHOD OF

INFORMATION MANAGEMENT: Information relating to products produced by water resource planning efforts is maintained in both manual and automated formats. In addition, historic information relating to previous study efforts and alternatives is maintained.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.5 FTE's \$23,500

DATA SET: Planning (Summary of Report Information)

VINTAGE REQUIREMENT

OF DATA SET: Variable

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Initial appraisal, reconnaissance, feasibility and detailed project reports information.

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF

INFORMATION MANAGEMENT: Information is maintained manually by a project manager and is assimilated into a report using tables, graphs, and charts, when time permits. If time is limited, a written discussion will be used in place of more convenient and explicit illustrations.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.3 FTE's \$14,100

DATA SET: Performance (Project Management - Summary of Accomplishments)

VINTAGE REQUIREMENT

OF DATA SET: By fiscal year

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Information provides management direct access to accomplishment of tasks.

FREQUENCY THAT DATA SET IS USED: Variable

CURRENT METHOD OF

INFORMATION MANAGEMENT: Information on planning accomplishments is maintained manually by project managers on a regular basis. Problems and current status are documented and used to develop status reports.

CURRENT YEARLY COST OF INFORMATION MANAGEMENT: 0.3 FTE's \$14,100

10 CONDUCT IJC ACTIVITIES

Perform duties of IJC Board member for three control boards (Lake of the Woods, Rainy Lake, and Souris River) and one engineer board (Souris-Red Rivers) and provide planning and engineering support to the board member.

PROCESS INPUT OUTPUT CONDUCT ANNUAL REPORTS CUSTOMER IJC PLANNING/ENGINEERING DOCUMENTATION STUDIES AND REPORTS **ACTIVITIES** GOAL INSTRUCTIONS TO DAM OWNERS **HYDRAULICS HYDROLOGY** INTEREST GROUP EXECUTIVE OFFICE **LEGAL** * PLANNING LEGISLATION **PLANNING POLICY** ENGINEERING **REPORTS** OFFICE OF COUNSEL

DE COMMENTS
BOARD COMMENTS
STAFF COMMENTS
AGENCY AND GOVERNMENT'S
COMMENTS
IJC COMMENTS
PUBLIC COMMENTS

PROCESS: 10 - Conduct IJC Activities

DATA SET: Hydrology (Hydrologic Parameters)

VINTAGE REQUIREMENT
OF DATA SET: Variable

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Monthly report of levels and flows to IJC and Lake of the Woods property owners association. Monthly computation of natural lake levels on international waters per Board function mandated by IJC. Periodic report preparation for IJC (annual and special).

FREQUENCY THAT DATA SET IS USED: Monthly

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manual methods. Letters and reports and natural flow computations are performed by hand.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.05 FTE's \$2,400

DATA SET: Documentation (Letters and Summaries of Reports)

VINTAGE REQUIREMENT
OF DATA SET: Variable

DECISIONS OR PRODUCTS

DATA SRT SUPPORTS: International, interagency, and intraagency coordination on various studies, projects under design, and projects under construction or constructed.

FREQUENCY THAT DATA SET IS USED: Variable

CURRENT METHOD OF

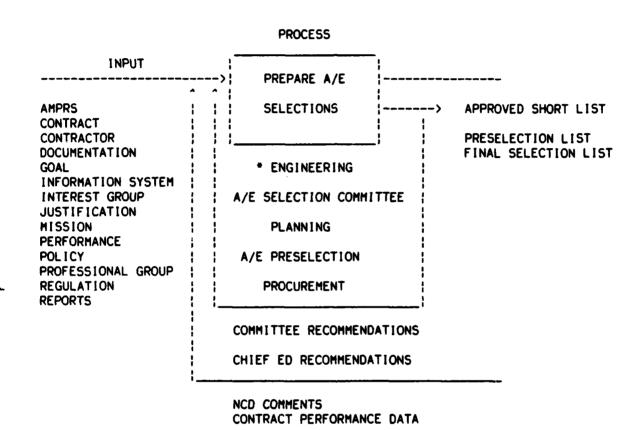
INFORMATION MANAGEMENT: Records concerning IJC coordination efforts and activities are maintained manually.

CURRENT YEARLY COST OF

IMPORMATION MANAGEMENT: 0.1 FTE's \$4,700

11 PREPARE A/E SELECTIONS

Make A/E selections/justifications in compliance with regulations, guidelines, and procedures. Approve or recommend approval to NCD.



PROCESS: 11 - Prepare A/E Selections

DATA SET: Contract (Information on Status of Contracts)

VINTAGE REQUIREMENT
OF DATA SET: Variable

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: List of A/E contracts not yet awarded and where they are in process.

FREQUENCY THAT DATA SET IS USED: Monthly or more frequently

CURRENT METHOD OF
INFORMATION MANAGEMENT: Informal list kept by A/E contract coordinator.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.050 FTE's \$2,500

12 PERFORM TECHNICAL ENGINEERING

PERFORMANCE

REGULATION

STANDARDS

SPECIFICATIONS

STAFF COMMENTS

SURVEYS/MAPPING

TECHNICAL DATA

STRATEGIC DIRECTION

POLICY

Prepare design memoranda, plans, estimates, and specifications and other documents for development and management of water resources projects in compliance with laws, regulations, and technical requirements.

PROCESS INPUT OUTPUT PERFORM TECHNICAL DESIGNS CUSTOMER ENGINEERING **REPORTS** DESIGN **PLANS** ENVIRONMENT **SPECIFICATIONS** FEASIBILITY REPORTS/DPR **SCHEDULES** FIELD DATA * ENGINEERING **ESTIMATES** GENERAL ENGINEERING GEOTECHNICAL CON OPS **GOAL HYDRAULICS PLANNING HYDROLOGY** INFORMATION SYSTEM PROGRAM DEVELOPMENT **LEGISLATION** MISSION

MODIFICATIONS
CUSTOMER COMMENTS
DE COMMENTS
INTENSIVE MANAGEMENT
MEETINGS
NCD COMMENTS
OCE COMMENTS
CONSTRUCTIBILITY REVIEWS
RMR
BID REVIEWS
ACTUAL CONSTRUCTION COSTS
PROTESTS
CLAIM SETTLEMENTS
COST & PRICE ANALYSIS

PROCESS: 12 - Perform Technical Engineering

DATA SET: Hydrology

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Hydrologic design for all project reports. Also responds to requests for water quality data, hydrologic data and hydraulic data.

FREQUENCY THAT DATA SET IS USED: Varies

CURRENT METHOD OF

INFORMATION MANAGEMENT: Hydrologic, water quality, and hydraulic data are maintained in paper files in the Section's files and in Records Holding.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.5 FTE's \$23,500

DATA SET: Geotechnical

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Geotechnical design for all project reports. Also response to requests for geotechnical data.

FREQUENCY THAT DATA SET IS USED: Varies

CURRENT METHOD OF

INFORMATION MANAGEMENT: Geotechnical data are maintained in paper files in the Section's files and in Records Holding.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.2 FTE's \$9,400

DATA SET: Hydraulics

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Hydraulics and interior flood control for nearly all project reports. Also response to requests for hydraulic and interior flood control data.

FREQUENCY THAT DATA SET IS USED: Varies

CURRENT METHOD OF

INFORMATION MANAGEMENT: Hydraulic and interior flood control data are maintained in paper files in the Section's files and in Records Holding.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.5 FTE's \$23,500

DATA SET: Geotechnical (Subsurface Exploration)

VINTAGE REQUIREMENT

OF DATA SET: Variable

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Geotechnical design for all project reports.

FREQUENCY THAT DATA SET IS USED: Varies - daily to yearly

CURRENT METHOD OF

INFORMATION MANAGEMENT: Boring logs are maintained in paper files in the Section's files and in Records Holding.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.1 FTE's \$4,700

DATA SET: Surveys and Mapping

VINTAGE REQUIREMENT

OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Contract documents and design memorandum.

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF

INFORMATION MANAGEMENT: Survey data from field book is manually transferred to topography sheets, cross sections, and quantity worksheets.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.2 FTE's \$9,400

DATA SET: General Engineering

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Map files, drawings, industry codes, and product specifications provide data for the design of various project features.

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF

INFORMATION MANAGEMENT: The map files, drawings, industry codes, and product specifications are manually maintained in Section files.

CURRENT YEARLY COST OF INFORMATION MANAGEMENT: 1.0 FTE's \$47,000

DATA SET: Design Engineering

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Product specifications, Corps guidance and regulations other than ER's and EM's and industry codes provide data for the design of various project features.

FREQUENCY THAT DATA SET IS USED: Weekly

CURRENT METHOD OF

INFORMATION MANAGEMENT: The product specifications, Corps guidance and regulations other than ER's and EM's and industry codes are manually maintained in the Section files.

CURRENT YEARLY COST OF INFORMATION MANAGEMENT: 0.75 FTE's \$37,500

DATA SET: Specifications

VINTAGE REQUIREMENT

OF DATA SET: Current to variable

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Industry codes, construction and supply specifications, and product specifications provide data for the preparation of estimates for the construction of project features and the procurement of products and/or services.

FREQUENCY THAT DATA SET IS USED: Daily to weekly

CURRENT METHOD OF

INFORMATION MANAGEMENT: Microfilm service is obtained for industry codes and some product specifications and manually updated as revisions are obtained. Other product specifications and construction and supply specifications are maintained manually in the Section files.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.7 FTE's \$67,500 (includes cost of microfilm service for industry standards)

DATA SET: Cost Estimates

VINTAGE REQUIREMENT

OF DATA SET: Variable

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Cost estimate methods and procedures provide data for estimating costs for planning and engineering documents and preparing construction cost estimates.

FREQUENCY THAT DATA SET IS USED: Weekly

CURRENT METHOD OF

INFORMATION MANAGEMENT: Costs of labor, equipment, materials, supplies, and unit prices are maintained manually.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.20 FTE's \$10,000

DATA SET: Documentation (Engineer Management Records)

VINTAGE REQUIREMENT

OF CURRENT SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Reports (GDM, FDM), schedules (milestones, E&D of O&M), project manager reports, periodic inspection reports, miscellaneous information papers, and operation and maintenance work.

FREQUENCY THAT DATA SET IS USED: Continual

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manual methods. Review of past reports. Manual preparation of schedules, budget documents, project management reports, etc.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 1.0 FTE's \$47,000

DATA SET: Regulation (Engineering Standards)

VINTAGE REQUIREMENT

OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Development of engineering standards and guidance within engineering discretion.

FREQUENCY THAT DATA SET IS USED: Varies

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manually in paper files.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.1 FTE's \$4,700

13 CONDUCT ECONOMIC AND SOCIAL ANALYSES

Analyze the economic and social impacts of an identified problem/ program and assist in formulation and/or assessment of proposed changes. Design and implement varied studies relating to economic, social, and commercial navigation activities.

PROCESS INPUT **OUTPUT** CONDUCT BUDGET ECONOMIC AND REPORTS CONTRACTOR SOCIAL ANALYSES **ASSISTANCE** COST ESTIMATE **GUIDANCE** CUSTOMER COMMENTS/EVALUATION DESIGN REVISED DATA SETS **ENVIRONMENTAL** INFORMATION/EDUCATION FINANCIAL * PLANNING **GEOTECHNICAL** CON OPS **HYDRAULICS HYDROLOGY** INTEREST GROUPS **ENGINEERING LEGAL LEGISLATION** REAL ESTATE **MEDIA** MISSION **PLANNING** BERH COMMENTS POL I CY MEDIA COMMENTS REGULATION **PUBLIC COMMENTS** USACE COMMENTS SOCIAL SURVEYS/MAPPING DE COMMENTS

CONGRESSIONAL COMMENTS

PROCESS: 13 - Conduct Economic and Social Analyses

DATA SET: Economic (Records of Current and Future Industrial Capabilities)

VINTAGE REQUIREMENT
OF DATA SET: Varied

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: In the event of an industrial mobilization, coordinating decisions will be based on this data. The data will be used to analyze present and future capabilities of the industrial base and to create mobilization scenarios.

FREQUENCY THAT DATA SET IS USED: Updated annually

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manual process involves the time consuming search of paper files and, in the event of an industrial mobilization, time may be at a premium. Presently, most information is consolidated by hand and then incorporated into a report.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.04 FTE's \$12,000 - collection

DATA SET: Social (Summary of Responsibilities and Powers of Various Water Management Districts)

VINTAGE REQUIREMENT
OF DATA SET: Varies

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Identifies local sponsors and current status in relation to other "governments".

FREQUENCY TRAT DATA SET IS USED: Throughout project life

CURRENT METHOD OF

INFORMATION MANAGEMENT: Paper files.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.2 FTE's \$10,000

DATA SET: Customer (Commercial Traffic (PMS))

VINTAGE REQUIREMENT
OF DATA SET: Variable

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Identification of performance characteristics of individual locks.

FREQUENCY THAT DATA SET IS USED: Variable

CURRENT METHOD OF

INFORMATION MANAGEMENT: Information is not now gathered in a way that it could be used for the intended purpose (lock performance analysis).

CURRENT YEARLY COST OF
IMPORMATION MANAGEMENT: 0.05 FTE's \$2,350

DATA SET: Hydraulics (Hydraulic Water Surface Profiles, Frequency Relationship Inventories)

VINTAGE REQUIREMENT
OF DATA SET: Variable

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Benefit-cost ratio calculation

FREQUENCY THAT DATA SET IS USED: Variable - several times, several purposes

CURRENT METHOD OF

IMPORMATION MARAGEMENT: Harris 500, stored on paper in files.

CURRENT YEARLY COST OF

IMPORMATION MANAGEMENT: 0.5 FTE's \$20,000

DATA SET: Policy (Policy Statements, Executive Orders)

VINTAGE REQUIREMENT

OF DATA SET: Variable but growing

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Compliance with regulations and Executive Orders. Results in fewer review changes by higher authorities and less challenge by outside groups (i.e., impact statements).

FREQUENCY THAT DATA SET IS USED: 2-3/week

CURRENT METROD OF

INFORMATION MANAGEMENT: "Updated" paper reference books. Some regulations may frequently be missing or older versions.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.2 FTE's \$10,000

DATA SET: Economic (Population, Economic Trends)

AIMIVCE SEGUISEMENA

OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Impacts on economic analysis of proposed project and ultimate determination of project economic feasibility.

FREQUENCY THAT DATA SET IS USED: Continual

CURRENT METHOD OF

INFORMATION MANAGEMENT: Base data is gathered from various sources (census, agricultural data) and a linear regression analysis is used to project expected futures.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.05 FTE's \$2,500

DATA SET: Financial (ENR Building and Construction Indexes, Agricultural Prices Paid and Received by Farmers)

VINTAGE REQUIREMENT

OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Determines feasibility of water resource projects on which decisions to construct are based.

FREQUENCY THAT PATA SET IS USED: 1/week

CURRENT METHOD OF

INFORMATION MANAGEMENT: Handwritten records of indexes from which information must be taken and mathematically manipulated before use.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.2 FTE's \$10,000

14 CONDUCT LAND USE AND RECREATION PLANNING ACTIVITIES

(•

Conduct land use, recreation and aesthetic inventories. Assess, evaluate, and plan for diverse public use activities at various water resource projects.

PROCESS

INPUT	CONDUCT LAND USE AND	OUTPUT
CONTRACT COST ESTIMATE CUSTOMER DESIGN ECONOMICS ENVIRONMENTAL INTEREST GROUP LAND USE LEGAL LEGISLATION MEDIA MISSION PLANNING POLICY REAL ESTATE RECREATION REGULATION REPORT STRATEGIC DIRECTION	RECREATION PLANNING ACTIVITIES * PLANNING DIVISION EXECUTIVE OFFICE ENGINEERING DIVISION CON-OPS DIVISION REAL ESTATE OFFICE OF COUNSEL PUBLIC AFFAIRS CONGRESSIONAL COMMENTS NCD & OCE COMMENTS AGENCY COMMENTS	REPORTS DESIGNS SPECIFICATIONS ADVICE INFORMATION/EDUCATION COMMENTS/EVALUATION
	PUBLIC COMMENTS	

PROCESS: 14 - Conduct Land Use and Recreation Planning Activities

DATA SET: Planning (Records of Coordination Activities)

VINTAGE REQUIREMENT
OF DATA SET: Variable

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Information provides direct input to planning documents and associated reports.

FREQUENCY THAT DATA SET IS USED: Monthly

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manual process involves the time consuming search of paper files. Information is consolidated by hand and then incorporated into report.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.3 FTE's \$14,100

DATA SET: Planning (Design Criteria)

VINTAGE REQUIREMENT
OF DATA SET: Semi-Annual

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Provides input to documents and special reports.

FREQUENCY THAT DATA SET IS USED: Quarterly

CURRENT METHOD OF INFORMATION MANAGEMENT: Manual

CURRENT YEARLY COST OF INFORMATION MANAGEMENT: 0.05 FTE's \$2,350

DATA SET: Economic (Population Data Files)

VINTAGE REQUIREMENT OF DATA SET: Yearly DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Provides needed information in assessing recreation demand.

FREQUENCY THAT DATA SET IS USED: Monthly

CURRENT METHOD OF INFORMATION MANAGEMENT: Manual

CURRENT YEARLY COST OF INFORMATION MANAGEMENT: 0.1 FTE's \$4,700

DATA SET: Customer (Recreation Demand Data)

VINTAGE REQUIREMENT
OF DATA SET: Variable

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Information supports decisions to recommend public investment in facilities and provides input to planning documents.

FREQUENCY THAT DATA SET IS USED: Monthly

CURRENT METHOD OF INFORMATION MANAGEMENT: Manual review of published literature - manual/semi-automated analysis.

CURRENT YEARLY COST OF INFORMATION MANAGEMENT: 0.2 FTE's \$11,800

15 CONDUCT ENVIRONMENTAL ANALYSES

Conduct environmental analyses to insure procedural compliance and adequate consideration of project impacts, enhancement opportunities and mitigation.

PROCESS

INPUT		CONDUCT	—	OUTPUT
CONTRACT CULTURAL ECONOMICS ENVIRONMENT EQUIPMENT INTEREST GROUP LEGISLATION PLANNING POLICY QUALITY ASSURANCE REGULATION REPORTS TECHNICAL ENGINEERING		CONDUCT ENVIRONMENTAL ANALYSES PLANNING ENGINEERING CON OPS COUNSEL		REVISED DATA SETS GUIDANCE REPORTS QUALITY ASSURANCE CONTRACT PLANNING CULTURAL TECHNICAL ENGINEERING
VE PROPOSAL	1			

BERH COMMENTS
MEDIA COMMENTS
PUBLIC COMMENTS
USACE COMMENTS
DE COMMENTS
CONGRESSIONAL COMMENTS
OTHER AGENCY COMMENTS

PROCESS: 15 - Conduct Environmental Analyses

DATA SET: Hydrology (Sediment and Water Quality Data - 9-Foot Channel, Upper Mississippi River)

VINTAGE REQUIREMENT

OF DATA SET: 1974 to present - updated annually

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: 404(b)(1), assessment and/or EIS preparation for 0&M activities on the Upper Mississippi, St. Croix, and Minnesota Rivers.

FREQUENCY THAT DATA SET IS USED: 10-15 times annually

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manually tabulated on an annual basis and reports prepared. Data analysis is done manually or by contract. There is no synthesized record over the entire collection effort.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.5 FTE's \$23,500

Contract \$70,000

DATA SET: Environment (Environmental Literature)

VINTAGE REQUIREMENT

OF DATA SET: 10 years to present

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Defining baseline and impact conditions.

FREQUENCY THAT DATA SET IS USED: Every project

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manually review in-house literature and access a variety of literature data bases.

CURRENT YEARLY COST OF

IMPORMATION MANAGEMENT: 0.5 FTE's \$23,500

Contract \$ 6,000

DATA SET: Planning (Planning Guidance)

VINTAGE REQUIREMENT

OF DATA SET: Current - updated annually

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Planning process, milestone schedules.

FREQUENCY THAT DATA SET IS USED: Every project

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manual and supervisory assistance.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.1 FTE's \$4,700

DATA SET: Environment (Environmental Data)

VINTAGE REQUIREMENT

OF DATA SET: Current (depends on dynamics of specific data set)

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Definition of baseline conditions and impact assessment.

FREQUENCY THAT DATA SET IS USED: Every project

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manual. Site visits, field surveys (application of models), on-site modification of models, cover-type mapping (contract), and personal judgment.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 1.5 FTE's \$ 70,500

DATA SET: Cultural (National Register of Historic Places File)

VINTAGE REQUIREMENT

OF DATA SET: Most recent update

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Compliance with applicable Federal laws and regulations.

FREQUENCY THAT DATA SET IS USED: 1-4 times/project

CURRENT METHOD OF

INFORMATION MANAGEMENT: Cumbersome manual manipulation of multiple files xeroxed from Federal Register. Yearly purging of the file is required to keep it current and somewhat easy to use.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.025 FTE's \$1,175

DATA SET: Cultural (Cultural Resources Data)

VINTAGE REQUIREMENT OF

DATA SET: Current - updated for each project

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Definitions of baseline conditions, impact assessment, and compliance with Federal laws and regulations.

FREQUENCY THAT DATA SET IS USED: Every project

CURRENT METHOD OF

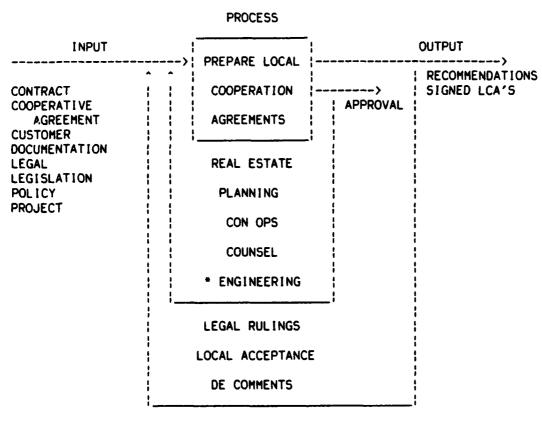
INFORMATION MANAGEMENT: Site visits, surveys, contracts, contacts with State or local authorities.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 2.0 FTE's \$ 94,000

16 PREPARE LOCAL COOPERATION AGREEMENTS

Prepare and coordinate local cooperation agreements for compliance with public law, contract law, project authorizations, USACE policy and procedures. Approve or recommend approval to USACE.



USACE ACTIONS NCD COMMENTS OCE COMMENTS SPONSOR COMMENTS ASA(CW) COMMENTS

PROCESS: 16 - Prepare Local Cooperation Agreements

DATA SET: Cooperative Agreement (Preparation of Draft Agreements)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Used to get Division authority to have local sponsor and DE execute final agreement.

FREQUENCY THAT DATA SET IS USED: Varies

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manual typing of agreement using other signed agreements as samples. Often final agreement must be retyped completely to accommodate revisions requested by NCD.

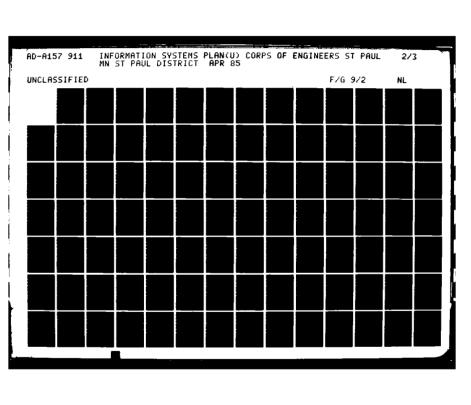
CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.03 FTE's \$2,310

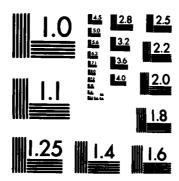
17 COORDINATE REAL ESTATE ACQUISITION BY LOCAL SPONSOR

Review and coordinate real estate acquisition programs conducted by local sponsors for compliance with public laws, contract law, project authorizations, USACE policy and procedure. Verify availability of required right-of-way and compliance with laws.

PROCESS OUTPUT INPUT COORDINATE ---> CONTRACT REAL ESTATE VERIFICATION OF **DOCUMENTATION** ACQUISITION BY R/W AVAILABILITY GENERAL ENGINEERING LOCAL SPONSOR COMPLIANCE WITH LAWS AND PROCEDURES LEGAL LEGISLATION REAL ESTATE **PLANS** POLICY REPORTS CON-OPS SURVEYS/MAPPING ENGINEERING **PLANNING** DE COMMENTS

LOCAL INPUT NCD COMMENTS





MICROCOPY RESOLUTION TEST CHART NATIONAL BUREAU OF STANDARDS-1963-A

PROCESS: 17 - Coordinate Real Estate Acquisition by Local Sponsor

DATA SET: Real Estate

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Used to provide real estate for construction projects.

FREQUENCY THAT DATA SET IS USED: Varies

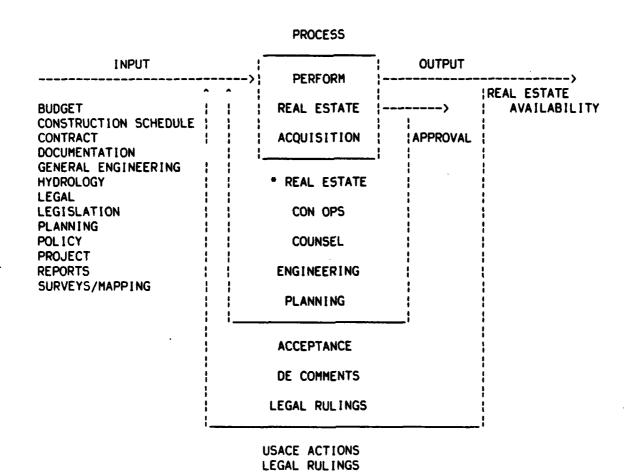
CURRENT METHOD OF

INFORMATION MANAGEMENT: Manual typing of Attorney's Certificates, Right-of Entries and Estates to be acquired using previous project records for samples.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.1 FTE's \$5,900

18 PERFORM REAL ESTATE ACQUISITION

Schedule and perform real estate acquisition activities in accordance with public law, contract law, project authorizations, USACE policy and procedures.



PROCESS: 18 - Perform Real Estate Acquisition

DATA SET: Real Estate (Acquisition Schedule and Budget Administration)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Obligations and expenditure status, determining funding and FTE needs.

FREQUENCY THAT DATA SET IS USED: Monthly

CURRENT METHOD OF

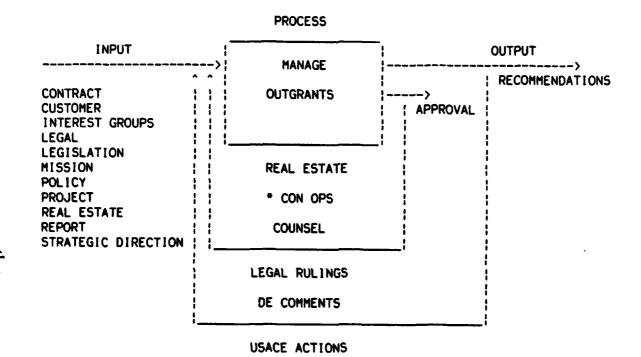
A CALL TO THE CONTRACT

INFORMATION MANAGEMENT: Data is recorded by hand and month-end and year-to-date totals are generated manually. Schedule changes, loss of funds, etc. require recomputation of all projections to determine end of FY results.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.30 FTE's \$18,300

19 MANAGE OUTGRANTS

Manage contracts to assure compliance with property rights, contract requirements and project purposes.



LEGAL RULINGS

PROCESS: 19 - Manage Outgrants

DATA SET: Real Estate

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Inspection schedules, funding needs, corrective action procedures, verification of rent collection, compliance with terms of outgrant instrument, reports for field personnel, renewal notices to outgrantee.

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF

INFORMATION MANAGEMENT: Hand posting registers, file searching, hand assembling data for required reports.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.90 FTE's \$44,500

20 DISPOSAL OF REAL PROPERTY

Perform real property disposal actions.

PROCESS INPUT **OUTPUT** DISPOSAL CONTRACT RECOMMENDATIONS CUSTOMER OF REAL PROPERTY REPORTS OF EXCESS INTEREST GROUPS SALE DOCUMENTS LEGAL LEGISLATION MISSION * REAL ESTATE **POLICY PROJECT** CON OPS REPORT STRATEGIC DIRECTION COUNSEL **USACE COMMENTS**

PROCESS: 20 - Disposal of Real Property

DATA SET: Real Estate (Real Property Inventory)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Utilization inspection reports, recommendations of disposal, status of disposal actions.

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF

INFORMATION MANAGEMENT: Extracting information from files and maps. Preparing required reports.

CURRENT YEARLY COST OF INFORMATION MANAGEMENT: 0.18 FTE's \$8,350

21 CONSTRUCT CIVIL WORKS PROJECTS

Perform construction contracts based on approved plans and specifications in accordance with Corps of Engineers and Federal Procurement policies.

PROCESS

INPUT		CONSTRUCT	 ! !	OUTPUT
COMMENTS DESIGN DOCUMENTATION GENERAL ENGINEERING GEOTECHNICAL		CIVIL WORKS PROJECTS		USABLE CIVIL WORKS PROJECTS QUALITY CONSTRUCTION COST EFFECTIVE FACILITIES COMPLETED CONTRACTS
GOAL HYDRAULICS HYDROLOGY	' <u> </u>	* CON OPS	·	CONFEETED CONTRACTS
POLICY SPECIFICATIONS		PLANNING		
STANDARDS SURVEYS/MAPPING		ENGINEERING		

LOCAL SPONSOR COMMENTS
PROCUREMENT AND SUPPLY COMMENTS
OFFICE OF COUNSEL COMMENTS
NCD COMMENTS
FEEDBACK FROM INTENSIVE
MANAGEMENT MEETINGS
DESIGN REVIEWS AND INSPECTIONS
RMR FEEDBACK

NOCESS: 21 - Construct Civil Works Projects

DAuction (Constructibility/Biddability Review)

MENT

Current

CODUCTS

PORTS: Comments after review of plans and specifications project manager.

DATA SET IS USED: Varied

OF

ANAGEMENT: Comments are developed and forwarded to project

COST OF

NAGEMENT: 1 FTE's \$63,800

DAuction (Budget Administration)

MENT

Current

RODUCTS

)RTS: PB 2A's, 2101 Schedules, and Spread Sheets

DATA SET IS USED: Yearly with monthly updates

OF

MANAGEMENT: A software package is being developed to input ta from the field sites for input as part of the data for and spread sheets.

COST OF

INAGEMENT: 0.50 FTE's \$31,800

DATA SET: Construction (Contract Administration)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Construction Progress Reports, Fund Status Reports, Modification Status Reports, and NTP Report.

FREQUENCY THAT DATA SET IS USED: Monthly

CURRENT METHOD OF

INFORMATION MANAGEMENT: Software package is being developed to input by field sites and compile for reports.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 1 FTE's \$63,700

DATA SET: Equipment (Property Inventory)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Property items

FREQUENCY THAT DATA SET IS USED: Semi-annual

CURRENT METHOD OF

INFORMATION MANAGEMENT: Twice yearly inventory of property items is taken and reported to the property officer. List is computer generated and inventory is manually taken.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.05 FTE's \$3,200

DATA SET: Construction (Financial Data Management)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Pay estimates, obligations, expenditures, both actual and scheduled, and bulk funding documents.

FREQUENCY THAT DATA SET IS USED: Monthly

CURRENT METHOD OF

INFORMATION MANAGEMENT: A software package is being developed to input and compile data by field offices and transmit to District Office for forwarding.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 3 FTE's \$191,000

DATA SET: Construction (Personnel Management)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Personnel actions, FTE scheduling, accounting, training, performance appraisals.

FREQUENCY THAT DATA SET IS USED: Varied

CURRENT METHOD OF

INFORMATION MANAGEMENT: Data and information are assembled and recorded manually for reports and tracking by suspense date.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.1 FTE's \$6,370

DATA SET: Performance (Performance Management)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: CEPM's Report

FREQUENCY THAT DATA SET IS USED: Quarterly

CURRENT METHOD OF

INFORMATION MANAGEMENT: A software program has been developed to input data, assemble and make necessary computations, and print the report. The report will be transmitted to higher authority by computer.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.50 FTE's \$31,800

DATA SET: Construction (Exposure Statistics)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Accident exposure hours.

FREQUENCY THAT DATA SET IS USED: Monthly

CURRENT METHOD OF

INFORMATION MANAGEMENT: Data is currently kept manually and s forwarded to Safety Offic.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.30 FTE's \$19,100

DATA SET: Construction (Security Management)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Incident reports

FREQUENCY THAT DATA SET IS USED: Monthly

CURRENT METHOD OF

INFORMATION MANAGEMENT: Data is kept manually and submitted on the necessary forms.

\$600

CURRENT YEARLY COST OF INFORMATION MANAGEMENT: 0.01 FTE's

DATA SET: Documentation (Claims Report)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Claims report

FREQUENCY THAT DATA SET IS USED: Quarterly

CURRENT METHOD OF

INFORMATION MANAGEMENT: Data is kept manually and submitted monthly on the modification status report. Claims data is extracted from this report and submitted quarterly.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.03 FTE's \$1,800

DATA SET: Documentation (Summary of Records Holding)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Report effective linear feet of files on hand and disposal of records.

FREQUENCY THAT DATA SET IS USED: Quarterly

CURRENT METHOD OF

INFORMATION MANAGEMENT: Measure lengths of files, compute effective linear feet and forward on a quarterly basis.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.01 FTE's \$600

22 REVIEW CLAIMS, APPEALS AND MODIFICATIONS

Review construction activities to assure compliance with construction policies; plans and specifications; construction schedules; obligation and expenditure schedules; quality assurance; management procedures; and construction administration procedures.

PROCESS INPUT **OUTPUT** REVIEW CLAIMS **APPEALS** RECOMMENDATIONS **APPROVALS** CLAIMS APPEALS AND COMPLAINTS **MODIFICATIONS** CONTRACT **DOCUMENTATION** GENERAL ENGEER **HYDROLOGY** COUNSEL LEGAL *CON OPS **LEGISLATION** MODIFICATIONS REGULATION ENGINEERING SPECIFICATIONS STAFF COMMENTS **PLANNING** REAL ESTATE PROCUREMENT/SUPPLY DE COMMENTS CLAIMANT COMMENTS CUSTOMER COMMENTS COURT DECISIONS

BOARD OF CONTRACT APPEALS USACE COMMENTS CLAIMANT COMMENTS CUSTOMER COMMENTS COURT DECISIONS

PROCESS: 22 - Review Claims, Appeals and Modifications

DATA SET: Contract (Contract Documents)

VINTAGE REQUIREMENT
OF DATA SET: Variable

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Validity of claims and appeals.

FREQUENCY THAT DATA SET IS USED: Variable

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manual review of contract documents to insure validity of claims and appeals.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.1 FTE's \$4,700

23 CONDUCT PROJECT OPERATIONS AND MAINTENANCE ACTIVITIES

Conduct project operations and maintenance activities to assure compliance with laws, regulations, procedures, project authorizations, plans and specifications, work schedules, obligation and expenditure schedules and quality assurance management procedures.

PROCESS

AIG & EIG INSPECTIONS CONGRESSIONAL INQUIRIES COOP AGREEMENTS CUSTOMER DESIGN DOCUMENTATION

INPUT

GENERAL ENGINEERING **GEOTECHNICAL GOAL** HYDRAUL ICS **HYDROLOGY** LEGISLATION **MISSION PERFORMANCE PERSONNEL** POLICY

REGULATION REGULATORY REPORT

PUBLIC COMMENTS

PROJECT

SAFETY **SPECIFICATIONS** STANDARDS

STRATEGIC DIRECTION

SURVEYS/MAPPING

CONDUCT PROJECT OPERATIONS AND MAINTENANCE **ACTIVITIES**

* CON-OPS ADP LEGAL ENGINEERING F&A **PERSONNEL PLANNING PROCUREMENT** PAO **REGULATORIES** OAS REAL ESTATE

ON THE JOB TRAINING SUG. AWARD COMMITTEE FIELD SITES

DISTRICT ENGINEER

NCD, OCE COMMENTS OTHER GOVERNMENTAL AGENCIES CONTRACTORS & SUPPLIERS INSURANCE ADJUSTERS (MARINE) CONGRESSIONAL OFFICES NEWS MEDIA UNIONS

OSHA OFFICE PUBLIC COMMENTS

OUTPUT ---->

OPERATE AND MAINTAIN **PROJECTS**

SAFETY BUDGET **CONTRACTS** TRAINING **PERSONNEL** INFORMATION/EDUCATION RESOURCE MANAGEMENT

REPORTS MAINTAIN 9 FOOT NAVIGATIONAL CHANNEL (STRUCTURES/DREDGING)

OPERATE FOUNTAIN CITY SERVICE BASE



PROCESS: 23 - Conduct Project Operations and Maintenance Activities

DATA SET: Operations and Maintenance (Personnel Management)

VINTAGE REQUIREMENT
OF DATA SET: Weekly

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Staffing our offices within the manpower allocations. Managing use of personnel for performing functions of the division.

FREQUENCY THAT DATA SET IS USED: Varied

CURRENT METHOD OF

INFORMATION MANAGEMENT: Actual number of FTE's used is provided from Personnel Reports. Schedules and tracking of FTE's, personnel actions, job assignments, training requirements, and performance appraisals are done manually.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 2.7 FTE's \$135,800

DATA SET: Navigation (Hydrographic Surveys - Primary)

VINTAGE REQUIREMENT
OF DATA SET: Daily

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Provide survey data for Project Operations and Maintenance Projects to determine structural and channel conditions and maintenance requirements.

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF

INFORMATION MANAGEMENT: Cross sections are determined in the survey area and traversed using a survey launch either equipped with electronic equipment or acquiring data by hand. Recorded data is mailed to the District Office for plotting manually or by computer. Plotted data is overlayed on base maps for reproduction. Reproduced maps are used to determine dredge requirements. If needed, dredge cuts are laid out and quantity computations are made manually. To accomplish all required

survey work as described below using present equipment and methods would require an additional 2.25 FTE's and \$47,394.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 1.98 FTE's \$66,394

DATA SET: Navigation (Hydrographic Surveys - Secondary)

VINTAGE REQUIREMENT
OF DATA SET: Daily

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Provide survey data for Project Operations and Maintenance Projects to determine structural and channel conditions and maintenance requirements.

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF

INFORMATION MANAGEMENT: Conventional survey equipment and techniques are used to provide data on structural alignment, settlement and deflections, topographic data for environmental and hydraulic studies, monitor dredge material placement and hydrographic surveys in area not accessible during primary survey or when work schedules will not permit. All data acquired is manually recorded and plotted.

CURRENT YEARLY COST OF INFORMATION MANAGEMENT: 0.95 FTE's \$31,900

DATA SET: Navigation (Daily Report of Dredging)

VINTAGE REQUIREMENT
OF DATA SET: Weekly

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Provide up-to-date compilation of past and present dredging data. Analysis of dredge production rates for cost comparisons and preparation of contract specifications and bids.

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manually reviewed and computed for each dredging project. Information must then be compiled for each dredging season and compared with historic data.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.4 FTE's \$20,000

DATA SET: Navigation (Performance Monitoring Systems)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Data is used by both Government and non-Government agencies in planning activities that affect the transportation of goods on the inland waterway system, the ecological balance of the water, and future needs to support the waterway system.

FREQUENCY THAT DATA SET IS USED: Daily during navigation season

CURRENT METHOD OF

INFORMATION MANAGEMENT: Information is put into the microcomputers located at each of the locks/dams on a daily basis. The data is transferred to the District Office twice or three times a month via telephone, where it is compiled, run against an edit on the Harris, errors corrected, and then sent via the Harris to CDC for another edit, final errors corrected, data is manipulated and printouts provided.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 4.44 FTE's \$130,216

DATA SET: Natural Resource (Natural Resource Management System)

VINTAGE REQUIREMENT
OF DATA SET: Annual

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: This data is used by all District, Division, and OCE elements to make other reports, to determine funding policy guidelines, efficiency of management, etc. To give information to other State, Federal, and local agencies.

FREQUENCY THAT DATA SET IS USED: Varied

CURRENT METHOD OF

INFORMATION MANAGEMENT: Park manager enters data onto ENG Forms and authenticates figures and sends on to D.O. D.O. reviews, edits, and readds numbers and gives to ADP for keypunch. Keypunch cards are reviewed individually for accuracy and re-punched if needed. Error free cards are given to ADP for running. A data printout is generated with an error report. Errors are corrected, cards punched, then resubmitted. This is

done until all errors are corrected or footnoted on a separate form. When the submittal is error free, it is sent to EASA in OCE through the Harris. Two separate submittals are done between 1 December and 30 January each year.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.24 FTE's \$10,380

DATA SET: Budget (Project Operations and Maintenance Budget)

VINTAGE REQUIREMENT

OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Formulation, execution, and management of 0&M budgets.

FREQUENCY THAT DATA SET IS USED: Varied

CURRENT METHOD OF

INFORMATION MANAGEMENT: Actual performance data provided on a monthly basis from computer reports, approximately 10-15 days after end of month. Preparation, scheduling, revisions, and tracking are accomplished manually.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 7.53 FTE's \$458,400

DATA SET: Natural Resource (Visitation)

VINTAGE REQUIREMENT

OF DATA SET: Monthly

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Reports for Safety and NCD, cost efficiency studies, carrying capacity studies, budgeting, master planning, preparation of OMP's, public affairs program, etc.

FREQUENCY THAT DATA SET IS USED: Varied

CURRENT METHOD OF

INFORMATION MANAGEMENT: Once traffic meters are read, a number of calculations need to be made to arrive at a visitation figure. All calculations are made manually and reported through the area offices to the District Office on NCS Form 728. Figures for each project are then

manually compiled for NCS and safety reports. Once User Surveys are completed, this method will become more complicated and time-consuming because of the increase in load factors.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.04 FTE's \$876

DATA SET: Natural Resource (Management)

VINTAGE REQUIREMENT
OF DATA SET: Varied

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Annually a District Pesticide Useage plan is developed and submitted to NCD for approval. Annually a Recreation Use fee schedule is submitted to NCD for approval. Periodically reports are provided to NCD and OCE on various aspects of the Visitor Assistance program. Various other non-routine reports are submitted to higher authority for information and approval.

FREQUENCY THAT DATA SET IS USED: Pesticide Report - annually
Fee Schedule - annually
Visitor Assistance - varied
Miscellaneous Reports - varied

CURRENT METHOD OF

INFORMATION MANAGEMENT: Annual pesticide needs are developed by each field site, including L & D, Maintenance Branch, and Natural Resource Management Section personnel and submitted to the District Pesticide Coordinator in the Natural Resource Management Section for evaluation and combined submittal to NCD for approval. Additionally, a year-end report is submitted to NCD documenting pesticides used the previous season together with the results achieved. Fee schedules are initially prepared by the field Area Park Managers who canvass other Federal, State, county, municipal, and private campgrounds to establish typical fees charged in the geographic area and recommend comparable fees for Corps areas. data is reviewed and consolidated for the District by the Natural Resource Management Section and submitted to NCD for approval. Following approval, the fee schedule is transmitted to the field managers for Actions regarding the visitor assistance program are impletion. monitored routinely. Tracking of written warnings and citations is accomplished by field personnel with reports and documentation sent to the District and the U.S. Attorney's office. Data on violations and violators is kept current and reported to various offices such as NCD and OCE upon request.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.1 FTE's \$3,500

DATA SET: Operations and Maintenance (Safety)

VINTAGE REQUIREMENT
OF DATA SET: Varied

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Reports for Safety, project safety plans, OSHA inspections and reports, etc.

FREQUENCY THAT DATA SET IS USED: Continuously

CURRENT METHOD OF

INFORMATION MANAGEMENT: Currently, each field installation has a Project Safety Office responsible for continuous monitoring of project safety conditions. Each major job function or activity requires a job safety analysis. Additionally, weekly meetings are held to discuss upcoming work activities and the specific job safety analyses. The job safety analyses are reviewed to insure completeness, accuracy, and consideration of all changed conditions. Further, designated project personnel complete quarterly and annual OSHA inspections as required by EM 385-1-1 to insure identification and repair of unsafe facilities and equipment.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 2.0 FTE's \$80,000

DATA SET: Operations and Maintenance (Inspection of Completed Projects)

VINTAGE REQUIREMENT
OF DATA SET: Varied

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Reports for Emergency Management, Planning Division, and an annual report of deficient projects for OCE.

FREQUENCY THAT DATA SET IS USED: Annual report to OCE with other reports varied.

CURRENT METHOD OF

INFORMATION MANAGEMENT: Annually and sometimes more frequently, Natural Resource Management Section staff, supported by Engineering, Planning and field staff, inspect local flood protection projects which have been turned over to the local sponsor for operation and maintenance. The inspections determine project condition and effectiveness of the local sponsor's operation and maintenance program. Deficiencies are documented and reported in writing to the local sponsor for correction. Additionally, local sponsors request review and approval of modifications to the projects which require action and data collection by various

District elements. Natural Resource Management Section maintains a continuous record of project condition until the project is deauthorized.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.2 FTE's \$8,100

24 PERFORM REGULATION OF RESERVOIRS

Perform regulation of reservoirs to assure that water levels, flows and releases are in compliance with reservoir regulation manuals and established policies and procedures. Prepare reservoir regulation manuals.

PROCESS

INPUT **OUTPUT PERFORM** BUDGET DIRECTIONS TO DAM TENDERS CUSTOMER REGULATION OF FLOOD FORECASTS AND OUTLOOKS **DOCUMENTATION** REGULATING MANUALS FLOOD FORECASTS RESERVOIRS HISTORICAL DATA FILE **GOAL** NCD NAVIGATION REPORTS **HYDRAULICS HYDROLOGY EXECUTIVE OFFICE** INTEREST GROUPS **LEGISLATION** * ENGINEERING MANPOWER CON OPS MEDIA MISSION **POLICY EMERGENCY MANAGEMENT** PROFESSIONAL GROUP REGULATION **PLANNING** REPORT STAFF COMMENTS OFFICE OF COUNSEL **STANDARDS** DE COMMENTS **STATISTICS** STRATEGIC DIRECTION **USACE COMMENTS** SURVEYS/MAPPING OTHER AGENCY COMMENTS WEATHER DATA AIG INSPECTIONS EIG INSPECTIONS NCD COMMENTS PUBLIC COMMENTS NWS COMMENTS

DAM TENDER COMMENTS

FEEDBACK FROM PUBLIC MEETINGS

PROCESS: 24 - Perform Regulation of Reservoirs

DATA SET: Hydrology (Hydrologic, Hydraulic, and Meteorologic Parameters; Allocated Funds and Expenditures)

VINTAGE REQUIREMENT
OF DATA SET: Variable

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Periodic bulletins and updates, NCD & OCE Navigation Reports, Regulatory decisions for gate openings and flows, input to regulation manual revisions, input for hydrologic studies, records of flow and gage heights data base for computation of inflows, and hydrograph plots of historic data - spreadsheets for tracking water control budget.

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manual methods. Data is collected and transcribed by hand; hydrogaphs plotted by hand. Information is then disseminated manually where needed.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 1.5 FTE's \$71,600

25 MANAGE COMMERCIAL ACTIVITIES PROGRAM

Manage commercial activities program by developing policy guidance, evaluating District proposals, monitoring program execution, reviewing/approving performance work statements, reviewing appeals, and determining whether District office commercial activities should be performed by government personnel or contractors.

PROCESS

INPUT		MANAGE COMMERCIAL	
COMMERCIAL ACTIVITIES	>	MANAGE COMMERCIAL	
CONTRACT	. ;	ACTIVITIES	
CONTRACTOR	1 1	!	
CUSTOMER	1 1	PROGRAM ;	
GENERAL ENGINEERING	1 1	- <u></u>	
GOAL	;		
INFORMATION SYSTEM	1	EXECUTIVE OFFICE	
LEGAL	- 1		
LEGISLATION	}	* COMPTROLLER	
MISSION	1		
PERSONNEL	- 1	APPEALS REVIEW BOARD	
POLICY	†		
REGULATION	1	CON-OPS	
SPECIFICATIONS	1		

DECISIONS
APPEAL DECISIONS
RECOMMENDATIONS ON
CPAS
COMMERCIAL ACTIVITIES
INVENTORY (DIVISION)
CPAS (DIVISION)
PROGRAM GUIDANCE
AND DIRECTION
REPORTS

OUTPUT

DE COMMENTS
USACE COMMENTS
CONGRESSIONAL COMMENTS
APPELLANT COMMENTS
PUBLIC COMMENTS
AIG INSPECTIONS
EIG INSPECTIONS
COMMAND INSPECTIONS
AAA INSPECTIONS

PROCESS: 25 - Manage Commercial Activities Program

DATA SET: Commercial Activity (Commercial Contracting Out)

VINTAGE REQUIREMENT
OF DATA SET: Various

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: A CA study will determine if a commercial source is available and is able to perform an activity at a savings to the U.S. Government.

FREQUENCY THAT DATA SET IS USED: Various

CURRENT METHOD OF

INFORMATION MANAGEMENT: Vast amounts of information are gathered manually from many different sources. Some data may come from current automated systems, but more likely than not, it must be reviewed and adjusted by trained staff members.

CURRENT YEARLY COST OF INFORMATION MANAGEMENT: 1.4 FTE's \$65,800

26 MANAGE EEO PROGRAM

Manage EEO program by developing policy guidance, identifying barriers, developing affirmative action goals, administering the Federal discrimination complaint process, monitoring program accomplishments, and making program changes.

PROCESS INPUT OUTPUT MANAGE AFFIRMATIVE ACTION PLANS PROGRAM GUIDANCE COMPLAINT **EEO** AND DIRECTION GOAL AFFIRMATIVE ACTION PLANS LEGAL **PROGRAM** ACCOMPLISHMENT REPORTS **LEGISLATION** REPORTS MISSION **PERFORMANCE** EXECUTIVE OFFICE PERSONNEL **POLICY** * EEO OFFICE REGULATION **REPORTS** PERSONNEL OFFICE STATISTICS STRATEGIC DIRECTION CON-OPS

DE COMMENTS
USACE COMMENTS
AIG INSPECTIONS
EIG INSPECTIONS
COMMAND INSPECTIONS
EOC REVIEWS

PROCESS: 26 - Manage EEO Program

DATA SET: Performance (Accomplishment Reports)

VINTAGE REQUIREMENT

OF DATA SET: Quarterly

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Data is used to track various actions and initiatives taken by the District to accomplish their EEO mission.

FREQUENCY THAT DATA SET IS USED: Quarterly

CURRENT METHOD OF

INFORMATION MANAGEMENT: Information is currently gathered manually by EEO and CPO staff. This necessitates reviewing all personnel actions taken during the past year; reviewing reading files, reports, 201 files, training files and records, vacancy control files, and daily logs.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.33 FTE's \$15,500

DATA SET: Personnel (Workforce Statistics)

VINTAGE REQUIREMENT

OF DATA SET: Quarterly

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Data is used to analyze underrepresentation of special emphasis affirmative action groups and to compile various statistical reports.

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF

INFORMATION MARAGEMENT: The required information is available; however, it is necessary to review current computer printouts in order to manually gather the required statistics in the desired format for reports and status briefings.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.33 FTE's \$15,500

27 MANAGE SAFETY PROGRAM

Manage safety program by developing policy guidance and providing technical, educational, statistical and other services to Division and District offices.

PROCESS

OUTPUT

---->

INPUT MANAGE POLICY GUIDANCE ACCIDENT CONTRACTOR SAFETY AND DIRECTION PLANS AND GOALS DESIGN **DOCUMENTATION PROGRAM** TECHNICAL COMMENTS GENERAL ENGINEERING REPORTS GEOTECHNICAL **STATISTICS GOAL** EXECUTIVE OFFICE ADVICE HEALTH SERVICES **RECOMMENDATIONS HYDRAULICS** * SAFETY AND DECISIONS **HYDROLOGY** ENGINEERING LEGISLATION MISSION POLICY CON OPS REGULATION SAFETY INFORMATION MANAGEMENT SYSTEM DE COMMENTS **SPECIFICATIONS** USACE COMMENTS **STATISTICS** AIG INSPECTIONS

> EIG INSPECTIONS COMMAND INSPECTIONS SAFETY INSPECTIONS

PROCESS: 27 - Manage Safety Program

DATA SET: Safety (Mishap & Exposure Statistics)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Indicators of effectiveness of Safety Management policies, pinpoint trouble spots if data reflects an increase in mishaps.

FREQUENCY THAT DATA SET IS USED: Monthly

CURRENT METHOD OF

INFORMATION MANAGEMENT: Mishap data collected as mishaps occur, exposure data collected monthly via DF, ADP run and telephone calls.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.29 FTE's \$12,400

28 MANAGE SECURITY PROGRAM & LAW ENFORCEMENT

Manage security program by developing policy guidance, taking actions to assure the security of personnel, property and information, and developing crime prevention measures.

PROCESS INPUT OUTPUT MANAGE CLASSIFIED DOCUMENTS **PLANS** COMPLAINTS SECURITY PROGRAM **GUIDANCE EQUIPMENT** RECOMMENDATIONS **EXERCISES GOALS FACILITY OBJECTIVES GOAL** LAW ENFORCEMENT REPORTS INFORMATION SYSTEM STATISTICS **LEGISLATION** CAMPAIGNS MISSION EXECUTIVE OFFICE **PERFORMANCE** PERSONNEL * SECURITY OFFICE/ **POLICY** REGULATION **EMERGENCY MANAGEMENT REPORTS** SECURITY DATA PERSONNEL OFFICE **STATISTICS** COUNSEL CON OPS

USACE COMMENTS
COMMAND/AIG INSPECTIONS
FIELD FACILITIES STAFF COMMENTS
LEGAL ANALYSIS

PROCESS: 28 - Manage Security Program and Law Enforcement

DATA SET: Security (Roster of Personnel with Security Clearances)

VINTAGE REQUIREMENT
OF DATA SET: Real time

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Determination of whom to allow to have access to classified information or to participate in operations/exercises that utilize classified information.

FREQUENCY THAT DATA SET IS USED: Real time during exercises, otherwise monthly

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manual records - typed or handwritten (presently being placed on micro utilizing D-Base II format).

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.3 FTE's \$14,100

DATA SET: Security (Incident Reports)

VINIAGE REQUIREMENT
OF DATA SET: Daily

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Determination of whether action is required to prevent further incidents/losses or if a liable party can be identified and recovery procedures initiated.

FREQUENCY THAT DATA SET IS USED: Quarterly

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manual typed reports and quarterly compilations of individual reports.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.2 FTE's \$9,400

29 CONDUCT PUBLIC AFFAIRS PROGRAM

Conduct public affairs program by advising DE and staff on potential problem areas, PA policy and techniques; informing the public of Corps activities; maintaining media and community liaison; and developing effective internal communications.

PROCESS

INPUT CONDUCT BUDGET CUSTOMER PUBLIC AFFAIRS **DOCUMENTATION PROGRAM** GOAL **HYDROLOGY** INTEREST GROUPS LEGISLATION EXECUTIVE OFFICE MANPOWER MEDIA * PAO MISSION **POLICY** DISTRICT OFFICE REGULATION SAFETY CON-OPS SECURITY STRATEGIC DIRECTION

POLICY GUIDANCE
AND DIRECTION
PLANS AND GOALS
INFORMATION RELEASES
EXHIBITS
DISTRICT NEWSPAPER
VISUAL MATERIALS
SPEECHES
PUBLICATIONS
DECISIONS AND
RECOMMENDATIONS
SUPPORT TO STAFF

OUTPUT

DE COMMENTS STAFF COMMENTS AIG INSPECTIONS EIG INSPECTIONS COMMAND INSPECTIONS PUBLIC COMMENTS

PROCESS: 29 - Conduct Public Affairs Program

DATA SET: Media (Contact List)

VINTAGE REQUIREMENT
OF DATA SET: Variable

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Provides names and telephone numbers for key media throughout the District in an easily accessible form.

FREQUENCY THAT DATA SET IS USED: Variable

CURRENT METHOD OF

INFORMATION MANAGEMENT: A limited number of names and telephone numbers are maintained manually by the PAO. Beyond the limited scope of the manual system, telephone numbers are looked up in media directories or phone books for each project. Readily accessible system does not exist at the current time.

CURRENT YEARLY COST OF INFORMATION MANAGEMENT: 0.1 FTE's \$4,700

DATA SET: Customer (Mailing Labels (Addresses))

VINTAGE REQUIREMENT
OF DATA SET: Variable

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Supports distribution of news releases to media, organizations, Government agencies, and elected officials based on geographical location, interest, or project. Number of addresses for a particular news release will determine reproduction requirements for news release.

FREQUENCY THAT DATA SET IS USED: Weekly

CURRENT METHOD OF

INFORMATION MANAGEMENT: Mailing lables are currently maintained manually in PAO. Changes or additions are typed on master sheets which are xeroxed on label sheets as needed. Corrections/additions are time-consuming and impossible to alphabetize or to place any kind of systematic order.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.01 FTE's \$500

30 IMPLEMENT REGULATORY PROGRAM

Implement the regulatory program by evaluating permit applications, investigating unauthorized activities, and assessing the impacts on the aquatic resources.

PROCESS

CUSTOMER DECISIONS DOCUMENTATION GENERAL ENGINEERING HYDRAULICS
HYDROLOGY LEGISLATION OTHER AGENCY EIS PERMIT POLICY PROJECT REGULATION REPORTED VIOLATIONS REQUEST FOR DISC. AUTH. SURVEYS/MAPPING

IMPLEMENT
REGULATORY
PROGRAM

EXECUTIVE OFFICE

CO-RF
COUNSEL
PD
CO
ED
PUBLIC AFFAIRS
CO-M
CO-PO
OAS
PROCUREMENT
ADP

PERMITS DENIALS EIS/EA **JURISDICTIONAL** DETERMINATIONS GENERAL PERMITS CEASE & DESIST ORDERS RESTORATION ORDERS REGIONAL CONDITIONS DISCRETIONARY AUTHORITY PUBLIC INVOLVEMENT **PROGRAM** REPORTS LITIGATION REFERRAL POLICY GUIDANCE AND DIRECTION

OUTPUT

OTHER AGENCY COMMENTS
REAL ESTATE
PUBLIC COMMENTS
CONGRESSIONAL COMMENTS
NCD
OCE
APPLICANT COMMENTS
SPECIAL INTEREST GROUPS

PROCESS: 30 - Implement Regulatory Program

DATA SET: Regulatory (ER 200-2 Appendix B)

VINTAGE REQUIREMENT
OF DATA SET: Most Recent

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Environmental Assessment and EIS.

FREQUENCY THAT DATA SET IS USED: 2/week

CURRENT METHOD OF INFORMATION MANAGEMENT: Manual search of hard copy.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.1 FTE's \$4,700

DATA SET: Regulation (404(b)(1) Regs (40 CFR 230))

VINTAGE REQUIREMENT
OF DATA SET: Most recent

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Permit actions and environmental assessments.

FREQUENCY THAT DATA SET IS USED: 3/day

CURRENT METHOD OF INFORMATION MANAGEMENT: Hard copy - manual search.

CURRENT YEARLY COST OF INFORMATION MANAGEMENT: 0.1 FTE's \$4,700

DATA SET: Regulatory (Previous EA)

VINTAGE REQUIREMENT
OF DATA SET: Historical

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Permit actions. Consistency of FEDS, 404(b)(1)s, and permit actions.

FREQUENCY THAT DATA SET IS USED: 2/day

CURRENT METHOD OF

INFORMATION MANAGEMENT: Save hard copies.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.1 FTE's \$4,700

DATA SET: Regulatory (33 CFR (Permit Regs))

VINTAGE REQUIREMENT

OF DATA SET: Most recent

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Jurisdictional determinations, permit decisions, disc. authority decision, etc.

FREQUENCY THAT DATA SET IS USED: 75/day +

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manual search of hard copy.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 1.0 FTE's \$47,000

DATA SET: Regulatory (National Environmental Policy Act (CEQ Guidelines))

VINTAGE REQUIREMENT

OF DATA SET: Most recent

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: EIS determinations, environmental assessment, and impact statement procedures for permit actions.

FREQUENCY THAT DATA SET IS USED: 1/week

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manual search of hard copy.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.1 FTE's \$4,700

DATA SET: Regulatory (Section Workload Records)

VINTAGE REQUIREMENT

OF DATA SET: Current and 3-year historical

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Permit action workload planning and control.

FREQUENCY THAT DATA SET IS USED: 1/day

CURRENT METHOD OF

INFORMATION MANAGEMENT: Log book 6-7.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.2 FTE's \$9,400

DATA SET: Cultural (List of National Register of Historic Places)

VINTAGE REQUIREMENT

OF DATA SET: Current (most recent)

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Permit action, environmental assessment.

FREQUENCY THAT DATA SET IS USED: 2/day

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manual search of publication and updates.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.2 FTE's \$9,400

DATA SET: Documentation (State Lake Maps and Adjacent Wetlands, Other Lake Information)

VINTAGE REQUIREMENT

OF DATA SET: Most recent and historical

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Permit actions.

FREQUENCY THAT DATA SET IS USED: 3/day

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manual file and search.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.1 FTE's \$4,700

DATA SET: Regulatory (National Wetlands Inventory Maps)

VINTAGE REQUIREMENT

OF DATA SET: Most recent and historical

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Permit jurisdiction and actions. 404(b)(1) compliance determinations.

FREQUENCY THAT DATA SET IS USED: 3/day (R&A Only)

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manual file and search.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 1.4 FTE's \$65,800

DATA SET: Documentation (South East Wisconsin Regional Planning Land Use/Type Data)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Jurisdictional determinations; assessment information and documentation, alternative assessment.

FREQUENCY THAT DATA SET IS USED: 1/day

CURRENT METHOD OF

INFORMATION MANAGEMENT: Telcons to SEWRPAC; maps, files - MZNUSI searches.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.1 FTE's \$4,700

DATA SET: Regulatory (Issued Permits)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Establish priority for inspection, schedule, and permit inspections.

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF

INFORMATION MANAGEMENT: Computerized data base management.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.1 FTE's \$4,700

DATA SET: Documentation (USGS Quad Maps)

VINTAGE REQUIREMENT

OF DATA SET: Most recent available, except for historic search

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Is Corps permit required? Letter or documentation supporting decision.

FREQUENCY THAT DATA SET IS USED: Daily/hourly

CURRENT METHOD OF

IMPORMATION MANAGEMENT: Manual, only historical records computerized.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 2.8 FTE's \$131,600

DATA SET: Regulatory (Listing of Violation Files)

VINTAGE REQUIREMENT

OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Status of violation backlog, classification, investigation procedures, and manpower resources.

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF

INFORMATION MANAGEMENT: Computerized data base management.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.1 FTE's \$4,700

DATA SET: Regulatory (Number, Class, and Status of Inspections and Investigations)

VINTAGE REQUIREMENT

OF DATA SET: Evaluation period

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Performance evaluation workload scheduling, manpower management.

FREQUENCY THAT DATA SET IS USED: Monthly

CURRENT METHOD OF

INFORMATION MANAGEMENT: Computerized data base management.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.1 FTE's \$4,700

DATA SET: Documentation (Historical Records, Endangered Species List, Policies, Navigation Charts, Corps Project Maps)

VINTAGE REQUIREMENT

OF DATA SET: Most recent available, except for historic research

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Decision: Determine eligibility for nation-wide permit and conditions, numerous general permits, letter of permission, or to required individual permit.

FREQUENCY THAT DATA SET IS USED: Variable

CURRENT METHOD OF

INFORMATION MANAGEMENT: Majority-manual

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.1 FTE's \$4,700

DATA SET: Regulatory (Application Dates, Public Notice Dates, Application Data (includes name, location, project purpose, wetland data), Permit Decision, Assessment Request and Receipt Dates)

VINTAGE REQUIREMENT

OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Identify permit delays, weekly, monthly, quarterly, yearly reports; requests for special information, hangar queen report, and permit tracking.

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manual and computer.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.5 FTE's \$23,500

31 MANAGE VALUE ENGINEERING PROGRAM

STAFF COMMENTS

SUGGESTION

VE PROPOSAL

STRATEGIC DIRECTION

Manage value engineering program by developing VE proposals. assessing value engineering technical performance, providing consultant services and conducting training programs.

PROCESS

OUTPUT

INPUT MANAGE BUDGET VE PROPOSALS VECP'S CONTRACTOR VALUE ENGINEERING AUDITED SAVINGS CUSTOMER **PROGRAM** ADVICE, DECISIONS, AND DESIGN DOCUMENTATION **RECOMMENDATIONS** GENERAL ENGINEERING REPORTS **CONTRACTORS GEOTECHNICAL GOAL HYDRAULICS** * ENGINEERING **HYDROLOGY** INFORMATION SYSTEMS **PLANNING** MISSION NCD GUIDANCE CON OPS **PERFORMANCE POLICY PROJECT** DE COMMENTS REGULATION **USACE COMMENTS SPECIFICATIONS** AIG INSPECTIONS

EIG INSPECTIONS COMMAND INSPECTIONS COMMITTEE COMMENTS NCD COMMENTS CONTRACTOR COMMENTS AUDIT REPORTS

PROCESS: 31 - Manage Value Engineering Program

DATA SET: Value Engineering (Records of VE and VECP Savings Performance)

VINTAGE REQUIREMENT
OF DATA SET: Variable

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Information provides documented historical performance rates and provides input on scheduling future projects and training, as well as for required reports.

FREQUENCY THAT DATA SET IS USED: Monthly

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manual process that involves time-consuming search of paper files. Calculations are updated by hand, then transferred to appropriate forms for transmittal.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.1 FTE's \$4,700

32 ADMINISTER PERSONNEL PROGRAM

SUGGESTION

TRAINING

WORKLOAD

Administer personnel program, develop operating policies, and guidance. Review and evaluate civilian personnel administrative activities. executing military personnel administration, and making program changes.

PROCESS

INPUT	->! ADMINISTER	OUTPUT
COMPLAINT ^	- / ADMINISTER	POLICY GUIDANCE
DISTRICT RECOMMENDATIONS !	PERSONNEL	AND DIRECTION
GOAL		PLANS AND GOALS
INFORMATION SYSTEM	PROGRAM	DECISIONS AND
LEGISLATION		_: RECOMMENDATIONS
MANPOWER :		; REPORTS
MISSION ;	EXECUTIVE OFFICE	; ADVICE
ORGANIZATION		
PERFORMANCE ;	*PERSONNEL	
PERIODIC SURVEYS	550	
PERSONNEL ;	EEO	
POSITION/SPACE	COMPTROLLER	į
PROFESSIONAL GROUP	COMPTROLLER	•
REGULATION	CON-OPS	1
REPORT	337. 3. 3	
STAFF COMMENTS	······································	 '
STATEMENTS OF FINDINGS	DE COMMENTS	
STATISTICS	USACE COMMENTS	
STRATEGIC DIRECTION	AIG INSPECTIONS	

EIG INSPECTIONS

OPM REVIEWS

COMMAND INSPECTIONS

PROCESS: 32 - Administer Personnel Program

DATA SET: Personnel (201 files)

VINTAGE REQUIREMENT
OF DATA SET: Variable

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Current information on each employee (approximately 1,000 personnel folders).

FREQUENCY THAT DATA SET IS USED: Variable

CURRENT METHOD OF INFORMATION MANAGEMENT: Manually

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.3 FTE's \$14,000

DATA SET: Personnel (Suspense for Workers Compensation Program)

VINTAGE REQUIREMENT
OF DATA SET: Variable

DECISIONS OR PRODUCTS
DATA SET SUPPORTS:

FREQUENCY THAT DATA SET IS USED: Variable

CURRENT METHOD OF INFORMATION MANAGEMENT: Manually

CURRENT YEARLY COST OF
INFORMATION MARAGEMENT: 0.1 FTE's \$4,700

DATA SET: Personnel (Maintain Job Descriptions)

VINTAGE REQUIREMENT OF DATA SET: Variable DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Current information is on hard copy in files and a portion is on computer.

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF

INFORMATION MANAGEMENT: Partially automated

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.4 FTE's \$18,800

DATA SET: Personnel (Maintain Performance Appraisal System)

VINTAGE REQUIREMENT

OF DATA SET: Variable

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Current information is maintained in computer

FREQUENCY THAT DATA SET IS USED: Weekly

CURRENT METHOD OF

INFORMATION MANAGEMENT: Automated

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.05 FTE's \$2,350

DATA SET: Personnel (Maintain Applicant Supply Files)

VINTAGE REQUIREMENT

OF DATA SET: Variable

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Current information is maintained on job applications and summary file cards.

FREQUENCY THAT DATA SET IS USED: Weekly

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manual

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.2 FTE's \$9,400

33 MANAGE PROCUREMENT/SUPPLY PROGRAM

Manage procurement and supply program by implementing policy guidance and direction, reviewing and evaluating in-house performance, including contract administration, approving or recommending actions, and/or making program changes.

PROCESS

INPUT	MANIACE	OUTPUT
AUDIT REVIEW ^	> MANAGE	POLICY/GUIDANCE
CONTRACT :	PROCUREMENT/SUPPLY	
COST ESTIMATES DOCUMENTATION	PROGRAM	RECOMMENDATIONS REPORTS PURCHASE ORDERS
GENERAL ENGINEERING GOAL LEGAL	* PROCUREMENT/SUPPLY	DELIVERY ORDERS CONTRACTS
LEGISLATION ; PERFORMANCE ;	EXECUTIVE OFFICE	
POLICY QUALITY ASSURANCE	CONSTRUCTION-OPERATIONS	
REPORTS SPECIFICATIONS	OFFICE OF COUNSEL	1 1 1
SUPPLY VE PROGRAM	ENGINEERING -	

OCE COMMENTS NCD COMMENTS AUDIT COMMENTS

PROCESS: 33 - Manage Procurement/Supply Program

DATA SET: Supply (Contractor Catalogues)

VINTAGE REQUIREMENT
OF DATA SET: Daily

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Information provides source of supply, description and cost.

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manual process of searching each catalogue for class of supplies needed.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.115 FTE's \$5,400

DATA SET: Contractor (Recapitulation of Contractual Awards under \$25,000)

VINTAGE REQUIREMENT

OF DATA SET: End of each month

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Information provides input.

FREQUENCY THAT DATA SET IS USED: Monthly

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manual process involves identifying all awards. Awards are then broken into bits identifying small business, women owned, large, or disadvantaged business. Includes competitive or non-competitive, open market at contract schedule.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.12 FTE's \$5,600

DATA SET: Supply (Record of Small Purchases)

VINTAGE REQUIREMENT
OF DATA SET: Daily

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Information provides input for monthly report.

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manual process. Identifies award of small purchases, identifying each entry as small business, large business, women owned, or small disadvantaged business and an amount of award.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.115 FTE's \$5,400

DATA SET: Contract (Record of Contracts Awarded)

VINTAGE REQUIREMENT
OF DATA SET: Variable

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Information provides input into monthly reports.

FREQUENCY THAT DATA SET IS USED: Variable

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manual process involves identification of contractors by defining as small business, large, small and disadvantaged, women owned, if the acquisition was set aside for small business, and the award amount.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.01 FTE's \$500

34 MANAGE SADBU PROGRAM

Manage SADBU Program by developing policy guidance and direction, implementing goals, reviewing and evaluating progress, and making program changes.

PROCESS INPUT OUTPUT MANAGE COMPLAINT POLICY GUIDANCE **DOCUMENTATION** SADBU AND DIRECTION GENERAL ENGINEERING DECISIONS AND RECOMMENDATIONS **PROGRAM** GOAL ADVICE LEGISLATION GOALS POLICY **REPORTS** REGULATION * PROCUREMENT/SUPPLY **CONTRACTS** REPORT PERFORMANCE DATA **SPECIFICATIONS** EXECUTIVE OFFICE STATISTICS CON OPS **ENGINEERING**

NCD COMMENTS
USACE COMMENTS
AIG INSPECTIONS
EIG INSPECTIONS
COMMAND INSPECTIONS
SBA COMMENTS

PROCESS: 34 - Manage SADBU Program

DATA SET: Contract (Contractual Documents)

VINTAGE REQUIREMENT
OF DATA SET: Monthly

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: SADBU goals and concerns.

FREQUENCY THAT DATA SET IS USED: Variable

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manual review of contractual documents to ascertain if goals are accomplished and to facilitate input into the program.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.5 FTE's \$27,400

35 MANAGE MANPOWER MANAGEMENT PROGRAM

Administer manpower management program by developing and implementing policy guidance and direction at District level. Review and evaluate space allocations and manpower utilization, and making program changes.

PROCESS

INPUT MANAGE **BUDGET** GOAL MANPOWER INFORMATION SYSTEM MANPOWER MANAGEMENT PROGRAM MISSION ORGANIZATION **PERSONNEL** EXECUTIVE OFFICE **POLICY** REGULATION * PERSONNEL STRATEGIC DIRECTION WORKLOAD COMPTROLLER **EEO** CORPORATE BOARD MANPOWER REVIEW BOARD CON-OPS

POLICY GUIDANCE
AND DIRECTION
DECISIONS AND RECOMMENDATIONS
ADVICE
GOALS
REPORTS

OUTPUT

NCD COMMENTS
USACE COMMENTS
AIG INSPECTIONS
EIG INSPECTIONS
COMMAND INSPECTIONS
MANPOWER SURVEY

PROCESS: 35 - Manage Manpower Management Program

DATA SET: Manpower (Bi-annual CSFOR-78 Report)

VINTAGE REQUIREMENT
OF DATA SET: Twice a year

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Manpower Utilization Report.

FREQUENCY THAT DATA SET IS USED: Six days - may change to 12 days

CURRENT METHOD OF INFORMATION MANAGEMENT: Partially automated

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.03 FTE's \$1,500

36 MANAGE PLANT REPLACEMENT AND IMPROVEMENT PROGRAM

Manage PRIP in accordance with policy guidance and direction, consolidating and evaluating program requirements and justifications, monitoring execution, and making program changes.

PROCESS INPUT OUTPUT MANAGE PLANT BUDGET REPLACEMENT AND PLANS AND GOALS EQUIPMENT IMPROVEMENT DECISIONS AND FACILITY **PROGRAM** RECOMMENDATIONS **PERFORMANCE REPORTS** PLANT **BUDGET RECOMMENDATIONS** POLICY PROGRESS REPORTS BY REGULATION **EXECUTIVE OFFICE** REQUESTORS OF EQUIPMENT **REPORTS** * CON OPS COMPTROLLER NCD COMMENTS

USACE COMMENTS
AIG INSPECTIONS
EIG INSPECTIONS
COMMAND INSPECTIONS

A-109

PROCESS: 36 - Plant Replacement and Improvement Program

DATA SET: Plant (Manage PRIP)

VINTAGE REQUIREMENT
OF DATA SET: Monthly

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Accumulated expenditures for FY budget year, monthly expenditures, allocation authorized, percent completion.

FREQUENCY THAT DATA SET IS USED: Monthly

CURRENT METHOD OF

INFORMATION MANAGEMENT: Review monthly report to ascertain expenditures are on line with projected forecasts - monthly report is RES DAEN-GWO-20 (R2).

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.2 FTE's \$10,000

37 MANAGE EMERGENCY MANAGEMENT PROGRAM

Manage emergency management program by developing policy guidance and direction, developing plans, coordinating operations, participating in exercises, evaluating performance, conducting training, and making program changes.

PROCESS

INPUT MANAGE BUDGET DOCUMENTATION **EMERGENCY MANAGEMENT** EXERCISES GENERAL ENGINEERING **PROGRAM** INFORMATION SYSTEM **LEGISLATION** MISSION EXECUTIVE OFFICE **PERFORMANCE PLANNING** *EMERGENCY MANAGEMENT POL I CY REGULATION CON-OPS REPORT STRATEGIC DIRECTION TRAINING

EMERGENCY OPERATIONS PLANS
POLICY GUIDANCE AND
RECOMMENDATIONS
GOALS AND OBJECTIVES
DECISIONS AND
RECOMMENDATIONS
REPORTS
ADVICE (TECHNICAL ASSISTANCE)
EMERGENCY EQUIPMENT/SUPPLIES
EMERGENCY OPERATIONS ASSISTANCE
READINESS RATING
ESTABLISH EOC AND
STAFF

OUTPUT

NCD COMMENTS
USACE COMMENTS
AIG INSPECTIONS
EIG INSPECTIONS
COMMAND INSPECTIONS
OTHER AGENCY COMMENTS
MEDIA COMMENTS
CONGRESSIONAL COMMENTS
FLOOD AREA ENGINEER COMMENTS

PROCESS: 37 - Manage Emergency Management Program

DATA SET: Performance (EOC Floodfight Operations)

VINTAGE REQUIREMENT

OF DATA SET: As needed (real time)

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Need for additional funds, additional personnel, additional pumps/sandbags/poly, additional contractors/contracts, and daily situation reports concerning ongoing emergency floodfight operations.

FREQUENCY THAT DATA SET IS USED: As needed

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manual records maintained on wall charts, note pads, etc. as received from field floodfight offices by phone or radio.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.1 FTE's \$4,700

DATA SET: Supply (Maintain Floodfight Supplies Inventory)

VINTAGE REQUIREMENT

OF DATA SET: Constant

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Availability of floodfight materials in terms of amounts, sizes, location; must determine what, if any, equipment is available for loan to local communities or for Corps-directed floodfights.

FREQUENCY THAT DATA SET IS USED: As needed

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manual records in file folders and colored pins on highway maps.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.15 FTE's \$3,150

38 CONDUCT RELOCATION ASSISTANCE PROGRAM

Conduct Relocation Assistance Program for displaced persons by providing relocation assistance advisory service, and approving and recommending payments for replacement housing and moving expenses.

PROCESS INPUT OUTPUT CONDUCT **ACQUISITIONS ASSISTANCE** RELOCATION ASSISTANCE **APPRAISALS** CLAIMS CLAIMS RECOMMENDATIONS **PROGRAM** DEEDS **EASEMENTS LEGISLATION** POLICY *REAL ESTATE **REGULATION** NCD COMMENTS

LEGAL RULINGS

FUNDING RESTRICTIONS

PROCESS: 38 - Conduct Relocation Assistance Program

DATA SET: Real Estate (Acquisition Tract Data)

VINTAGE REQUIREMENT
OF DATA SET: Daily

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Relocation of displaced persons, payment of benefits, budget administration, determination of comparable replacement dwellings, required report preparation, and CEPM input.

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF

INFORMATION MANAGEMENT: Hand posting of register, searching files manually, manual preparation of reports.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.47 FTE's \$30,000

39 MANAGE ADP PROGRAM

Manage ADP program by developing policy guidance and direction; planning, designing, implementing and operating systems; evaluating District programs; conducting training; and making program changes.

PROCESS

INPUT	>!	MANAGE			OUTPUT
BUDGET	^ `\	THUNGE	;		POLICY GUIDANCE AND
CUSTOMER		ADP	!	i	DIRECTION
DOCUMENTATION EQUIPMENT		PROGRAM		İ	DECISIONS AND RECOMMENDATIONS GOALS
INFORMATION SYSTEM	! !			•	REPORTS
LEGISLATION MANPOWER	† † 	EXECUTIVE OFFICE		•	ADVICE SYSTEMS
M1SSION PERFORMANCE	•	* ADP		•	PROGRAMS STATISTICS
POLICY	i !	- AUP		İ	STATISTICS
REGULATION		<u> </u>			
REPORTS	NCD	COMMENTS			
STRATEGIC DIRECTION	USACE COMMENTS				
TECHNOLOGY	AIG INSPECTIONS				
TRAINING	EIG	INSPECTIONS			

COMMAND INSPECTIONS

PROCESS: 39 - Manage ADP Program

DATA SET: Information System (Automation Management)

VINTAGE REQUIREMENT

OF DATA SET: Automation support (Obtaining and applying automation capabilities and techniques to support end-user requirements).

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Decisions for Finance, Personnel, Construction, and Engineering.

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF

INFORMATION MANAGEMENT: Batch and interactive processing.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 10 FTE's \$470,000

40 MANAGE ENERGY CONSERVATION PROGRAM

Manage energy conservation program by developing policy guidance and direction, establishing goals, reviewing and evaluating plans and progress, and making changes.

PROCESS

INPUT		MANAGE	OUTPUT
GOAL INFORMATION SYSTEM LEGISLATION PERFORMANCE POLICY REGULATION REPORTS	>	MANAGE ENERGY CONSERVATION PROGRAM EXECUTIVE OFFICE *SAFETY	POLICY GUIDANCE AND DIRECTION GOALS PLANS REPORTS ADVICE RECOMMENDATIONS
	i 	CON OPS	

NCD COMMENTS
USACE COMMENTS
AIG INSPECTIONS
EIG INSPECTIONS
COMMAND INSPECTIONS
FEASA COMMENTS

PROCESS: 40 - Manage Energy Conservation Program

DATA SET: Performance (Energy Consumption)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Energy Management Program can indicate fuel effectiveness of field sites.

FREQUENCY THAT DATA SET IS USED: Monthly

CURRENT METHOD OF

INFORMATION MANAGEMENT: Data gathered by Message Center and transmitted to Safety Office where it is placed in proper format and transmitted to FESA via DEIS System.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.1 FTE's \$4,900

41 MANAGE MOTOR VEHICLE PROGRAM

Manage motor vehicle program by addressing the needs of the District (field project sites as well as District Office).

PROCESS OUTPUT INPUT MANAGE ---> ADDRESSING/MEETING CONTRACT NEEDS OF THE DISTRICT CONTRACTOR MOTOR VEHICLE REPORTS EQUIPMENT GOOD UTILIZATION OF VEHICLES **PROGRAM PERFORMANCE** BY SITE POL I CY **ENERGY CONSERVATION** REGULATION * CONSTRUCTION-OPERATIONS (MOST MILES/GALLON) SAFETY EXECUTIVE OFFICE GSA

EIG INSPECTIONS
COMMAND INSPECTIONS

SAFETY

PROCESS: 41 - Manage Motor Vehicle Program

DATA SET: Plant (Vehicle Utilization)

VINTAGE REQUIREMENT
OF DATA SET: Monthly

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Identify vehicle use in the field, as well as the District office; identify efficiency (miles per gallon) by types of vehicles; assist in determining the proper location and/or need for specific vehicles.

FREQUENCY THAT DATA SET IS USED: At least monthly

CURRENT METHOD OF
INFORMATION MANAGEMENT: Summarizing daily vehicle cards manually.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.1 FTE's \$4,700

42 OVERSIGHT MANAGEMENT OF EPA CONSTRUCTION GRANT PROGRAM

Perform biddability/constructibility analysis review and approve change orders, perform on-site inspection of construction work and construction management, manage grants during phase III.

PROCESS OUTPUT INPUT OVERSIGHT MANAGEMENT CERTIFICATION OF SOUND BUDGET OF EPA CONSTRUCTION CONSTRUCTION MANAGEMENT CONTRACT CONTRACTOR BY GRANTEES GRANT PROGRAM COST ESTIMATES **DESIGN** DOCUMENTATION CON-OPS FINANCIAL GENERAL ENGINEERING GOAL MISSION EPA COMMENTS **PERFORMANCE** NCD COMMENTS REGULATION STATE COMMENTS

PROCESS: 42 - Oversight Management of EPA Construction Grant Program

DATA SET: Documentation (Typing)

VINTAGE REQUIREMENT OF DATA SET:

DECISIONS OR PRODUCTS
DATA SET SUPPORTS:

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF

INFORMATION MANAGEMENT: Typing via IBM Selectric Typewriter

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.4 FTE's \$18,800

DATA SET: Construction (Workplan and Budget Development)

VINTAGE REQUIREMENT

OF DATA SET: 1 year historical w/monthly updates

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Fiscal year workplan and budget projections and personnel and fiscal management decisions throughout the year.

FREQUENCY THAT DATA SET IS USED: Monthly

CURRENT METHOD OF

INFORMATION MANAGEMENT: Projections for project activities during the fiscal year are obtained from the EPA, the State agencies, and the appropriate COE personnel, and this information is combined to develop a complete workplan picture. This information is combined with work output and cost parameters to develop labor and budget requirements.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.07 FTE's \$3,780 * *Assumes two submittals. Each additional revision would add 0.02 FTE's and \$1,000.

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF

INFORMATION MANAGEMENT: This information is currently maintained on a card file kept in the file room. A project card is initiated for each new project assigned to the St. Paul District showing location of the official project file in filing system and also of the contract documents for each project which are filed separately.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.01 FTE's \$470

DATA SET: Management (Project Closeouts)

VINTAGE REQUIREMENT

OF DATA SET: 1 year historical w/weekly updates

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Used in developing workplan and personnel management. Records annual projections of each field office, revised projection during year, and actual achievements.

FREQUENCY THAT DATA SET IS USED: Weekly

CURRENT METHOD OF

INFORMATION MANAGEMENT: Projections are submitted at beginning of fiscal year and entered into computer stored in national computer located in North Carolina. Revisions to projections and actual achievements are entered as needed. Reports are pulled to assist in developing workplan and periodically throughout year to monitor progress of meeting projections.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.04 FTE's \$1,900

DATA SET: Documentation (Change Order Reviewer Log)

VINTAGE REQUIREMENT OF DATA SET:

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Provides in-house tracking of which reviewer a change order was assigned to, dates of assignment and completion of review, dollar values, and comments affecting review. Used for performance appraisal and feedback.

FREQUENCY THAT DATA SET IS USED: Daily

DATA SET: Management (Contract Management System (CMS))

VINTAGE REQUIREMENT OF DATA SET: Monthly

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Nation-wide system provides information to OCE, EPA, States and Divisions relating to program status, projected Federal expenditures and other project specific information. (Data is on contract basis)

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF

INFORMATION MANAGEMENT: Field coding of turn-around input sheets, card punching, and file update. Data and software are located in North Carolina NCC.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 1.4 FTE's \$65,800

43 MANAGE FINANCE AND ACCOUNTING

STRATEGIC DIRECTION

Manage finance and accounting by developing policy, guidance, direction, and procedures; reviewing and evaluating finance, accounting, and property administration; and making changes.

PROCESS

INPUT OUTPUT MANAGE ----> BUDGET POLICY GUIDANCE COMPTROLLER GENERAL FINANCE AND AND DIRECTION **DECISIONS PROCEDURES** CONTRACT **ACCOUNTING** ADVICE **EQUIPMENT REPORTS** GOAL RECOMMENDATIONS INFORMATION SYSTEM **EXECUTIVE OFFICE** LEGISLATION * COMPTROLLER MISSION **PERFORMANCE PLANT** CON-OPS **POLICY** REGULATION **REPORTS** DE COMMENTS STAFF COMMENTS USACE COMMENTS

> AIG INSPECTIONS EIG INSPECTIONS COMMAND INSPECTIONS AAA INSPECTIONS

PROCESS: 43 - Manage Finance and Accounting

DATA SET: Financial (F&A Subsystem of Corps of Engineers Management Information System (COEMIS))

VINTAGE REQUIREMENT
OF DATA SET: Daily

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Product: Complete cost accounting system with Revolving Fund for the St. Paul District multi-output of forms and upward reporting documents.

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF

INFORMATION MANAGEMENT: COEMIS vast quantities of data from manual sources entered manually to an automated main frame system which in turn generates many reports for various reporting and control requirements.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 17.5 FTE's \$822,500

44 PROVIDE LEGAL SUPPORT

STANDARDS

Provide legal support by developing guidance and direction, conducting reviews and investigations, providing advice, assistance, recommendations, and preparing for and participating in litigation.

PROCESS

INPUT **PROVIDE AGREEMENTS LEGAL APPEALS** CONTRACT **DOCUMENTATION** SUPPORT FOIA REQUESTS **GRIEVANCES EXECUTIVE OFFICE** LAWSUITS **LEGISLATION** COUNSEL MISSION **PERMITS** REAL ESTATE POL I CY REGULATION **REPORTS** STAFF COMMENTS

POLICY GUIDANCE
AND DIRECTION
ADVICE
RECOMMENDATIONS
LEGAL DECISION
LEGAL REPRESENTATION
REPORTS

OUTPUT

COURT DECISIONS
BOARD DECISIONS
DE COMMENTS
USACE COMMENTS
AIG INSPECTIONS
EIG INSPECTIONS
COMMAND INSPECTIONS
APPEALS
GAO DECISIONS
OTHER ADMINISTRATIVE
DECISIONS

PROCESS: 44 - Provide Legal Support

DATA SET: Legal (Case Precedents, Statutes and Regulations - West Law, Juris, Legal Reporters and Digests, Regulatory Materials)

VINTAGE REQUIREMENT

OF DATA SET: Daily to yearly

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Legal assistance and/or guidance to Commander and staff elements.

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF

INFORMATION MANAGEMENT: West Law and Juris are computerized research services procured through OCE with billings to individual FOA's. Library materials are updated manually on a subscription or distribution basis.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.1 FTE's \$4,700

45 PROVIDE REVIEW AND AUDIT

Provide review and audit services by developing policy guidance and direction, preparing schedules, conducting internal reviews and audits, coordinating external audits, and providing advice and assistance.

PROCESS INPUT OUTPUT PROVIDE POLICY GUIDANCE COOP AGREEMENT COST ESTIMATES REVIEW AND DIRECTION LEGAL SCHEDULES LEGISLATION AND AUDIT REPORTS OVERHEAD PROPOSALS ADVICE AND ASSISTANCE **DECISIONS POLICY** REGULATION **EXECUTIVE OFFICE RECOMMENDATIONS** REPORTS VE PROPOSALS * NCD AUDIT

COMPTROLLER

DE COMMENTS
USACE COMMENTS
AIG INSPECTIONS
EIG INSPECTIONS
COMMAND INSPECTIONS
GAO INSPECTIONS
AAA INSPECTIONS

PROCESS: 45 - Provide Review and Audit

DATA SET: Audit/Review (Various Accounting Records)

VINTAGE REQUIREMENT
OF DATA SET: Various

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Compliance with the Quality Assurance Program

FREQUENCY THAT DATA SET IS USED: Various

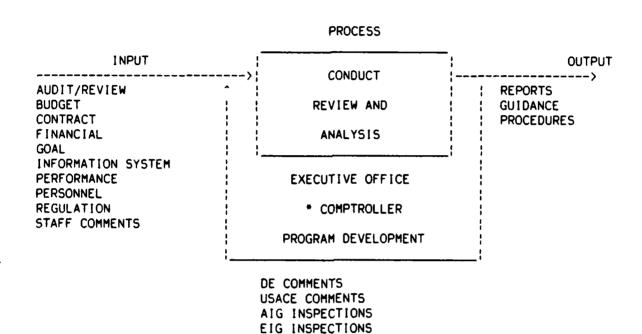
CURRENT METHOD OF

INFORMATION MANAGEMENT: Accounting documents and data samples are reviewed on a regular basis to locate any possible discrepancies and to ensure accounting principles are being adhered to.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.2 FTE's \$9,400

46 CONDUCT REVIEW AND ANALYSIS

Conduct review and analysis program by developing policy guidance and procedures, coodinating input of performance data on management indicators and command goals/objectives, and publishing results.



COMMAND INSPECTIONS

PROCESS: 46 - Conduct Review and Analysis

DATA SET: Audit/Review (Same)

VINTAGE REQUIREMENT

OF DATA SET: 1 Month/Cumulative for 12

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Division/District review of operations (i.e., Report card on mission accomplishments and cost of doing business).

FREQUENCY THAT DATA SET IS USED: Monthly/Quarterly

CURRENT METHOD OF

INFORMATION MANAGEMENT: Data is gathered manually from various sources of computerized data. Also, individual review and input is required. This data is then fed into the Harris computer and a V-Calc program which will do calculations and produce a neat output sheet which is sent to NCD for CEPOMS.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.3 FTE's \$14,100

47 DEVELOP COMMUNITY RELATIONS

TRAINING

Develop positive community relations by maintaining liaison with community groups, professional organizations, legislative representatives, government officials, and the public.

PROCESS

INPUT OUTPUT **DEVELOP** BUDGET INFORMATION COMMUNICATION COMMUNITY ADVICE CUSTOMER **REPORTS DOCUMENTATION** RELATIONS **AGREEMENTS** GOAL SPEECHES **HYDROLOGY PRESENTATIONS** INFORMATION SYSTEM **EXECUTIVE OFFICE** INTEREST GROUPS * PAO LEGAL **LEGISLATION** MEDIA **EEO PLANNING POLICY** CON-OPS PROFESSIONAL GROUPS REGULATION OTHER STAFF **REPORTS** STATISTICS

DE COMMENTS
NCD COMMENTS
USACE COMMENTS
AIG INSPECTIONS
EIG INSPECTIONS
COMMAND INSPECTIONS
MEDIA COMMENTS
PUBLIC COMMENTS
STAFF COMMENTS

PROCESS: 47 - Develop Community Relations

DATA SET: Interest Group (Lists of Community Organizations and Key Local Contacts Throughout NCS)

VINTAGE REQUIREMENT
OF DATA SET: Variable

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Allows us to target speakers and informational materials to groups and organizations.

FREQUENCY THAT DATA SET IS USED: Variable

CURRENT METHOD OF

INFORMATION MANAGEMENT: Currently, there is no single system which has this information. PAO maintains a manual file on speakers (employees) and requests from organizations. Project managers keep informal files on key contacts and organizations in the area of their projects.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.1 FTE's \$4,700

48 PROVIDE RECORDS MANAGEMENT

Provide records management by developing policies and procedures, evaluating programs, and making changes.

PROCESS INPUT OUTPUT PROVIDE AUDIT/REVIEW REGULATIONS CUSTOMER **RECORDS** POLICY GUIDANCE DOCUMENTATION AND DIRECTION INFORMATION SYSTEM **MANAGEMENT PROCEDURES LEGISLATION** ADVICE **POLICY ASSISTANCE** REGULATION • OAS **REPORTS** REPORTS **DECISIONS** SECURITY **PLANNING** RECOMMENDATIONS **ENGINEERING** CON OPS

AIG INSPECTIONS EIG INSPECTIONS COMMAND INSPECTIONS

PROCESS: 48 - Provide Records Management

DATA SET: Form (Mailing Labels for Field Sites and Service Installations)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Prepare labels for Field mail and Service Installations.

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF

INFORMATION MANAGEMENT: Typed or reproduced in ADP.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.10 FTE's \$4,700

DATA SET: Documentation (Indexing of Record Materials maintained in Records Holding Area)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Provide accountability and assistance in locating files when requested by users.

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF

INFORMATION MANAGEMENT: Research is completed by examining records to determine if contents therein satisfy requester's needs.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.20 FTE's \$9,400

DATA SET: Documentation (Labeling File Folders)

VINTAGE REQUIREMENT
OF DATA SET: Current

DRCISIONS OR PRODUCTS

DATA SET SUPPORTS: Prepare labels for file folders.

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF
INFORMATION MANAGEMENT: Labels are presently typed or reproduced on copying machine.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.10 FTE's \$4,700

49 PROVIDE PUBLICATIONS/FORMS SERVICES

Provide publications/forms services by requisitioning, receiving, storing, and issuing publications/forms and classified documents.

PROCESS OUTPUT INPUT PROVIDE REQUISITIONS CONTRACT **PUBLICATIONS** PUBLICATION/FORMS CONTRACTOR FORMS FORM SECURITY **SERVICES** INFORMATION SYSTEM **PERFORMANCE** POL I CY * OAS REGULATION SUPPLY SECURITY

AIG INSPECTIONS EIG INSPECTIONS COMMAND INSPECTIONS SECURITY INSPECTIONS

PROCESS: 49 - Provide Publications/Forms Services

DATA SET: Supply (Forms and Supplies Inventory)

VINTAGE REQUIREMENT

OF DATA SET: Current/continual

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Maintaining adequate stock of forms and supplies. Publishing catalog of forms and supplies. Back orders on Field requests and GSA orders.

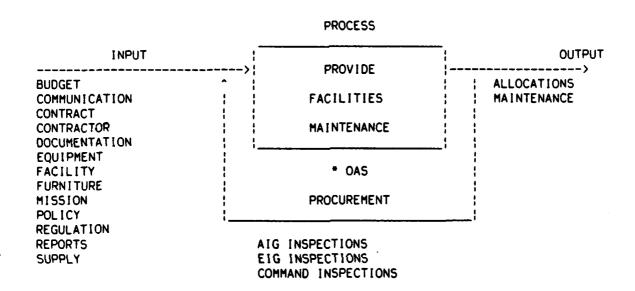
FREQUENCY THAT DATA SET IS USED: Twice a week

CURRENT METHOD OF INFORMATION MANAGEMENT: Manual and access to Harris file.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.6 FTE's \$28,200

50 PROVIDE FACILITIES MAINTENANCE

Provide facilities maintenance by allocating office space, equipment, furniture, and supplies; conducting inventories; providing custodial services and equipment repair services; and administering maintenance contracts and warranties.



PROCESS: 50 - Provide Facilities Maintenance

DATA SET: Equipment (Equipment)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Provide necessary equipment to perform job functions.

FREQUENCY THAT DATA SET IS USED: Weekly

CURRENT METHOD OF INFORMATION MANAGEMENT:

CURRENT YEARLY COST OF INFORMATION MANAGEMENT: 0.1 FTE's \$4,700

DATA SET: Position/Space (Space Management)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Request/provide space within guidelines to serve office needs.

FREQUENCY THAT DATA SET IS USED: Monthly

CURRENT METHOD OF INFORMATION MANAGEMENT:

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.1 FTE's \$4,700

DATA SET: Supply (Supplies)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Inventory, order, stock, and distribute office supplies.

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF INFORMATION MANAGEMENT:

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.2 FTE's \$9,400

DATA SET: Facility (Custodial Services)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Obtain adequate services to maintain office.

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF INFORMATION MANAGEMENT:

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.1 FTE's \$4,700

DATA SET: Documentation (Inventory)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Complete physical inventory 0600 account.

FREQUENCY THAT DATA SET IS USED: Yearly

CURRENT METHOD OF INFORMATION MANAGEMENT:

CURRENT YEARLY COST OF INFORMATION MANAGEMENT: 0.1 FTE's \$4,700

DATA SET: Furniture (Furniture)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Obtain new or surplus furniture as needed. Make repairs if justified and dispose of unserviceable items.

FREQUENCY THAT DATA SET IS USED: Weekly

CURRENT METHOD OF INFORMATION MANAGEMENT:

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.1 FTE's \$4,700

DATA SET: Documentation (Property Inventory)

VINTAGE REQUIREMENT

OF DATA SET: Current/continual

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Constant updating of property inventory when new items are received or items are transferred, etc.

FREQUENCY THAT DATA SET IS USED: Weekly

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manual and access to Harris file.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.6 FTE's \$28,200

DATA SET: Form (Purchase Requisitions)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Control of ordering office furniture and non-GSA stock items.

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF
INFORMATION MANAGEMENT: Manual control

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.2 FTE's \$9,400

DATA SRT: Form (District Regulations/Memos/Forms)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Needed information disseminated to District staff. New forms required. Regulations/memos updated.

FREQUENCY THAT DATA SET IS USED: Each regulation/memo annually; Forms biannually

CURRENT METHOD OF INFORMATION MANAGEMENT: Manual reports and file searches.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.5 FTE's \$23,500

51 PROVIDE LIBRARY SERVICES

Provide library services by procuring, maintaining, and distributing reference material necessary for the technical, administrative, and training needs of the District office.

PROCESS INPUT OUTPUT PROVIDE **BUDGET** INFORMATION CONTRACT LIBRARY **PUBLICATIONS** CUSTOMER REFERENCE MATERIALS DOCUMENTATION **SERVICES** INTER-LIBRARY LOANS INFORMATION SYSTEM **BIBLIOGRAPHIES LEGISLATION** MISSION * OAS POL I CY REGULATION **PROCUREMENT** STATISTICS

STAFF COMMENTS AIG INSPECTIONS EIG INSPECTIONS COMMAND INSPECTIONS

PROCESS: 51 - Provide Library Services

DATA SET: Library (Bibliographic/On-Line Search Services)

VINTAGE REQUIREMENT

OF DATA SET: Continual

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Used to search and identify scientific and technical literature in response to requests for information.

5

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF

INFORMATION MANAGEMENT: Access various data base services (Dialog; Wilson On-Line; Dun & Bradstreet) via a dumb terminal.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.50 FTE's \$23,500

DATA SET: Library (Cataloging and Interlibrary Loan)

VINTAGE REQUIREMENT

OF DATA SET: Continual

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Identifies materials owned by Corps Technical Library; provides descriptive cataloging of book materials and shelf arrangement. Used to borrow and loan materials among libraries.

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF

INFORMATION MANAGEMENT: Use of a dumb terminal to access OCLC to provide cataloging (card production) and borrowing or loaning library materials with other institutions.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.20 FTE's \$9,400

DATA SET: Documentation (Circulation File)

VINTAGE REQUIREMENT

OF DATA SET: Continual

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Used to record borrowing of library materials.

FREQUENCY THAT DATA SET IS USED: Monthly

CURRENT METHOD OF

INFORMATION MANAGEMENT: File maintained on the Harris.

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.05 FTE's \$2,350

DATA SET: Information System (Serials Ordering and Claiming)

VINTAGE REQUIREMENT

OF DATA SET: Continual

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Used to order or claim library subscriptions.

FREQUENCY THAT DATA SET IS USED: Weekly

CURRENT METHOD OF

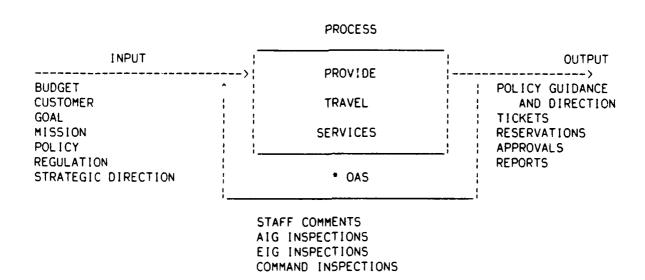
INFORMATION MANAGEMENT: Use a dumb terminal to access an on-line serial acquisition service (EBSCONET).

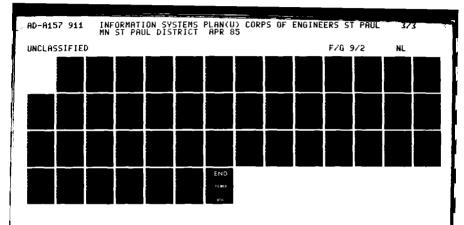
CURRENT YEARLY COST OF

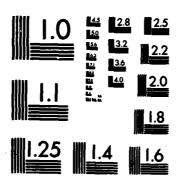
INFORMATION MANAGEMENT: 0.05 FTE's \$2,350

52 PROVIDE TRAVEL SERVICES

Provide travel services by furnishing guidance and assistance, making reservations and ticket purchases, providing logistical support for local travel, and obtaining recess on approval for overseas travel.







MICROCOPY RESOLUTION TEST CHART
NATIONAL BUREAU OF STANDARDS-1963-A

PROCESS: 52 - Provide Travel Services

DATA SET: Travel (Apollo System)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Itineraries and tickets.

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF

IMFORMATION MANAGEMENT: Query system for flight schedules and itinerary - make appropriate reservation and obtain ticket.

CURRENT YRARLY COST OF
INFORMATION MANAGEMENT: 0.8 FTE's \$46,000

DATA SET: Travel (Travel Order Information)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Travel orders - assignment of numbers; record of all orders; amendments. Expiration dates of repeated travel orders; reservation information - notification to travelers who have not made reservations.

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF INFORMATION MANAGEMENT: Manual recording in book; phone calls.

CURRENT YEARLY COST OF INFORMATION MANAGEMENT: 0.1 FTE's \$4,700

53 PROVIDE AUDIO-VISUAL SERVICES

Provide audio-visual services by developing presentation materials and exhibits using graphic arts, art work, printing, reproduction, photography and sound.

PROCESS OUTPUT INPUT PROVIDE BUDGET **EXHIBITS CONTRACTS** AUDIO-VISUAL **PRESENTATION CUSTOMERS** MATERIALS **EQUIPMENT SERVICES PUBLICATIONS** GENERAL ENGINEERING MAPS POL I CY SIGNS * OAS REGULATION DIAGRAMS **STANDARDS** SLIDES PAO FILMS **PHOTOS** PROCUREMENT/SUPPLY **ENGINEERING**

DE COMMENTS
NCD COMMENTS
USACE COMMENTS
AIG INSPECTIONS
EIG INSPECTIONS
COMMAND INSPECTIONS
PUBLIC COMMENTS
STAFF COMMENTS

PROCESS: 53 - Provide Audio-Visual Services

DATA SET: Equipment (Slide File)

VINTAGE REQUIREMENT
OF DATA SET: Continual

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Used to respond to requests for slide material.

FREQUENCY THAT DATA SET IS USED: Continual

CURRENT METHOD OF

INFORMATION MANAGEMENT: 50 percent of slides are searchable on the Harris computer; the remaining must be searched manually.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.05 FTE's \$2,350

DATA SET: Equipment (Video Tapes)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OF PRODUCTS

DATA SET SUPPORTS: Assign number, date, and description to tape and file.

FREQUENCY THAT DATA SET IS USED: Weekly

CURRENT METHOD OF INFORMATION MANAGEMENT:

CURRENT YEARLY COST OF INFORMATION MANAGEMENT: 0.1 FTE's \$4,700

DATA SET: Equipment (Photographic Prints)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Assign numbers, date, and description to negative and provide storage.

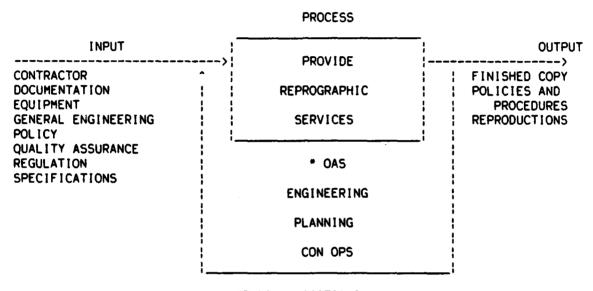
FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF INFORMATION MANAGEMENT:

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.1 FTE's \$4,700

54 PROVIDE REPROGRAPHIC SERVICES

Provide reprographic services by developing policy and procedures for reprographic equipment, controlling internal work flow, and producing finished copy.



STAFF INSPECTIONS AIG INSPECTIONS EIG INSPECTIONS COMMAND INSPECTIONS DE COMMENTS STAFF COMMENTS OAS COMMENTS

PROCESS: 54 - Provide Reprographic Services

DATA SET: Reproduction (Negative/Mylar Positive Reproducibles)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Negative and/or mylar positives of engineering drawings.

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF INFORMATION MANAGEMENT:

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.5 FTE's \$23,500

DATA SET: Reproduction (Blackline Prints)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Full size and half size prints of contract, design memo, and report drawings.

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF INFORMATION MANAGEMENT:

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.5 FTE's \$23,500

DATA SET: Reproduction (Duplicating Services)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Multiple copies of specifications, reports, announcements, and other printed matter.

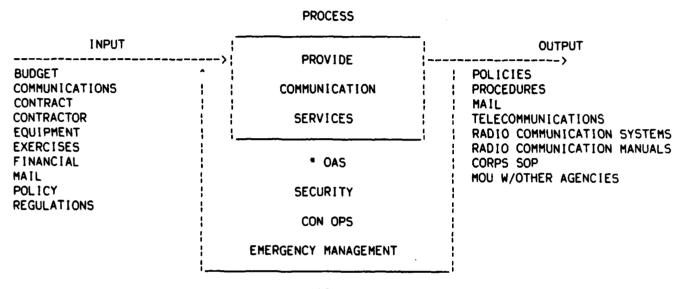
FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF INFORMATION MANAGEMENT:

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.6 FTE's \$28,200

55 PROVIDE COMMUNICATION SERVICES

Provide communication services by developing policy and procedures for the operation of communication systems including the receipt, transmission, and distribution of mail, telecommunications, and radio communications.



AIG INSPECTIONS EIG INSPECTIONS COMMAND INSPECTIONS PUBLIC COMMENTS

PROCESS: 55 - Provide Communication Services

DATA SET: Equipment (Telephones)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Installation and moves of phone equipment.

FREQUENCY THAT DATA SET IS USED: Daily to weekly

CURRENT METHOD OF INFORMATION MANAGEMENT: Visual access and written requests.

CURRENT YEARLY COST OF
INFORMATION MANAGEMENT: 0.4 FTE's \$18,800

DATA SET: Regulation (Travel Information)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: NCS Pamphlet 53-1-1

FREQUENCY THAT DATA SET IS USED: Annually or when required by revision

CURRENT METHOD OF
INFORMATION MANAGEMENT: Typewritten format requiring many hours to update.

CURRENT YEARLY COST OF INFORMATION MANAGEMENT: 0.2 FTE's \$9,400

DATA SET: Form (Telephone Directory)

VINTAGE REQUIREMENT
OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Update phone directory frequently and provide frequently used number information in a more pleasing format.

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF

INFORMATION MANAGEMENT: NCS 727 to DO

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.2 FTE's \$9,400

DATA SET: Equipment (Telecopier)

VINTAGE REQUIREMENT

OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Telecopying information to other Districts/Divisions.

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF

INFORMATION MANAGEMENT: RAP/COM 3300

CURRENT YEARLY COST OF

INFORMATION MANAGEMENT: 0.3 FTE's \$14,100

DATA SET: Information System (Electronic Mail)

VINTAGE REQUIREMENT

OF DATA SET: Current

DECISIONS OR PRODUCTS

DATA SET SUPPORTS: Daily bulletin board - to update on latest travel changes; upcoming fare increases; pertinent changes to travel regulations; notification of upcoming property inventory; what's happening - installation of windows, no heat/air conditioning certain day/hour, etc.

FREQUENCY THAT DATA SET IS USED: Daily

CURRENT METHOD OF

INFORMATION MANAGEMENT: Manual - either by writing DFs or by individual phone calls.

CURRENT YEARLY COST OF INFORMATION MANAGEMENT: 0.1 FTE's \$4,700 INFORMATION SYSTEMS PLAN

APPENDIX 2

MATRICES

PROCESS/ORGANIZATION

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INFORMATION ARCHITECTURE

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1	FORMULATE	STRATEGIC	DIRECTION

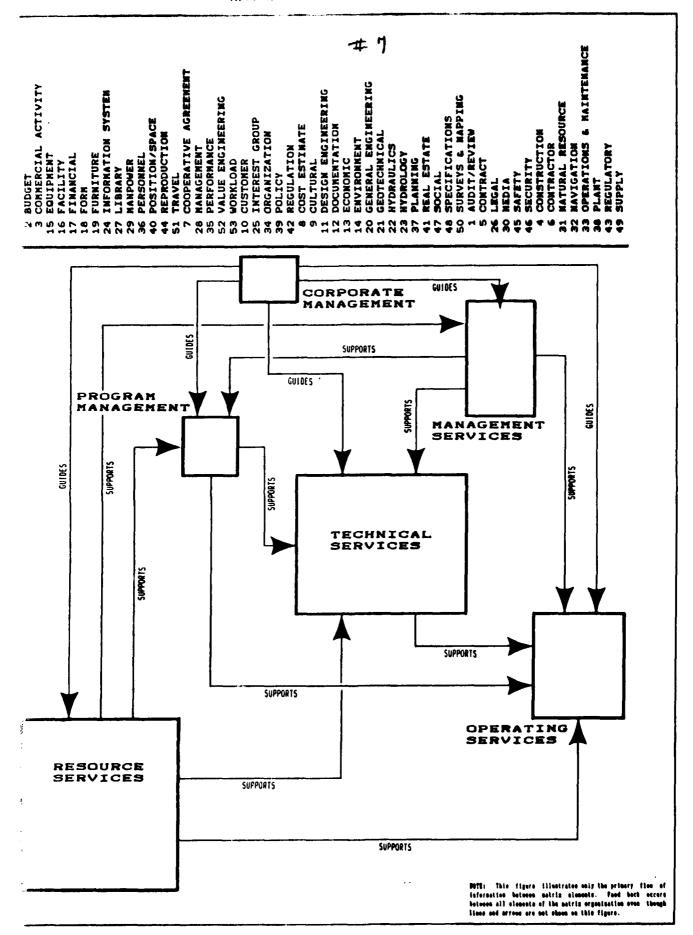
- 2 ESTABLISH POLICY AND OBJECTIVES
- 4 PLAN FOR MOBILIZATION
- 37 MANAGE EMERGENCY MANAGEMENT PROGRAM
- 22 REVIEW CLAIMS, APPEALS AND HODIFICATIONS
- 26 MANAGE EEO PROGRAM
- 27 MANAGE SAFETY PROGRAM
- 28 MANAGE SECURITY PROGRAM & LAW ENFORCEMENT
- 29 CONDUCT PUBLIC AFFAIRS PROGRAM
- 40 MANAGE ENERGY CONSERVATION PROGRAM
- 44 PROVIDE LEGAL SUPPORT
- 45 PROVIDE REVIEW AND AUDIT
- 46 CONDUCT REVIEW AND ANALYSIS
- 47 DEVELOP COMMUNITY RELATIONS
- 5 HILITARY PROGRAM MANAGEMENT/EXECUTION
- 6 CIVIL PROGRAM MANAGEMENT
- 11 PREPARE A/E SELECTIONS
- 16 PREPARE LOCAL COOPERATION AGREEMENTS
- 31 MANAGE VALUE ENGINEERING PROGRAM
- 8 EXECUTE CIVIL WORKS PROGRAM
- 9 CONDUCT CIVIL WORKS PLANNING STUDIES 10 CONDUCT IJC ACTIVITIES
- 12 PERFORM TECHNICAL ENGINEERING
- 13 CONDUCT ECONOMIC AND SOCIAL ANALYSES
- 14 CONDUCT LAND USE AND RECREATION PLANNING ACTIVITIES
- 15 CONDUCT ENVIRONMENTAL ANALYSES
- 17 COORDINATE REAL ESTATE ACQUISITION BY LOCAL SPONSORS
- 18 PERFORM REAL ESTATE ACQUISITION
- 19 HANAGE OUTGRANTS
- 20 DISPOSAL OF REAL PROPERTY
- 38 CONDUCT RELOCATION ASSISTANCE PROGRAM
- 21 CONSTRUCT CIVIL WORKS PROJECTS
- 23 CONDUCT PROJECT OPERATIONS AND MAINTENANCE ACTIVITIES
- 24 PERFORM REGULATION OF RESERVOIRS
- 30 IMPLEMENT REGULATORY PROGRAM
- 33 MANAGE PROCUREHENT/SUPPLY PROGRAM
- 34 MANAGE SADBU PROGRAM
- 36 MANAGE PLANT REPLACEMENT AND IMPROVEMENT PROGRAM
- 41 HANAGE NOTOR VEHICLE PROGRAM
- 42 OVERSIGHT MANAGEMENT OF EPA CONSTRUCTION GRANT PROGRAM
- 3 ORGANIZE/DEVELOP WORKFORCE
- 7 FORMULATE CIVIL WORKS BUDGET
- 25 HANAGE CONNERCIAL ACTIVITIES PROGRAM
- 32 ADMINISTER PERSONNEL PROGRAM 35 MANAGE MANPOWER MANAGEMENT PROGRAM
- 39 MANAGE ADP PROGRAM
- 43 MANAGE FINANCE AND ACCOUNTING
- 48 PROVIDE RECORDS MANAGEMENT
- 49 PROVIDE PUBLICATIONS/FORMS SERVICES
- 50 PROVIDE FACILITIES MAINTENANCE
- 51 PROVIDE LIBRARY SERVICES
- 52 PROVIDE TRAVEL SERVICES
- 53 PROVIDE AUDIO-VISUAL SERVICES
- 54 PROVIDE REPROGRAPHIC SERVICES
- 55 PROVIDE COMMUNICATION SERVICES

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INFORMATION SYSTEMS

- 1. General Use. These are systems and applications of a general nature not otherwise falling into the specific systems listed below.
- 2. <u>COEMIS-FA</u> (Corps of Engineers Management Information System-Finance and Accounting) is part of the Corps-wide standard automated information system. This sub-system provides three modules for civil, military, and revolving fund accounting. The system provides for update and maintenance of financial and cost records, using standard transaction codes and cost codes.
- 3. <u>COEMIS-PA</u> (Corps of Engineers Management Information System-Personnel Administration) is a sub-system which provides personnel documents, suspense listings, statistics, and reports for local personnel management functions.

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- 4. COEMIS-Trng. & Dev. (Corps of Engineers Management Information System-Training and Development) sub-system. This sub-system provides for planning, scheduling, tracking, and reporting of civilian training and development activities.
- 5. Manpower-FTE. This system provides full-time equivalency ceiling and manpower work year utilization data for managers on a monthly basis.
- 6. <u>CETAL/MITAL</u> Corps of Engineers Time, Attendance and Labor/Micro Time Attendance and Labor. These systems provide the means for timekeepers to input a single entry to update time and attendance payroll records and labor cost hours worked.
- 7. Funds Control. This system provides up-to-date status on availability of funds to avoid overobligations.
- 8. 2101/3011A Schedule of Obligations and Expenditures System provides a means of monthly updating to HQUSACE the planned funding schedule for the current fiscal year, and the actual expenditures and obligations.
- 9. COEMIS RAPM/PRISM (Corps of Engineers Management Information System Resource Allocation Project Management/Project and Resource Information for Management) is an interactive project management information system designed to provide a common systematic process for management of District functions. PRISM will provide upward reports, exception reports, or CPM networks as required. Interfaces to the PA and F&A modules will provide organizational staffing information and funds and manpower actually used.
- 10. <u>Legal Systems</u> WESLAW, JURIS, CEALS. Various systems designed to support both managing and working attorneys.
- ll. AMPRS (Automated Military Construction Progress Reporting System) is a system for managing and reporting the status of the Military Construction Program. It monitors schedules, progress, cost estimates, authorized amounts, disbursement of funds, and design/construction contract modification files.

- 12. <u>ISAL</u> (Information Systems Applications Library). This is a planned library of all information systems applications, language used, capabilities, originator, system requirements, etc.
- 13. <u>CAB</u> (Civil Works Automated Budget) supports the development of the civil works budget. Data for current and budget years are submitted by object class. These are then consolidated by appropriation.
- 14. Accountable Property Inventory system provides a listing of all capitalized assets and otherwise accountable property. Future enhancements would provide capability for fixed asset accounting, depreciation and PRIP increment calculations, and reconciliation with asset accounts.
- 15. <u>CEPMS</u> (Corps of Engineers Performance Measurement System). This system provides information for evaluation and management assessments of performance measurement indicators as an aid to improving performance.
- 16. PRIP (Plant Replacement and Improvement Program). This system provides information on the amount of increment to be assessed as part of the usage rate capital asset to cover the increased cost of replacements over the original cost of the items.
- 17. <u>Electronic Mail System</u>. This is a system providing the capabilities for receiving, reading, creating, and sending correspondence through the use of electronic communications systems and computers.
- 18. <u>Navigation Ice Report</u>. This system provides daily information on the status of Mississippi River navigation conditions.
- 19. <u>WATSTORE</u>. This system is resident on USGS computer system and provides hydrologic/hydrometeorologic data at various data collection points on rivers and streams in the U.S.
- 20. FWS Wetlands Data Base. This is a data base maintained by the Fish and Wildlife Service which provides various environmental data for wetlands.
- 21. AFOS Automation of Field Observation and Services. This is a NOAA data base which provides current online climatological data.
- 22. <u>ACASS</u> (Architect-Engineer Contract Administration Support System). This Corps-wide system is maintained at NPD and consists of a data base containing data from GSA SF-254's. It provides the capability of obtaining lists of firms meeting specific criteria established for the project involved.
- 23. OCLC (Online Computer Library Center). This system provides information and services on library holdings.
- 24. DIALOG Information Retrieval Service. This service has in excess of 200 data bases available for effective research of a wide range of subjects.

- 25. EBSCONET is an online subscription ordering service.
- 26. Science and Technology Data Base.
- 27. <u>CIS</u> (Chemical Information System) is an integrated online system covering a variety of subjects related to chemistry and is of particular value relating to physical values, toxicity, and environmental effects.
- 28. CSIN (Chemical Substances Information Network) is a network which provides access to several existing online information systems relating to toxic substances and their environmental effect.
- 29. PMS (Performance Monitoring System) is a system which provides the means for collecting data relating to lock operations and produce various types of statistical and analytical reports.
- 30. NRMS (Natural Resource Management System) provides the capability to collect and analyze annual recreation facility and natural resource management information on projects. Reports are used in the performance of the Corps natural resource management mission and the information is provided to other agencies and Congress.
- 31. <u>SIMS</u> (Safety Information Management System) is an interactive system providing information for risk management and loss control; hazard analysis; accident investigation, reporting and analysis on government and contractor operations.
- 32. CHEERS (Check Expediting and Reporting System) consists of several programs covering the disbursing function of Corps civil funded activities.
- 33. <u>Automated Travel System</u> provides the means of recording, maintaining, and computing travel targets, travel expenditures and obligations by class, and percent of target obligated.
- 34. <u>Warehouse Inventory System</u> (proposed) will provide an automated means of maintaining, monitoring usage, and controlling small store inventories at the Fountain City Boatyard and any other facility.
- 35. Computer Utilization and Billing System provides the capability to bill back to users the costs for ADPE usage, programming, and equipment usage charges for entry into COEMIS.
- 36. <u>DARTS</u> (Data Requirements Transfer System) is a data base which provides configuration information for current and planned data processing including: resident management information system applications, hardware and software, data transfer media, telecommunications equipment, and current annual communications costs.

- 37. AIDS (Army Information Data System) provides a means of maintaining a complete inventory of all data systems within the Army establishment to reduce system duplication and development, promote system standardization and compatibility, and provide management with an inventory of all data systems used and available to promote improved administration of ADP resources.
- 38. CEHIS (Corps of Engineers Hardware Inventory System) provides the ability to interactively input and update each unique item of ADP equipment and provide for equipment identification, procurement costs, maintenance fees, and planned equipment disposition.
- 39. <u>CAPM</u> (Contract Administration Procurement Management System) is a Corps-wide automated contract and procurement data management information system designed to expedite reporting procedures for DD Forms 350 and 1057 reports and provide a variety of monthly special reports.
- 40. <u>CACES</u> (Computer Aided Cost Estimating System) is designed to aid cost estimators in preparing final design cost estimates. The system integrates cost estimates, specifications, and design criteria.
- 41. <u>Contract/Purchase Order Registers</u> is a system designed to automate much of the clerical work involved with administering and monitoring of contracts and purchase orders.
- 42. <u>CILS</u> (Corps-Wide Information Locator System) provides the capability for search procedures to locate information concerning reports and forms used within the Corps.
- 43. CAMIS (Commercial Activities Management Information System) is a data base $\overline{\text{of}}$ manpower, scheduling, organizational, and cost information which serves as an inventory of Corps activities to support A76 Program requirements.
- 44. HEC Program Library contains a variety of hydraulic/hydrologic computer programs designed and maintained by HEC in support of engineers involved in hydraulic/hydrologic design activities.
- 45. WES Program Library contains a wide variety of engineering computational programs in several disciplines.
- 46. ECPL (Engineer Computer Program Library) is maintained by the Waterways Experiment Station.
- 47. <u>CAEDS</u> (Computer Aided Engineering and Design System) is an integrated system of design tools currently under development which will support design engineer activities.
- 48. ADP 5-Year Financial Plan provides budgetary information on the cost of the ADP function for current, budget, and out-years as well as narrative plans involving the projected utilization of ADP and ADPE.

- 49. <u>EISDB</u> (Environmental Information System Data Base) is a planned system which will provide environmental information on species and habitat which could be affected by proposed projects.
- 50. Permits Evaluation and Enforcement Data Base is a system which provides a means of mon foring permit activities from inception to final disposition including both permit evaluations and investigations relative to alleged permit violations.
- 51. Floodplain Information System is resident at the University of Minnesota and maintained by the Corps under provisions of agreement with Minnesota Department of Natural Resources.
- 52. <u>CWIS</u> (Civil Works Information System) receives, stores, and provides program and budget data on active, inactive, deferred, fully-funded, and completed projects and surveys specifically authorized by Congress.
- 53. <u>COEDAMS</u> and <u>DAMS</u> (Corps of Engineers Dams) are project inventory data bases, one Corps projects, the other national, used in support of Emergency Operations and Water Control activities and program management.
- 54. <u>Vehicles Information Management System</u> is a partially completed system which will provide inventory, usage, cost, and charge-back to user accounts and other information on the District's government-owned vehicles.
- 55. <u>COEMIS-EEO</u> (Corps of Engineers Management Information System Equal Employment Opportunity Module) is a series of programs providing EEO statistics.
- 56. <u>DEIS</u> (Defense Energy Information System) Data Entry System allows FOA's to enter their data to a Corps system which collates, formats, and feeds Corps data to Department of Defense system to track energy consumption and costs.
- 57. WCDS (Water Control Data System) (projected) provides a series of interactive and real-time data collection, storage, manipulation, and retrieval programs used in support of Water Control activities, especially during periods of high runoff.
- 58. Census Data is a storage and retrieval system providing access to various national census data for use in future growth/use predictions for project formulation activities.
- 59. LANDSAT is a system utilizing a geo-orbiting satellite with the capability of sensing various frequency ranges of radiation and translating the data into land use determinations (potential use).
- 60. FORCON is a system used for determining allocation of manpower to FOA's based on workload, considering such factors as in-house versus contract effort, man-year costs, and workload mix.

- 61. <u>Civil Works Activities-Project Historical and Record Data</u> is a system which maintains current information on authorized projects relative to costs and benefits.
- 62. Intensive Management Milestone System contains data on studies and projects in advance engineering and design including established target milestone completion time to monitor how well the programs are achieving completion time objectives. It also provides input to CEPMS.
- 63. CWMIS (Civil Works 5-Year Construction Program) consists of a data file of all active authorized projects not yet funded for initiation and certain unauthorized projects having the potential for authorization and initiation in the 5-year period.

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- 64. Forms and Supplies Inventory System provides a means of maintaining adequate levels of forms and common office supplies, monitors usage, flags items for reorder, and maintains running inventory.
- 65. Reproduction Cost Distribution System is an automated billing system for reproduction and photo services provided to users.
- 66. Automated Overtime Management System allows for creation of overtime requests, maintains a file of names authorized to work overtime by pay period, provides a means to check hours worked and whether annual leave was taken in the same period.
- 67. <u>District Directory</u> is an interactive entry and update of personnel in the District office, showing location and duty phone.
- 68. Automated Plant Utilization Management System provides inventory, usage, cost, maintenance, and procurement data for plant.
- 69. Automated Label System provides the capability to create and maintain addressee files and selectively print labels according to specified criteria.
- 70. Shop Drawing Register (proposed) will provide the means of monitoring the status of shop drawings required for construction and submitted for approval.
- 71. Jobs Bill Data Base contains information concerning work being accomplished under the Jobs Act including project name, work items, costs, scheduled and actual obligations and expenditures, contract dates, and numbers of jobs created.
- 72. <u>Inventory of Micro Software Packages</u> (proposed) will contain an inventory of all micro computer software packages purchased including name, description, revision, cost, user, and license data.



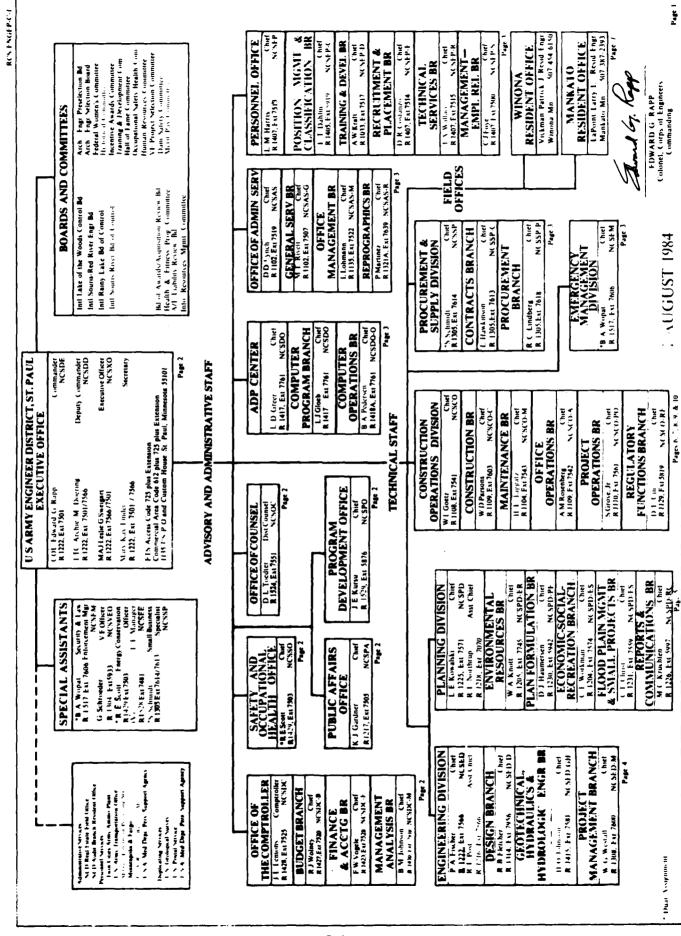
- 73. CWOMABS (O&M Automated Budget System) is an interactive data base system used in support of budget prioritization and support justification to higher authorities and provides historical data needed to develop an automated work allocation/execution system.
- 74. <u>SAMS</u> (Superfund Automated Management System) is a centralized data base relating to superfund projects containing information used in both design and construction.
- 75. Engineering Drawings and Map Files Index provides the ability to enter new drawings and maps into the index, maintain an inventory showing project, title, drawing/map number, location, and sign-out information.
- 76. <u>REASRS</u> (Real Estate Automated Status Reporting System) provides an automated system of maintaining and retrieving inleasing records, project land acquisition data, excess real estate disposal records, a historical file of active outgrant leases, and homeowners and relocation assistance data.
- 77. CAREER (Career Civilian Personnel Inventory System) stores data regarding Corps personnel's academic credentials, career history, and location, in 22 technical career programs, and supports the Merit Promotion Program for the Corps and Department of the Army.
- 78. SPECBASE (Guide Specifications Data Base System) is an automated data base containing civil works guide specifications capable of being retrieved by word processors as required for use in project specification development.

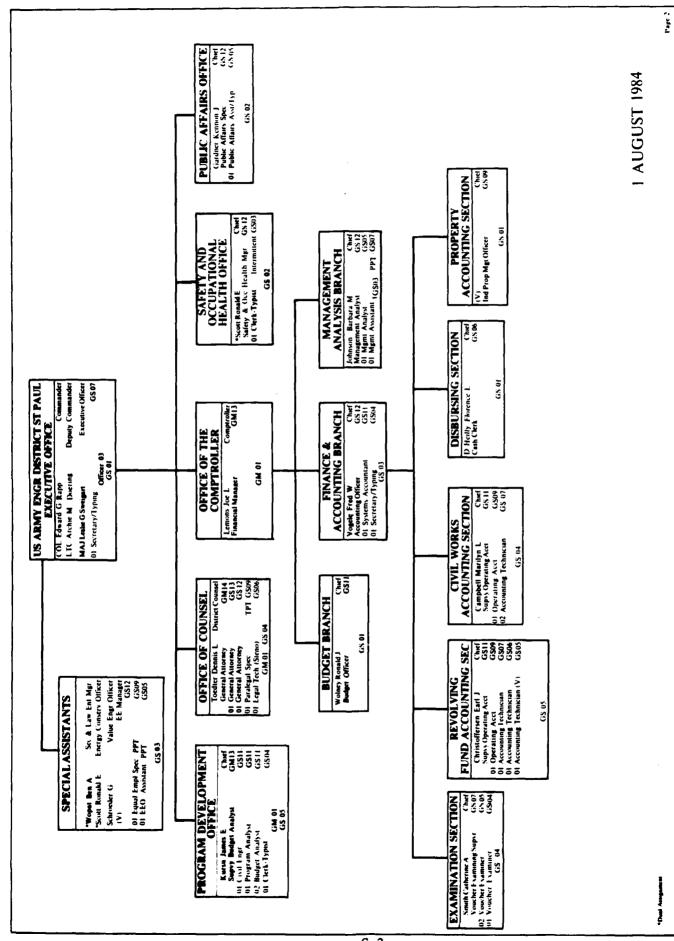
INFORMATION SYSTEM PLAN

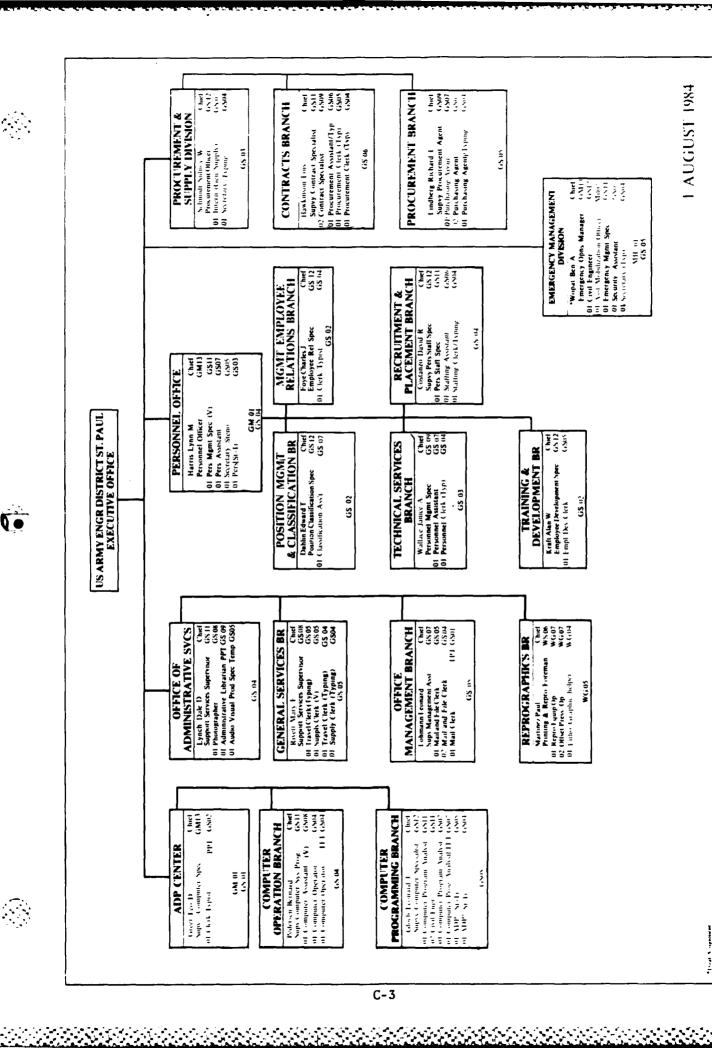
APPENDIX 3

ORGANIZATION CHART

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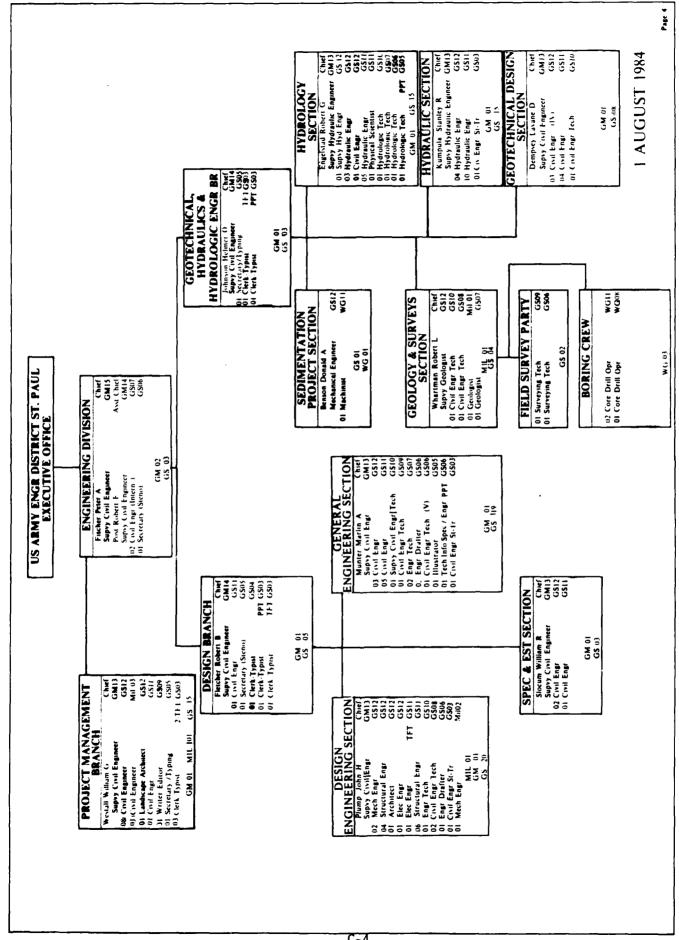




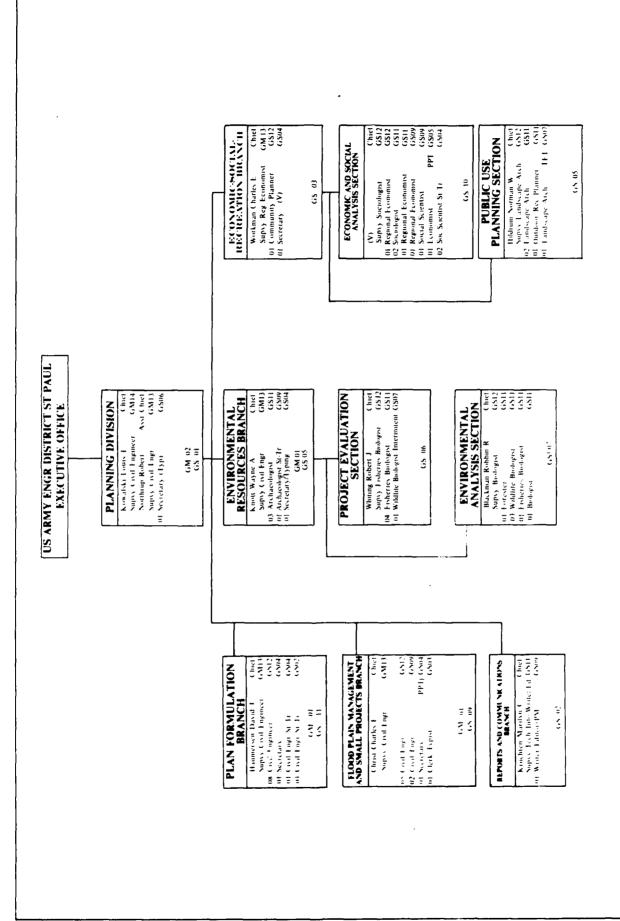


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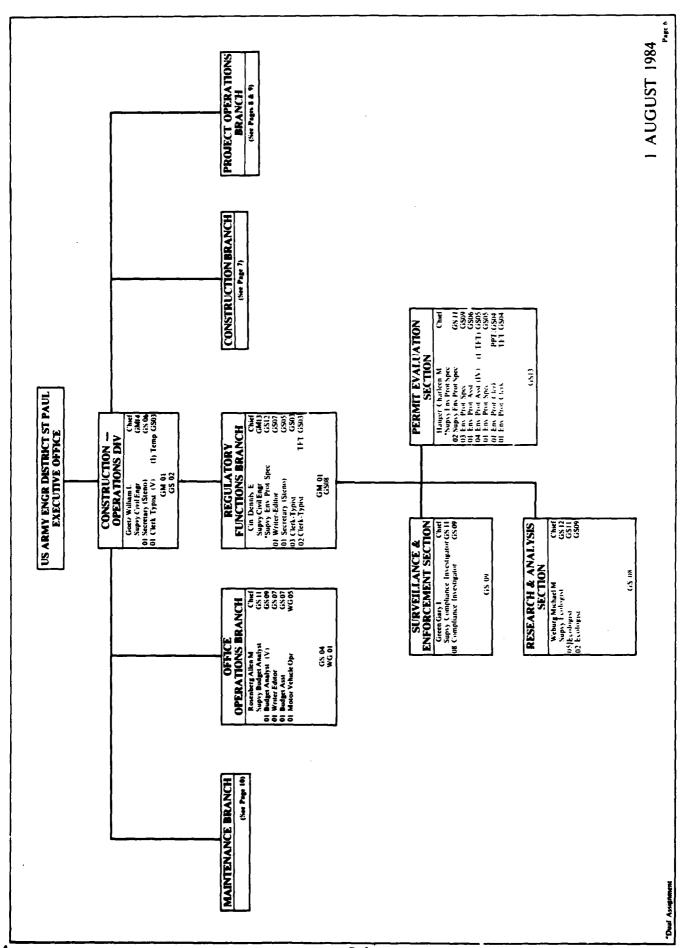


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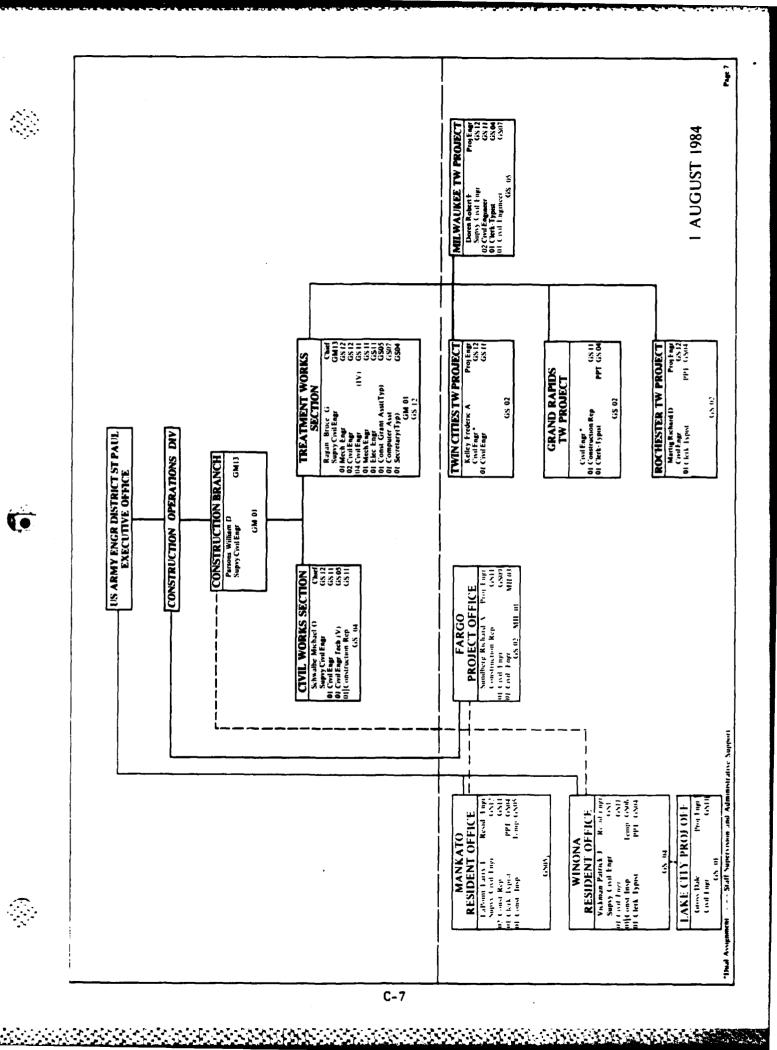


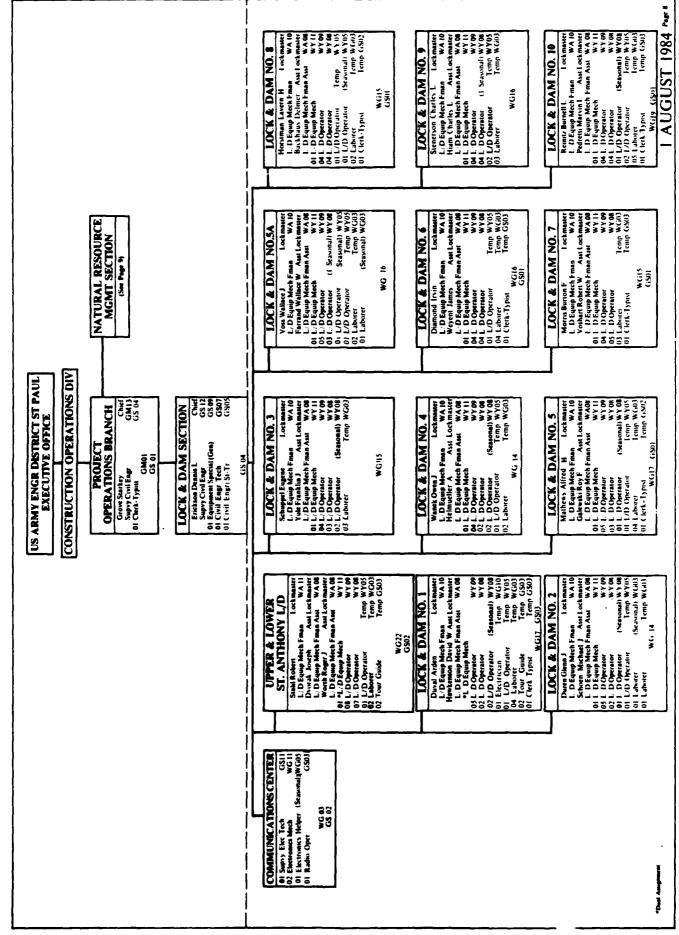
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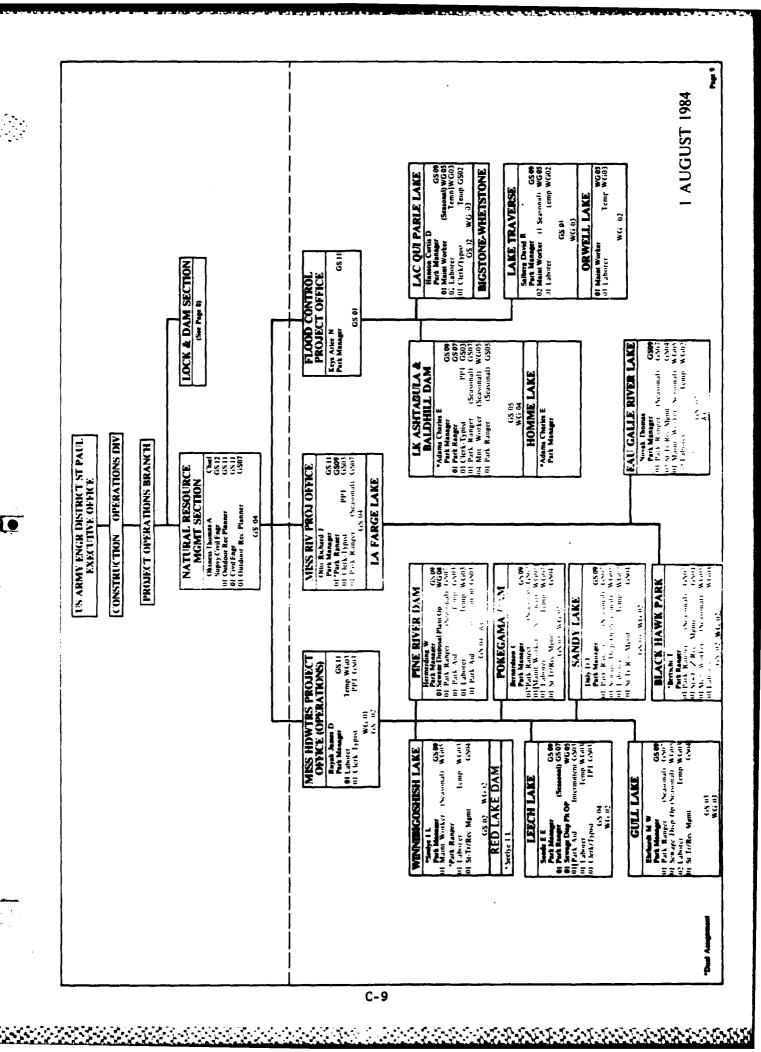
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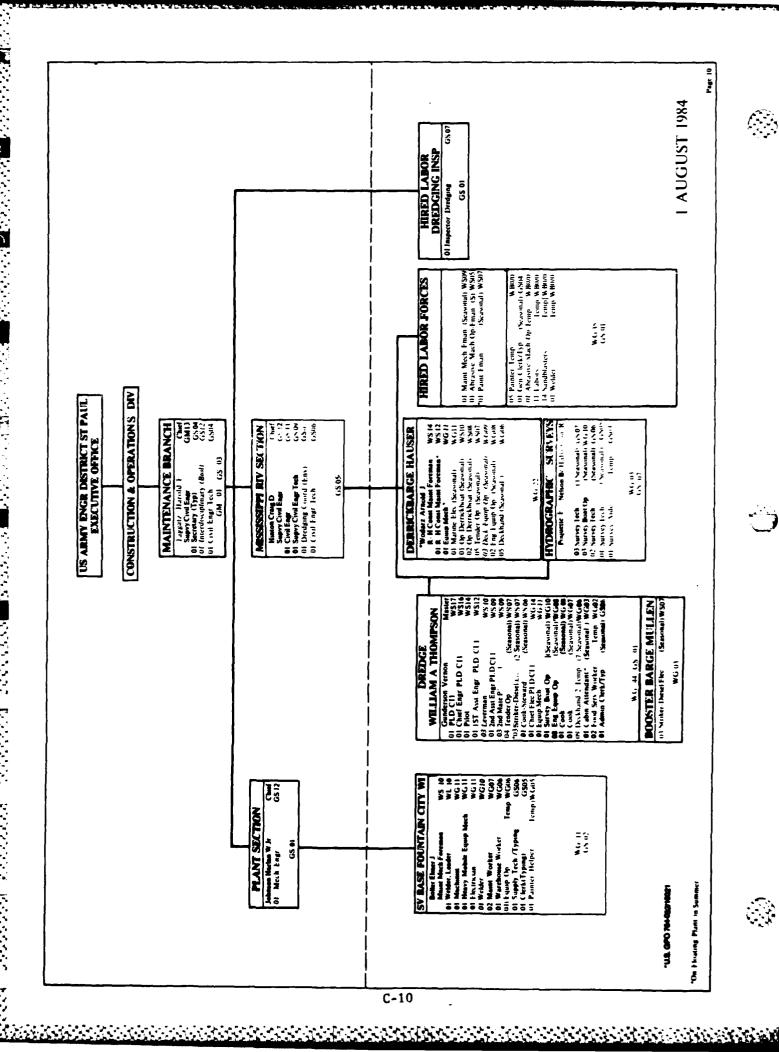


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